

# This presentation premiered at WaterSmart Innovations

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# EMPLOYEE ENGAGEMENT IN THE VIRTUAL AGE

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# QUESTIONS?



**Text (909) 631-0441**

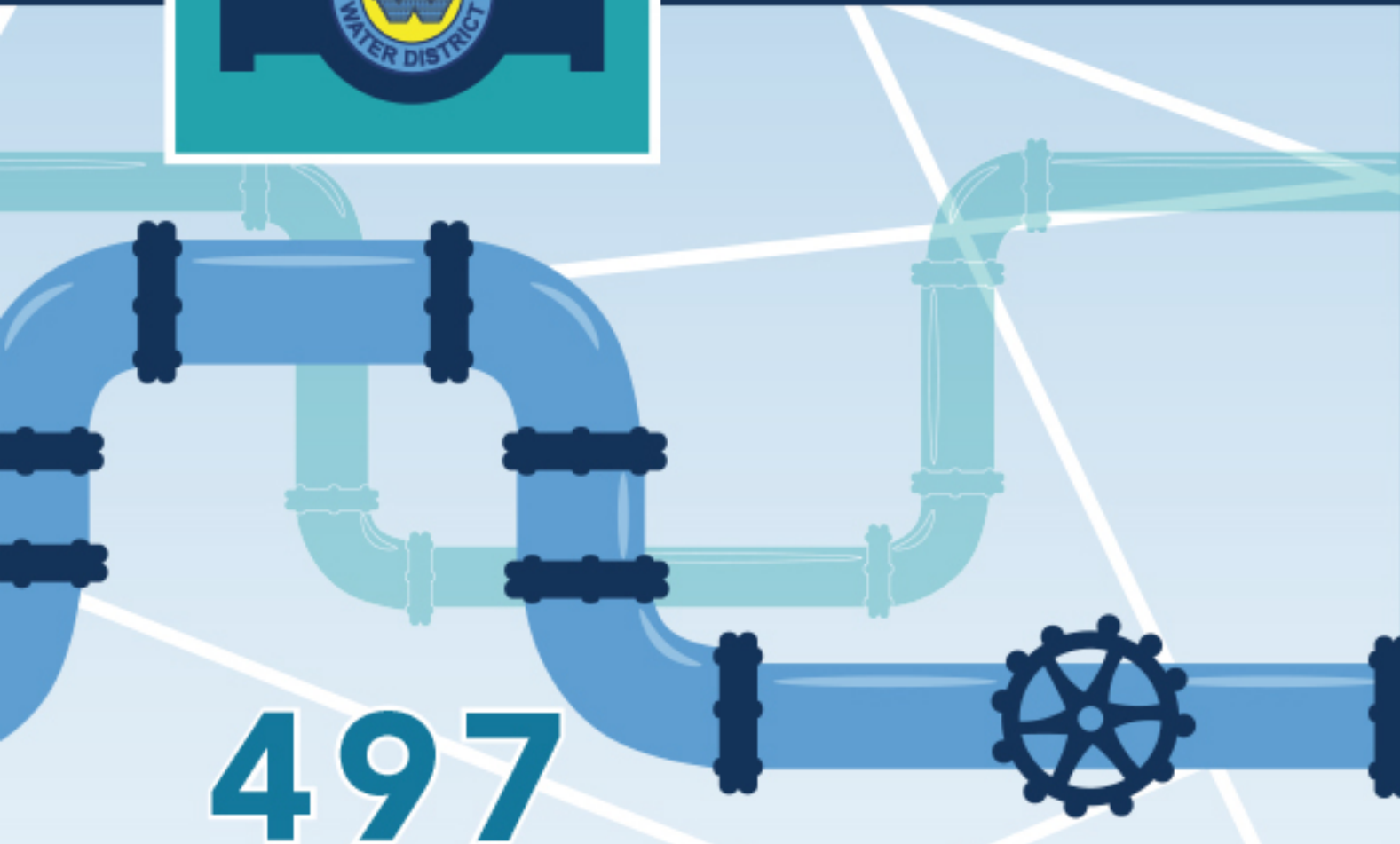
Questions will be answered at the end  
or can connect afterwards







# WALNUT VALLEY WATER DISTRICT



**497**

MILES OF  
WATER MAINS

**31**

RESERVOIRS

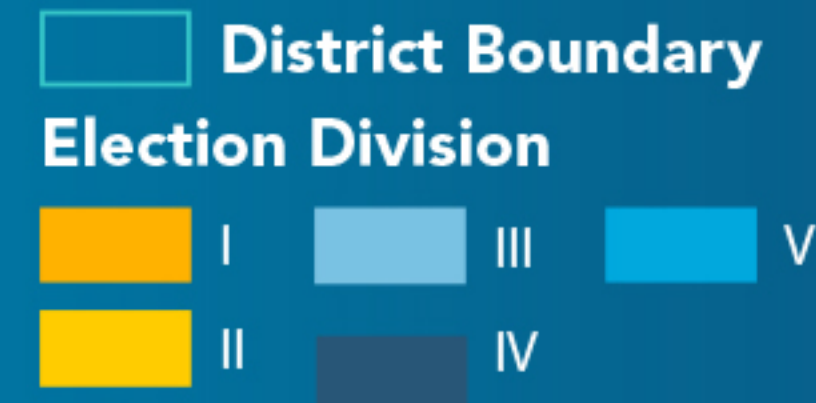
**17**

BOOSTER PUMP STATIONS



**100,000**

CUSTOMERS ACROSS  
FIVE DIVISIONS



**23**

PRESSURE REGULATING  
STATIONS



**17,000**

YEARLY WATER  
QUALITY SAMPLES

**6,766 MILLION**

GALLONS OF WATER  
DELIVERED ANNUALLY

**763 MILLION**

GALLONS OF RECYCLED  
ANNUALLY



**88.9 MILLION**

TOTAL GALLONS  
OF WATER STORAGE



# WHO ARE WE?

- 56 Employees
- 5 Departments
  - External Affairs, Operations, Engineering, Finance & Admin/IT/HR/Safety
- 21 Young Professionals
- Part-Time Interns
- College Interns





A person wearing a full white protective suit, a respirator mask with two purple filters, and black gloves is holding a camera on a tripod. They are standing in a public restroom with teal tiled walls and a sink visible in the background. The image is framed by a large blue triangle on the left side.

# THE CHALLENGE

- COVID-19 Pandemic
- Separation (WFH, Remote Start, District HQ)
- Morale
- Annual Employee Appreciation Banquet

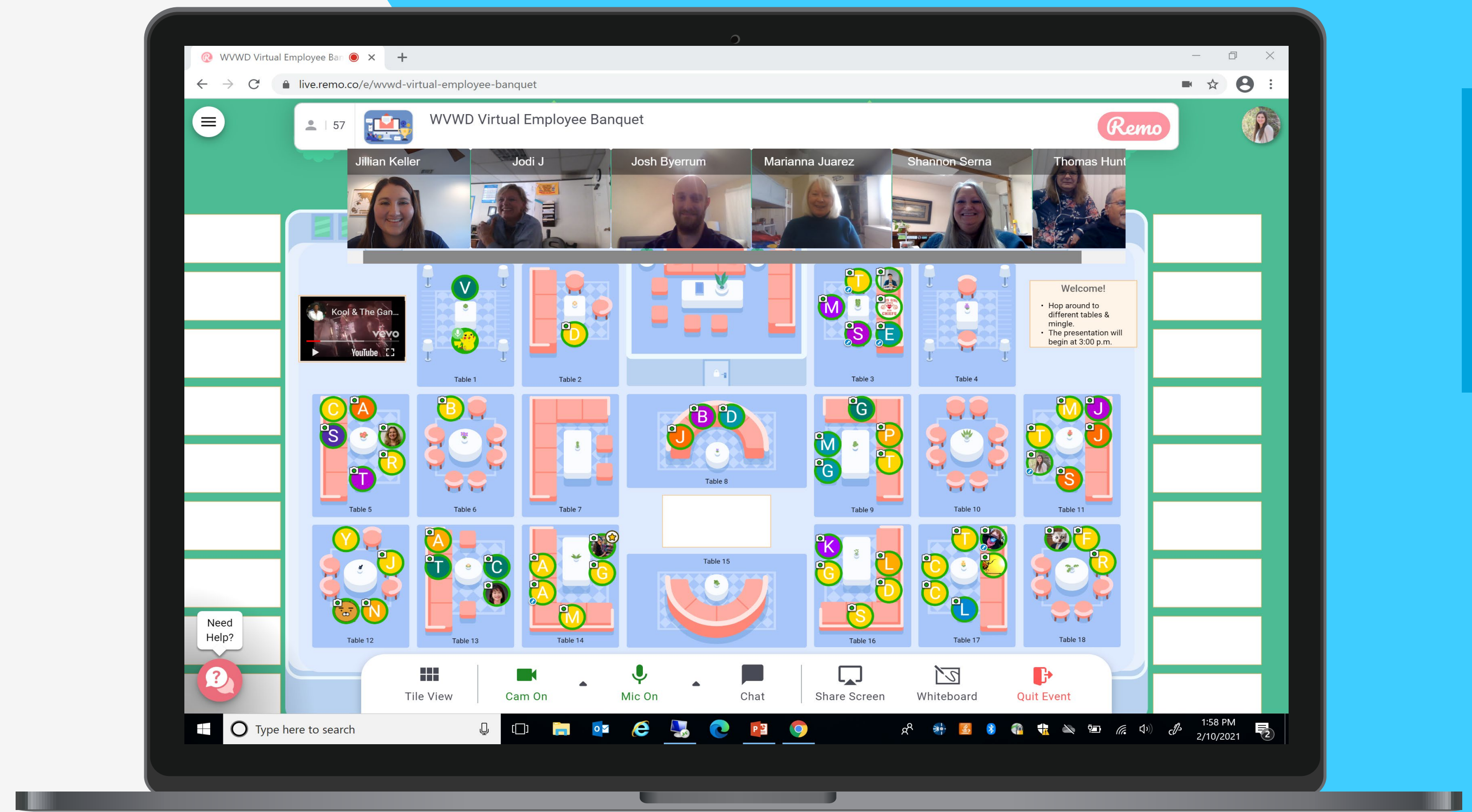


# THE SOLUTION



## Virtual Employee Recognition

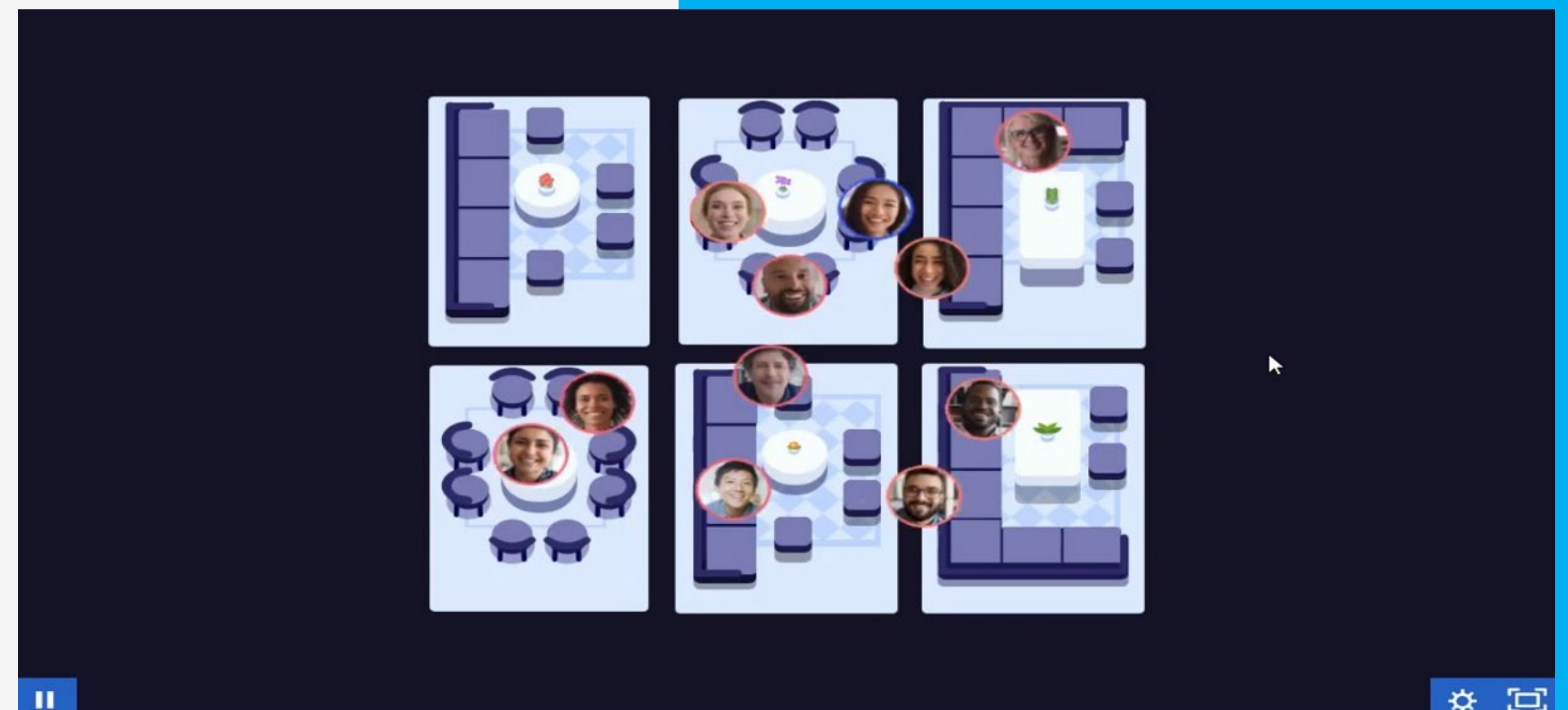
- Interactive Platform
- Social Buzz
- Marketing
- Giveaways
- Appreciation Box
- Awards
- Personalized





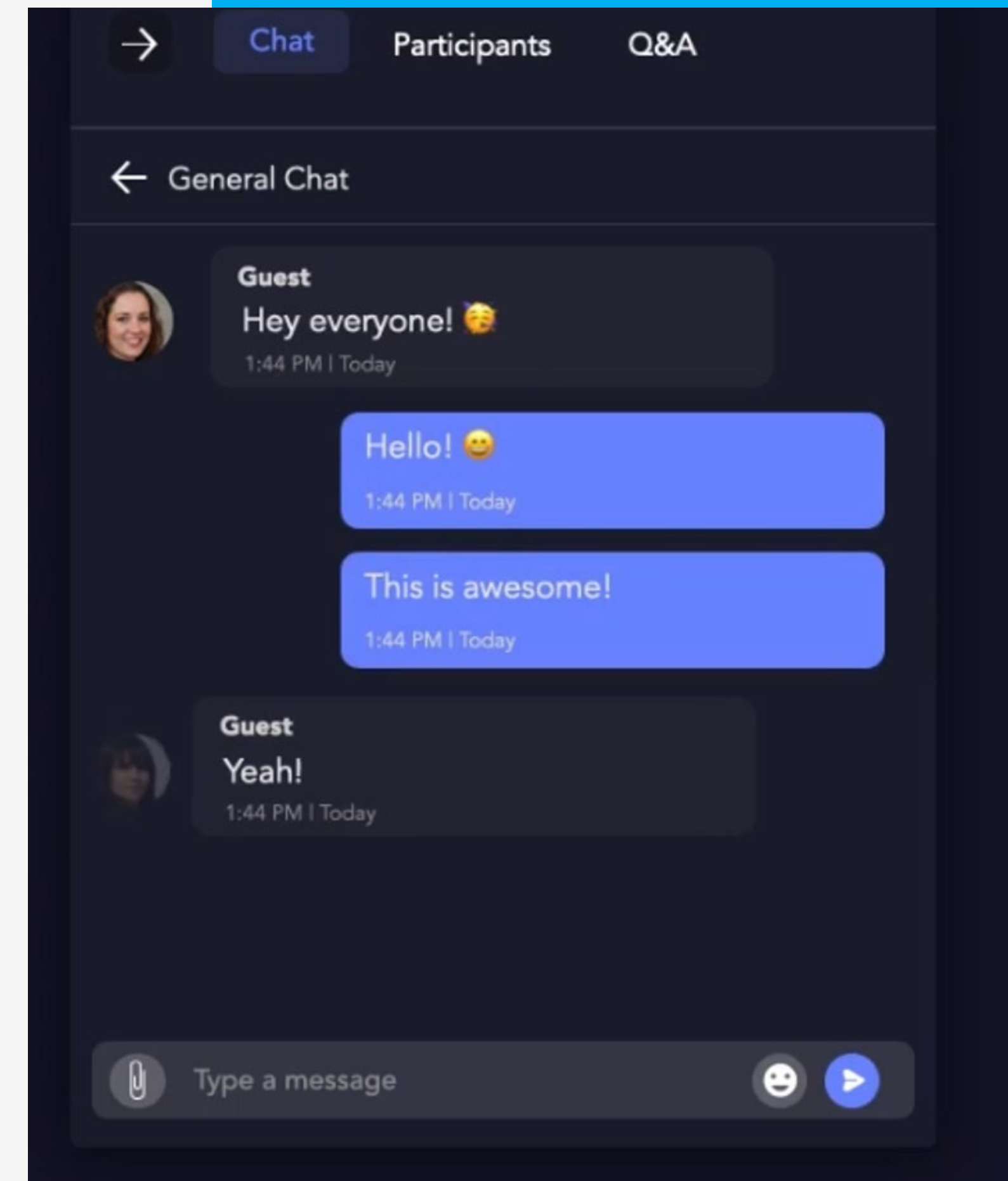
# REMO EVENT PLATFORM

- Presentation Mode
- Conversation Mode
- Audience Reactions
- Private/Table Chats
- Upvotable Q/A
- Simultaneous Screen Shares





# REMO EVENT PLATFORM





# ORGANIZATION

- Work Day 2:30-5 pm
- 100% Participation
- Coordination with Field/CS
- Budget
- Vendor Donations
- Request for Photos/Content

The poster is for a virtual employee recognition event. It features a dark blue background with a yellow border. At the top left is the Walnut Valley Water District logo, which includes a stylized 'W' and the text 'WALNUT VALLEY WATER DISTRICT' and 'Quality Since 1952'. The main title 'You're Invited!' is in a large, white, cursive font. Below it, 'WVWD Virtual Employee Recognition' is in a smaller, white, sans-serif font. The date and time 'Wednesday, February 10, 2021 2:30 p.m. to 5:00 p.m.' and the location 'Location: Remo' are listed in white. A note states '\*\*Remo link & instructions to be followed\*\*' and 'Virtual event can only be accessed on laptops and desktops. Remo does not support tablets or phones.' At the bottom, there is a section titled 'Don't miss your chance on winning this year's raffle prizes!' with images of various prizes including a Nintendo Switch, a rice cooker, a coffee maker, a smartwatch, a portable heater, a pair of headphones, an Insignia TV, a camera, a white robot vacuum, and a black coffee machine. The text '& MORE!' is at the bottom right.

**WALNUT VALLEY WATER DISTRICT**  
Quality Since 1952

## You're Invited!

### WVWD Virtual Employee Recognition

Wednesday, February 10, 2021  
2:30 p.m. to 5:00 p.m.  
Location: Remo

**\*\*Remo link & instructions to be followed\*\***  
Virtual event can only be accessed on laptops and desktops.  
Remo does not support tablets or phones.

*Don't miss your chance*  
on winning this year's raffle prizes!

Prizes include: Nintendo Switch, Rice Cooker, Coffee Maker, Smartwatch, Portable Heater, Headphones, Insignia TV, Camera, White Robot Vacuum, Black Coffee Machine, and more!

**& MORE!**



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# SOCIAL BUZZ, MARKETING, INCENTIVES

- District & Personal Instagram Accounts
- Weekly Employee Newsletter
- Evite
- Raffle Prizes
- 3. • Appreciation Box





# GOODIES & PRIZES



## Appreciation Box

- \$50 GrubHub Gift Card
- District Branded Quarter Zip
- Scalp Massager
- District Branded Soup Mug
- Essential Oil Desk Diffuser
- Bedtime Shower Steamer
- Mini Bluetooth Speaker
- Tea, Soup & Hot Chocolate Packets
- Emergency Kit Backpack



## Raffle Prizes

- \$100 Gift Cards
- 55" & 58" TV
- Nintendo Switch
- Wireless Headphones
- Apple Watch
- Soundbar System
- Air Fryer
- Theragun
- BBQ Smoker Kit
- Beach Day Kit
- Patio/Outdoor Kit
- Home Theater Kit
- Picnic Basket
- Charcuterie Kit
- Karaoke Kit

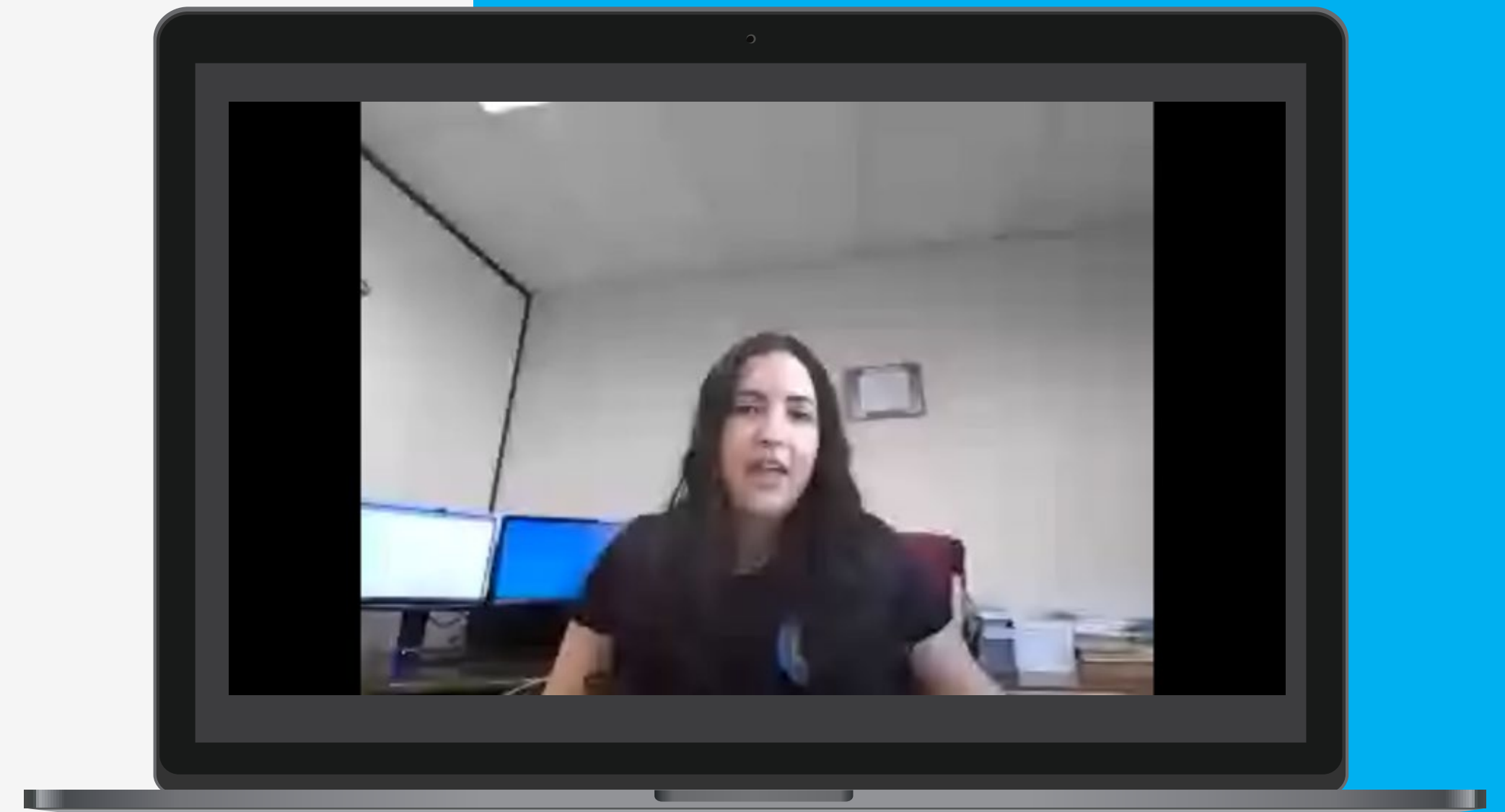




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# DISTRICT PRESENTATION

- Message from the Board of Directors
- Message from Executive Staff
- Year in Review
- Employee of the Year
- Promotions
- Education & Development Recognition
- Service Anniversaries
- District Awards
- Department Highlights
- Personal: Weddings/Engagements, Water Babies

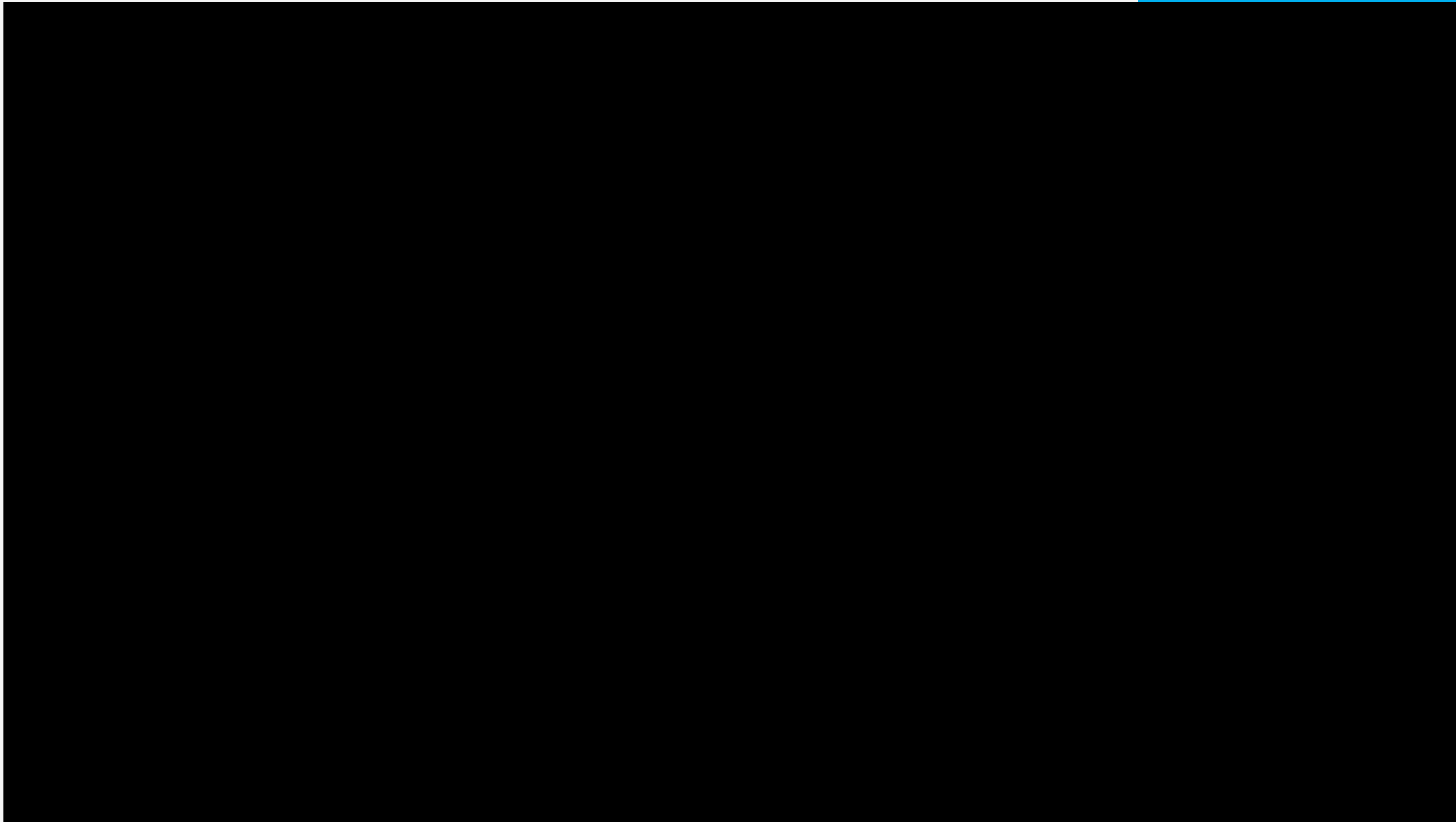




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# BOARD OF DIRECTORS

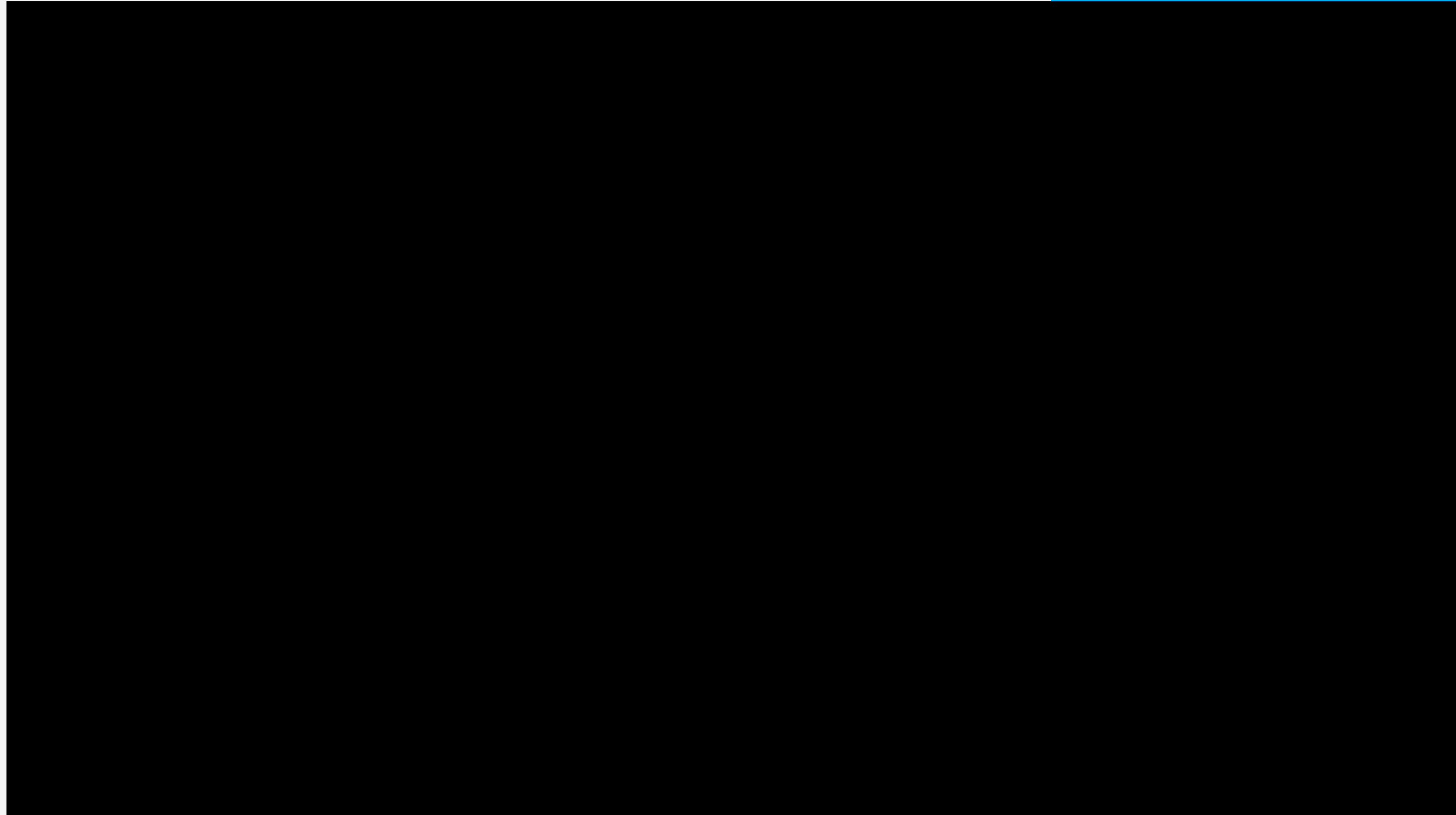
## MESSAGE





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# EXECUTIVE STAFF MESSAGE

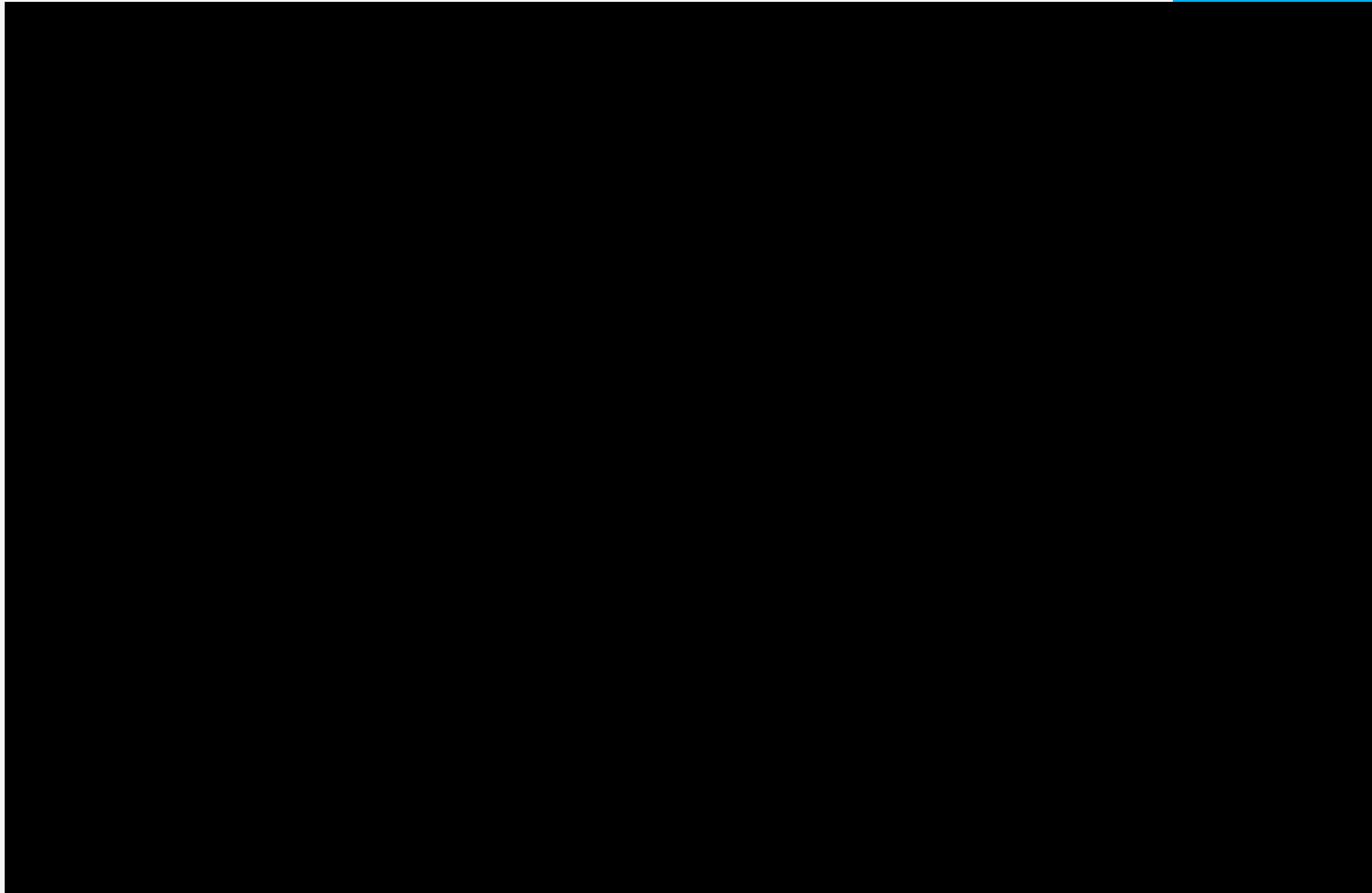




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**DISTRICT**

**YEAR IN REVIEW**



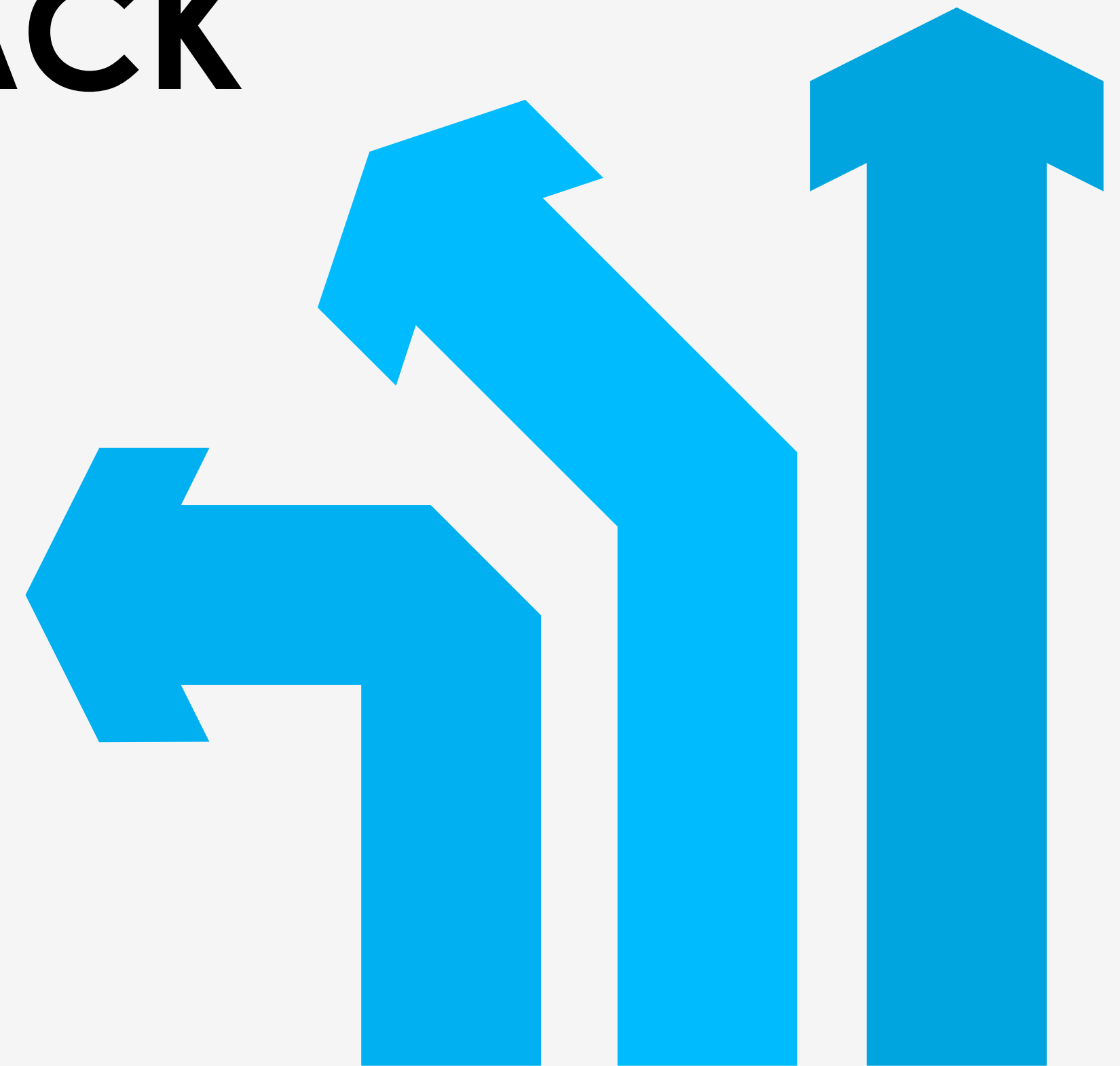


# RECAP & FEEDBACK



## What Worked?

- Excitement
- Change of Pace
- Break from the COVID Chaos
- Networking Hour
- Connectedness
- Appreciation





# TESTIMONIALS

“I absolutely loved the virtual employee banquet. What a great interactive way to spend some time with co-workers while staying safe. Hopping from table to table was fun. You never knew who you were going to see next.”

- Carmen F., Administrative Assistant

“You ladies did an excellent job, my h2o family is the best! Thank you!”

– Alex C., General Services

“The virtual banquet was a much needed uplifting event. It was so well organized and much more than what I expected. Just to be able to join small intimate groups and socialize with each other was so amazing. The music, the laughter, the overall ambiance was perfect. We also enjoyed the Wheel of Fortune raffle prize themed game and the excitement as we watched the wheel spin on our names. It was a nice time and we really appreciated the opportunity to be a part of it all!”

– Sara R., Customer Service Manager

I really liked how well you and your team organized it. The video presentation was excellent and I liked how the prizes were called out with the wheel. It was an exciting and very efficient way to distribute the prizes/gift cards. I also appreciated the generosity of our vendors. The TV especially, was very generous.

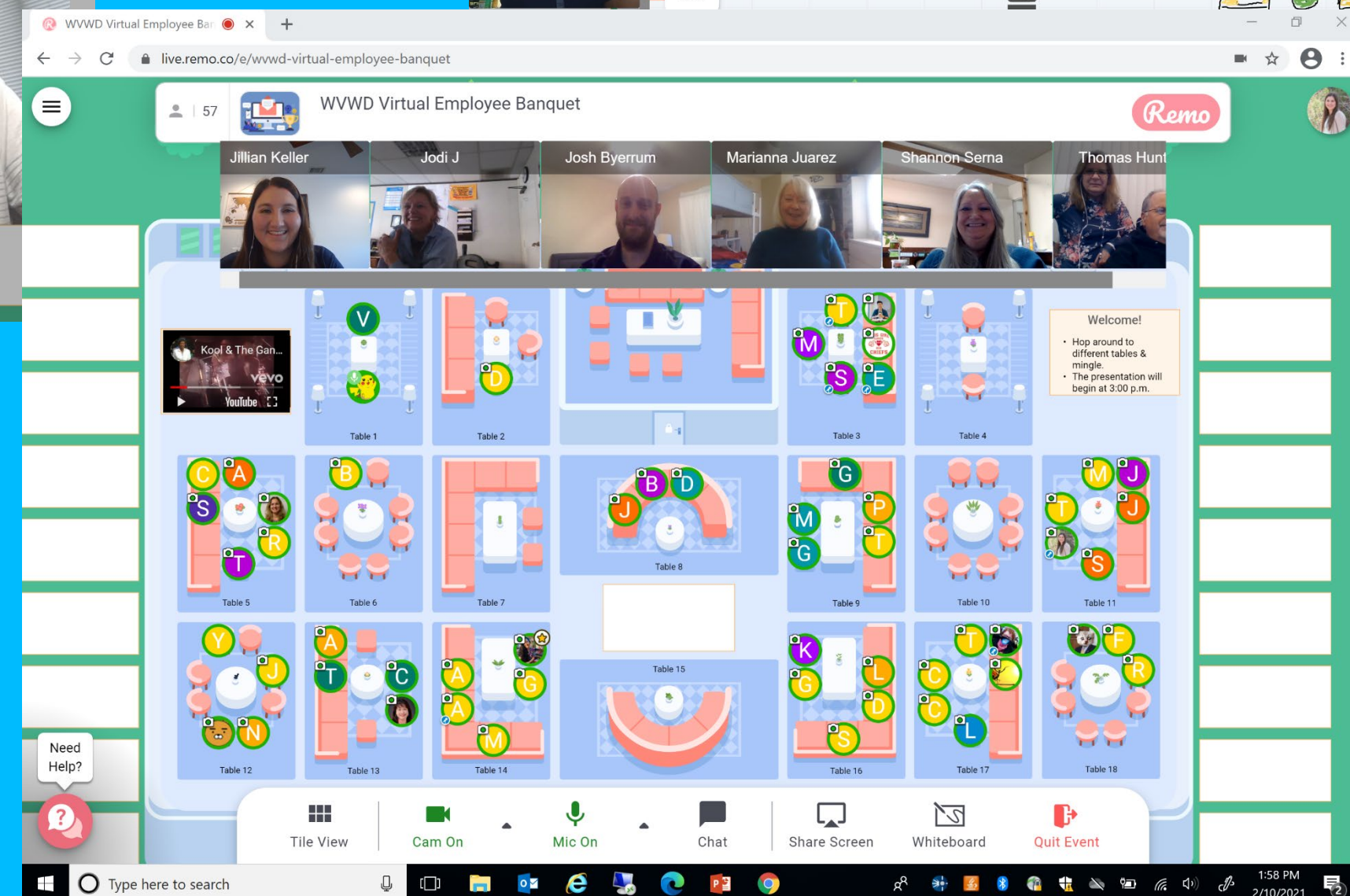
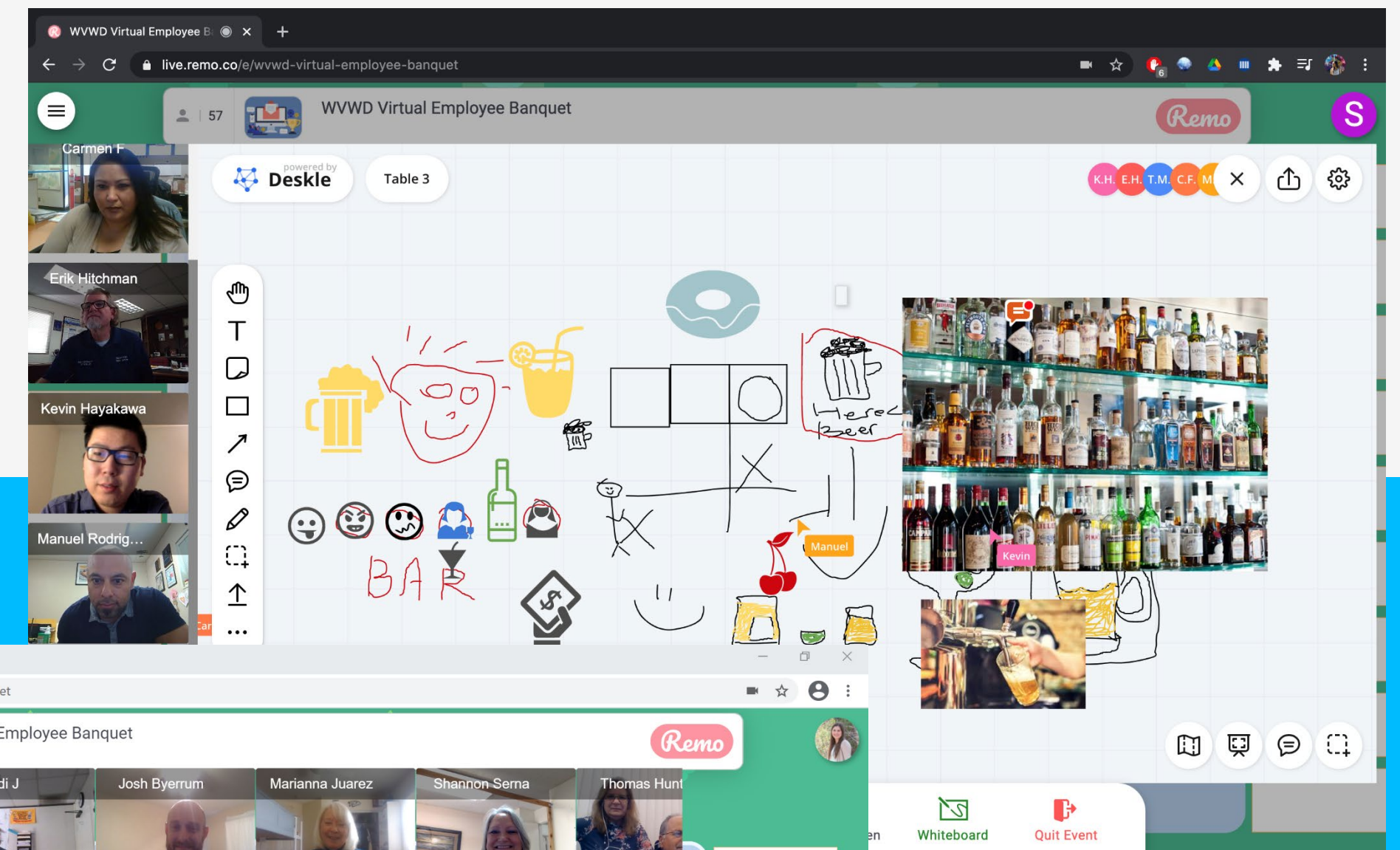
I liked how we were able to mingle and socialize with different employees by moving from table to table. On the side note, I did feel awkward excusing myself to leave for another table. I guess I was too polite.

I liked the box you and your team assembled with all the goodies, especially the sweatshirt and diffuser, and generous gift card! I even kept the WVWD blue box for all my work documents. I admit, I am a hoarder.

-Carmen, L., Finance



# RECAP & FEEDBACK







# THANK YOU!

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