

This presentation premiered at WaterSmart Innovations

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Survey Says: The 2021 AWWA TEC Survey of Governmental Water Loss Policies

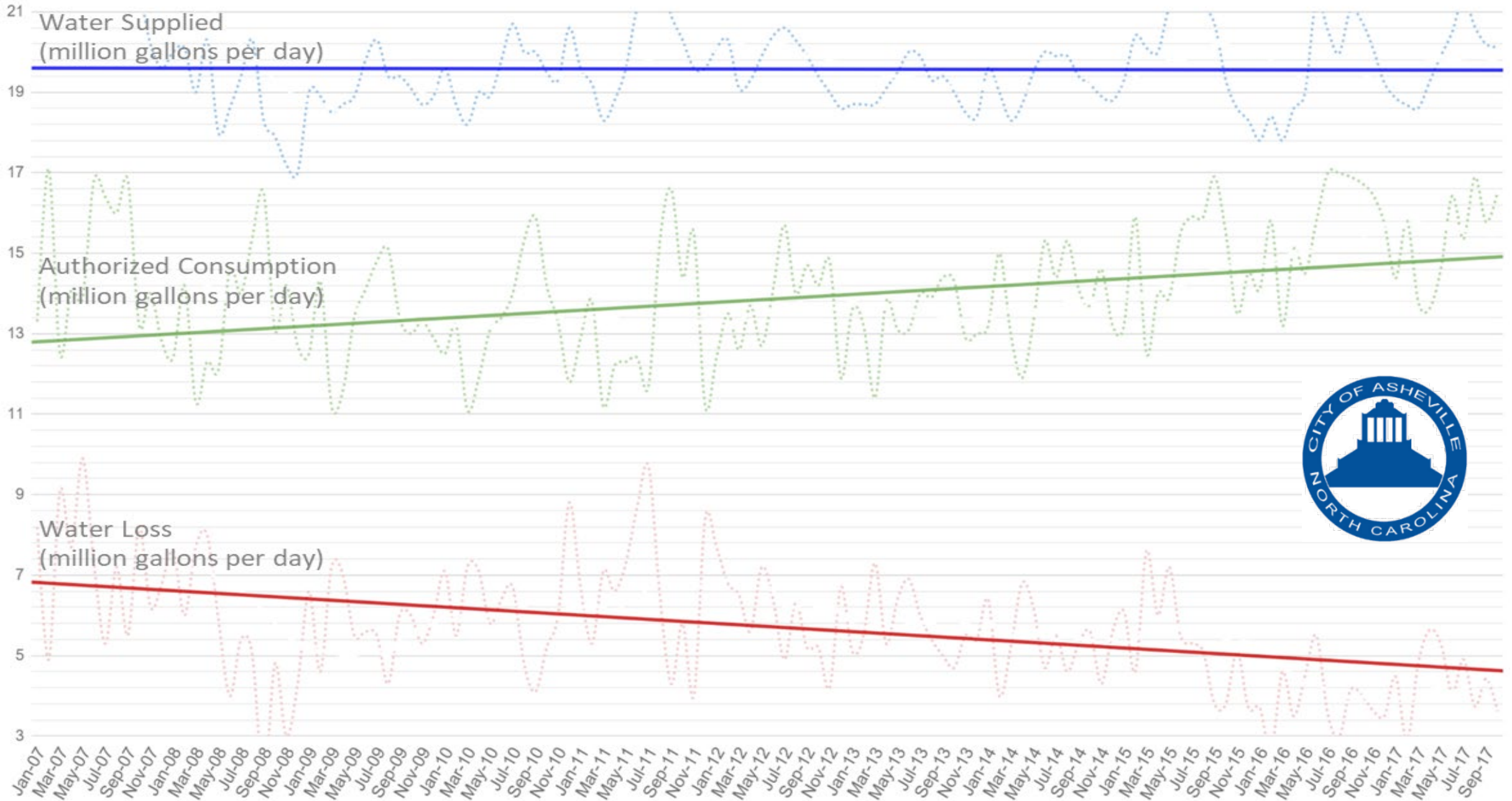
Will Jernigan, P.E.

Chair / AWWA Water Loss Software Committee

Chair / AWWA North American Water Loss Conference

CFO, Director of Water Efficiency / Cavanaugh

Cost-Effective Sustainability



Project Team



Gary Trachtman
Survey Data
Analysis/Reporting



George Kunkel
Reporting



Steve Cavanaugh
Primary
Interviewer



Will Jernigan
Project Manager



Drew Blackwell
Support Staff



**American Water Works
Association**

Dedicated to the World's Most Important Resource™

2021 AWWA TEC Survey of Governmental Water Loss Policies

- . Document the water loss policies that agencies are implementing in their jurisdictions and how they are measuring success
- . Information that agencies can use to better assess the water loss control needs of utilities within their jurisdiction and develop, implement, and evaluate policies intended to help meet these needs.

2021 AWWA TEC Survey of Governmental Water Loss Policies



Agency Inventory & Database



Digital survey



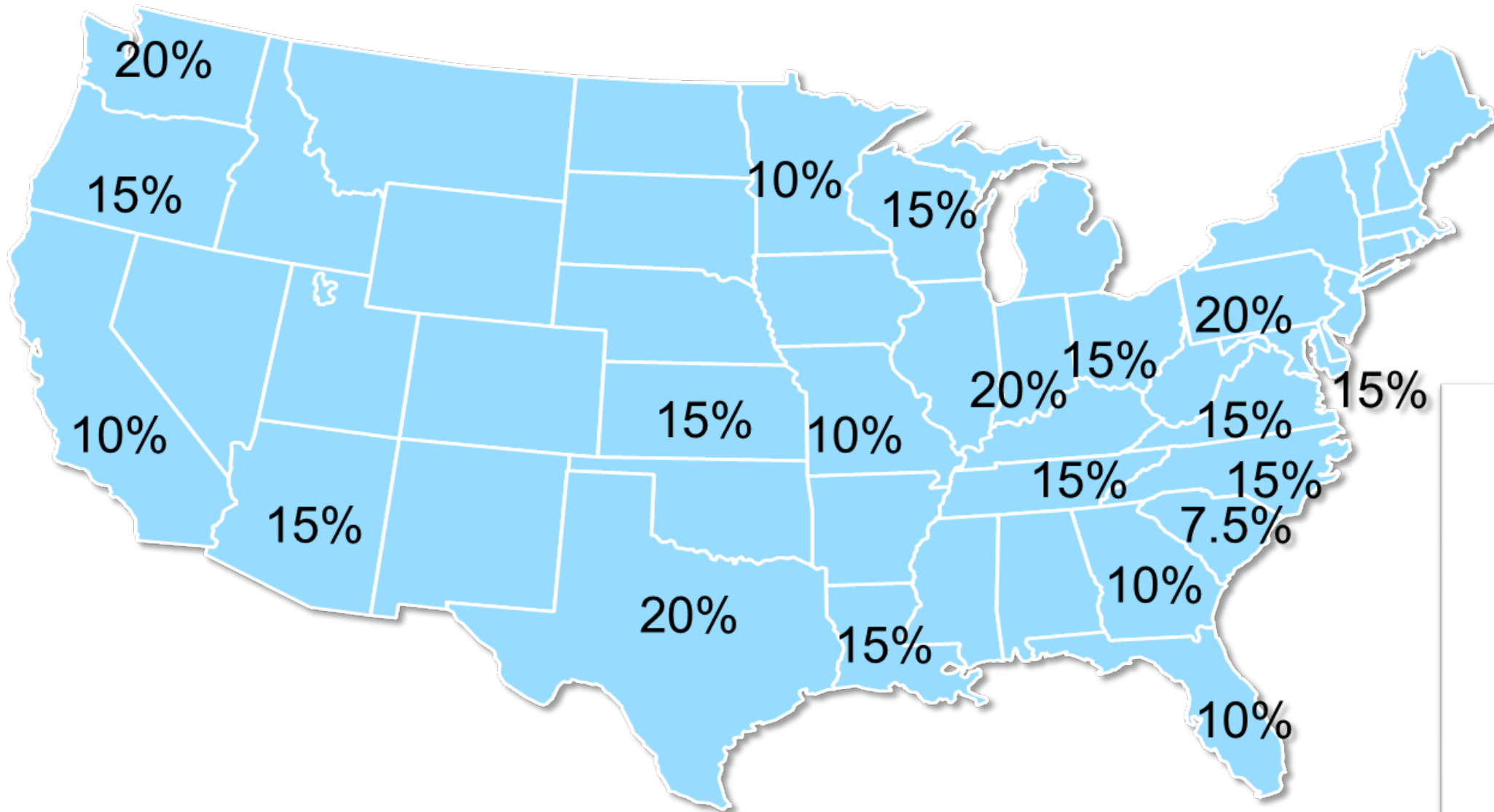
Select Interviews



Analysis & Reporting

Survey of State Policies & Programs

Beecher, 2002



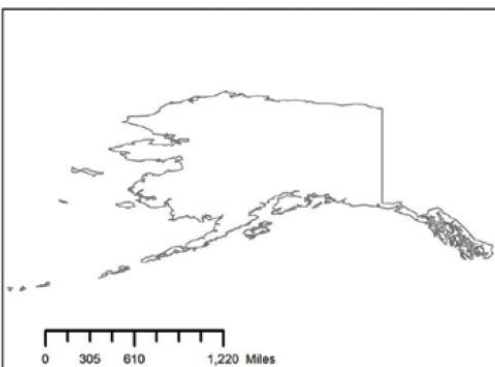
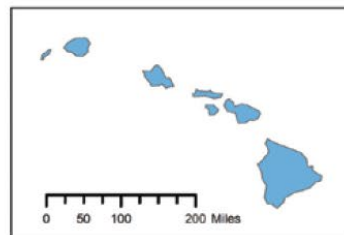
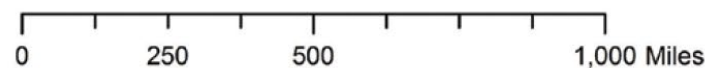
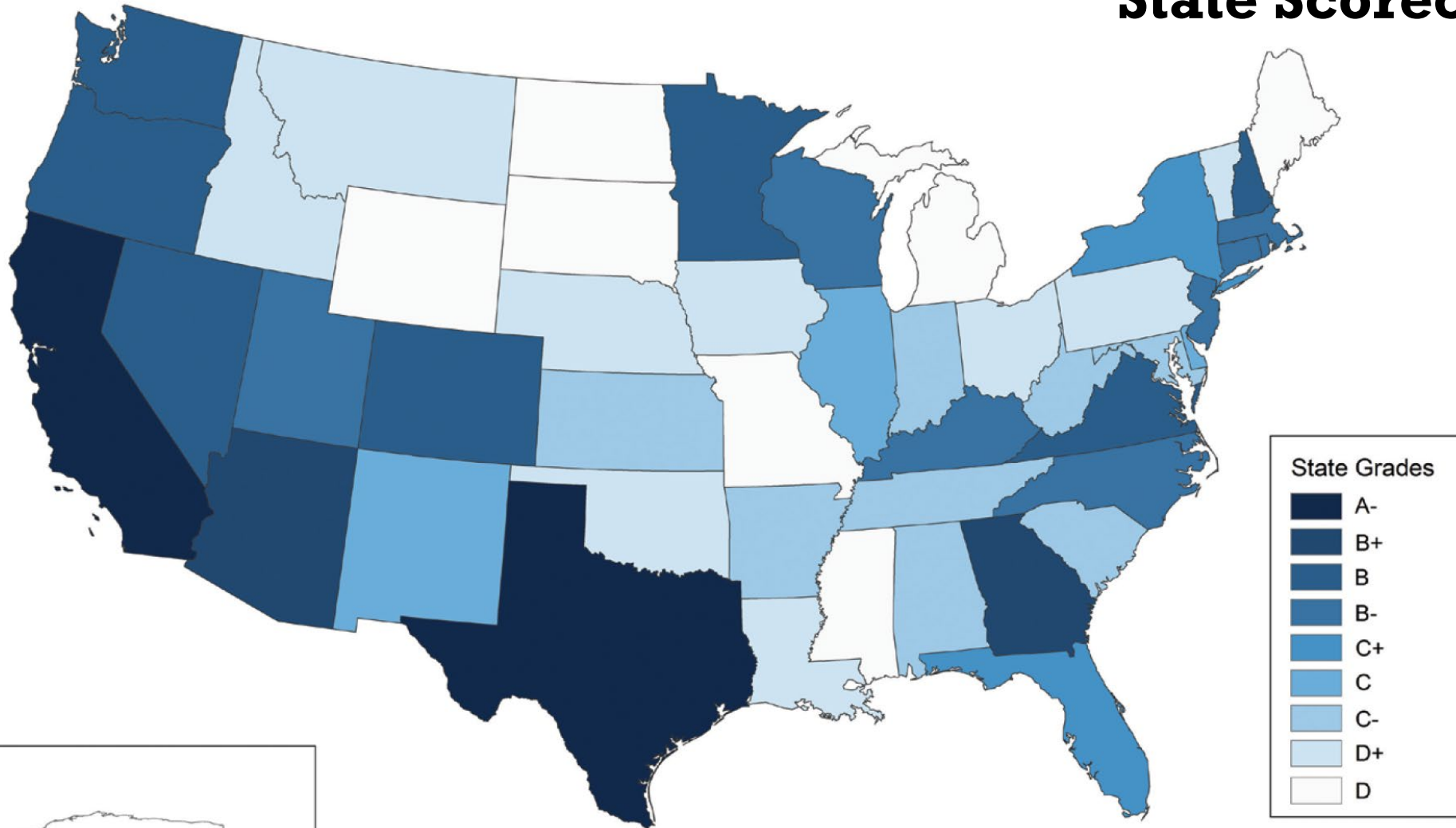
SURVEY OF STATE AGENCY WATER LOSS
REPORTING PRACTICES

FINAL REPORT TO THE AMERICAN WATER WORKS ASSOCIATION

January 2000

Prepared by
James S. Beecher, Ph.D.
Beecher Policy Research, Inc.

Alliance for Water Efficiency State Scorecard Update 2017

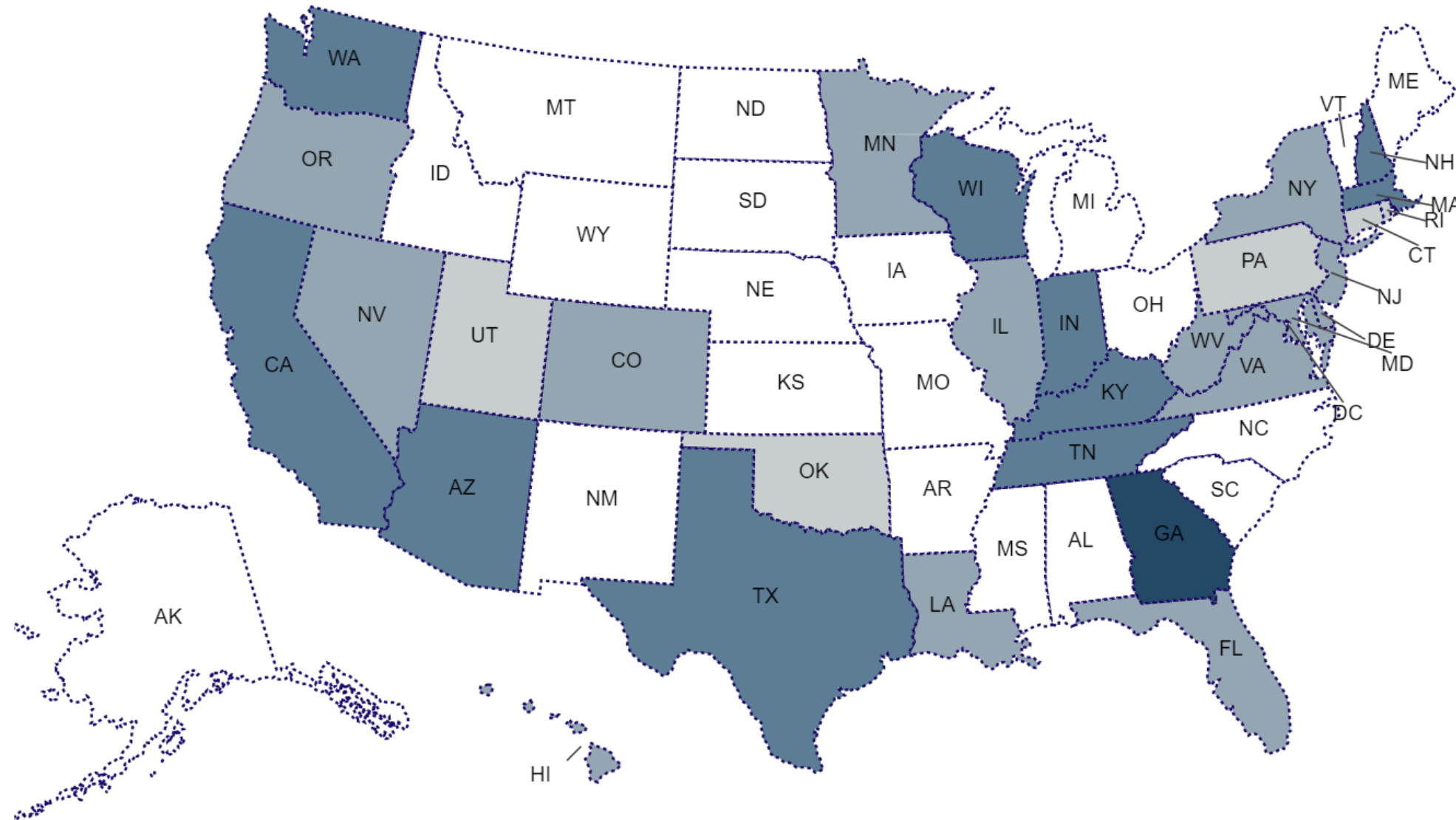


Alliance for Water Efficiency

State-Level Water Loss Laws

Interactive Map

2019





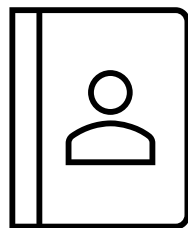
Agency Inventory & Database

Agency Inventory & Database

Digital survey

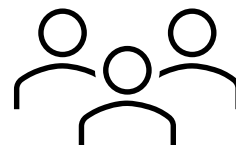
Select Interviews

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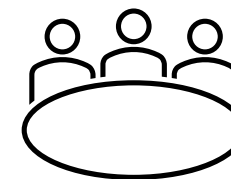


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Project Team
contact database



PAC contact
database



Project Contact
database



Analysis & Reporting

Environmental and Financial Regulatory Agencies



Agency Inventory & Database

Agency Inventory & Database

Digital survey

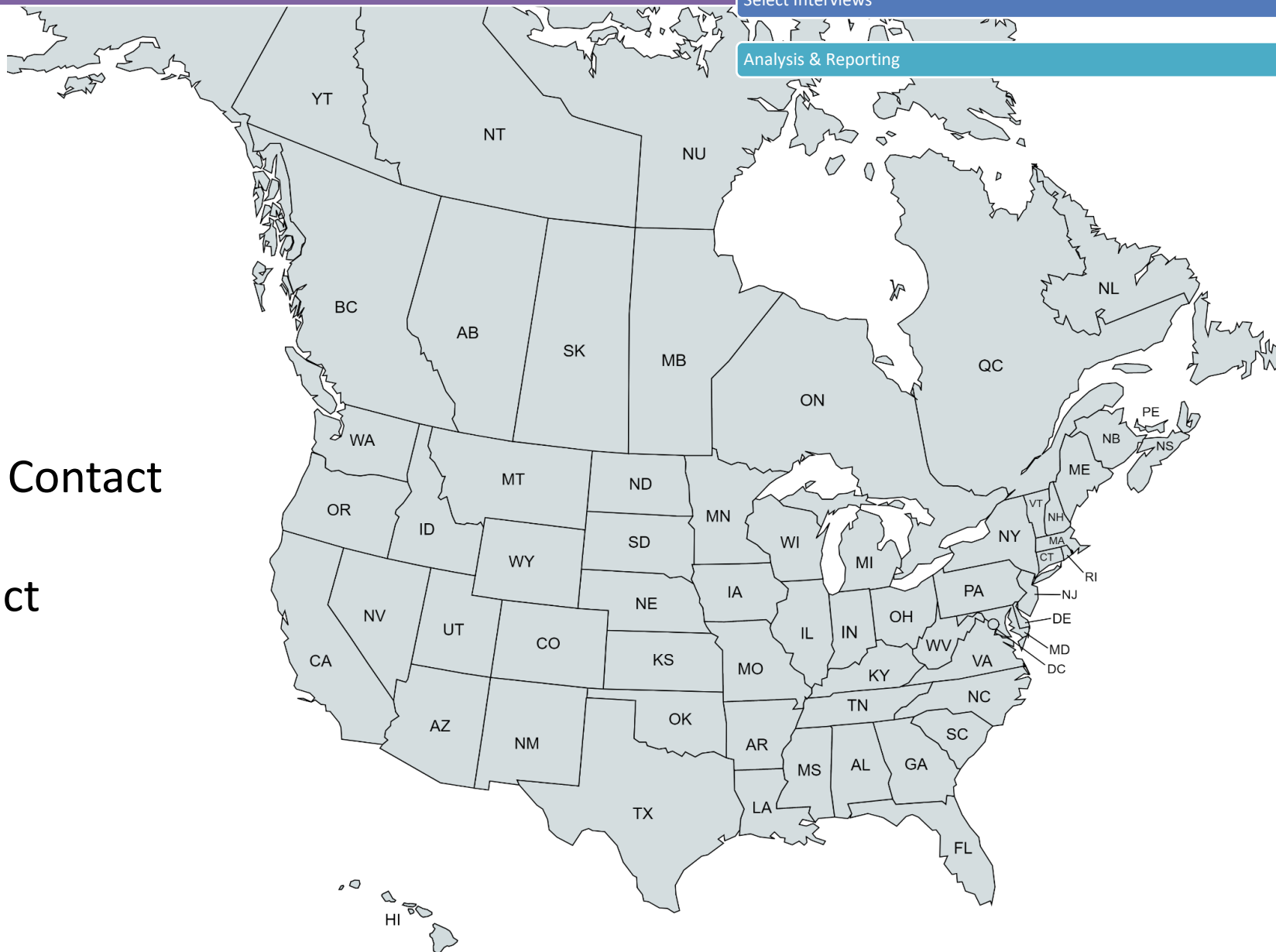
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Validation

83% of Agencies – Confirmed Contact

17% of Agencies – Cold Contact





Digital survey

Agency Inventory & Database

Digital survey

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Digital survey

Agency Inventory & Database

Digital survey

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AWWA TEC Project: Governmental Policies for Drinking Water Utility Water Loss Control

About this survey

A comprehensive water loss survey of this nature has not been performed in 20 years' time (Beecher et. al, 2001).

In appreciation for completing this survey, AWWA will acknowledge you in its widely-circulated Survey Report as being your agency's key contact and survey participant.


We will also deliver to you the Survey Report once it is completed.

Two important instructions for the survey:

AWWA TEC Project: Governmental Policies for Drinking Water Utility Water Loss Control

Water Loss Reporting

* Are water utility entity? ☐ Yes ☐ No

* Please indicate below some additional information about which utilities submit annual water loss reporting. 

Approximate number of utilities that are subject to reporting:

Utility type (publicly-owned, investor-owned, both):

Size threshold for reporting (e.g., volume supplied, number of connections or population served):

Other thresholds for reporting (i.e. only water systems who currently have State funding, only water systems applying for permits, other):

Water Loss Reporting and Validation

Performance Requirements

Support for Utility Water Loss Programs

Evaluation Means and Methods



Digital survey

Agency Inventory & Database

Digital survey

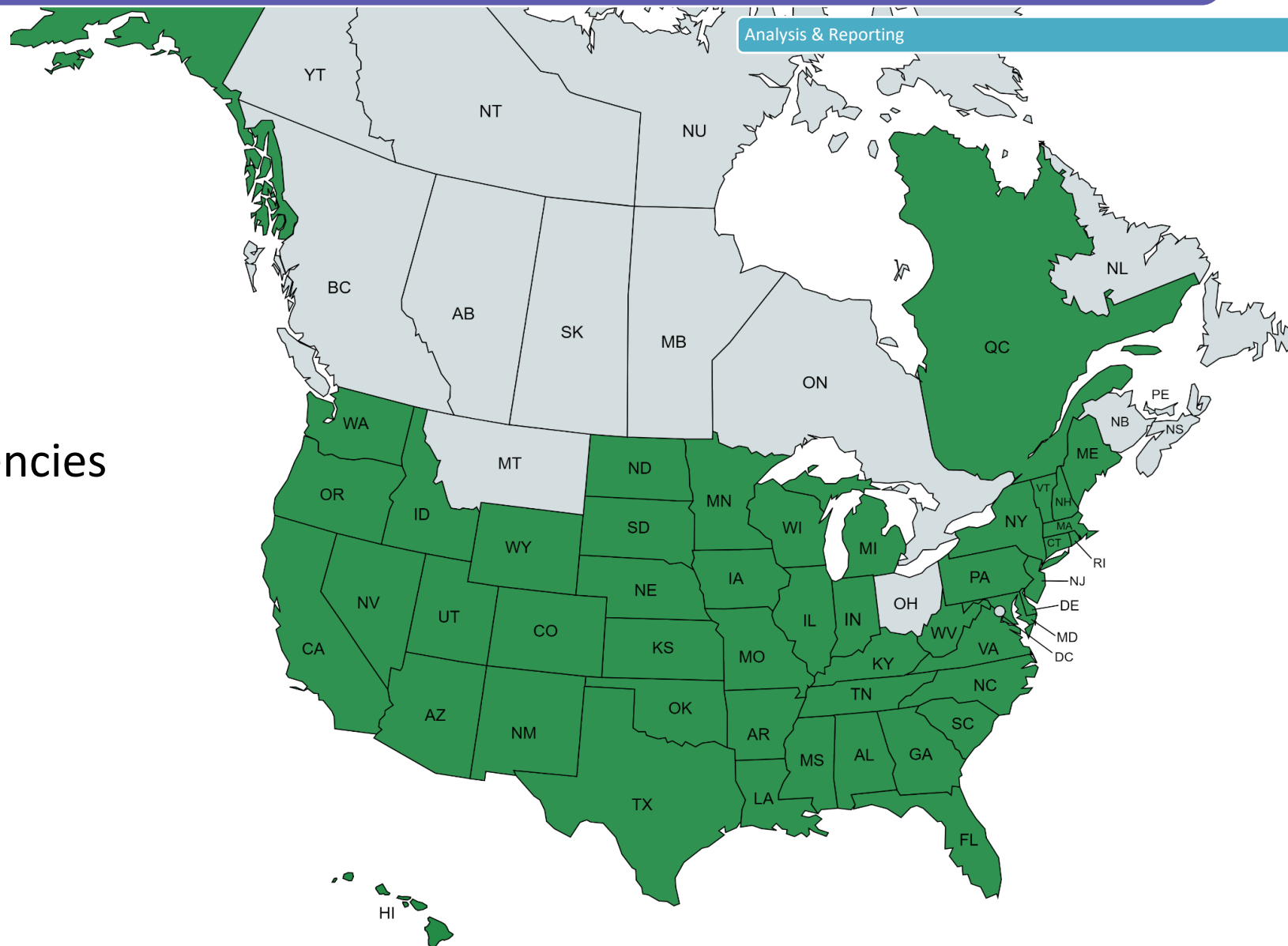
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Response Rate

Responses from 99 of 123 Agencies
(80%)

49 States / Provinces





Select Interviews

Agency Inventory & Database

Digital survey

Select Interviews

Analysis & Reporting



Select Interviews

Agency Inventory & Database

Digital survey

Select Interviews

Analysis & Reporting

Selection Criteria

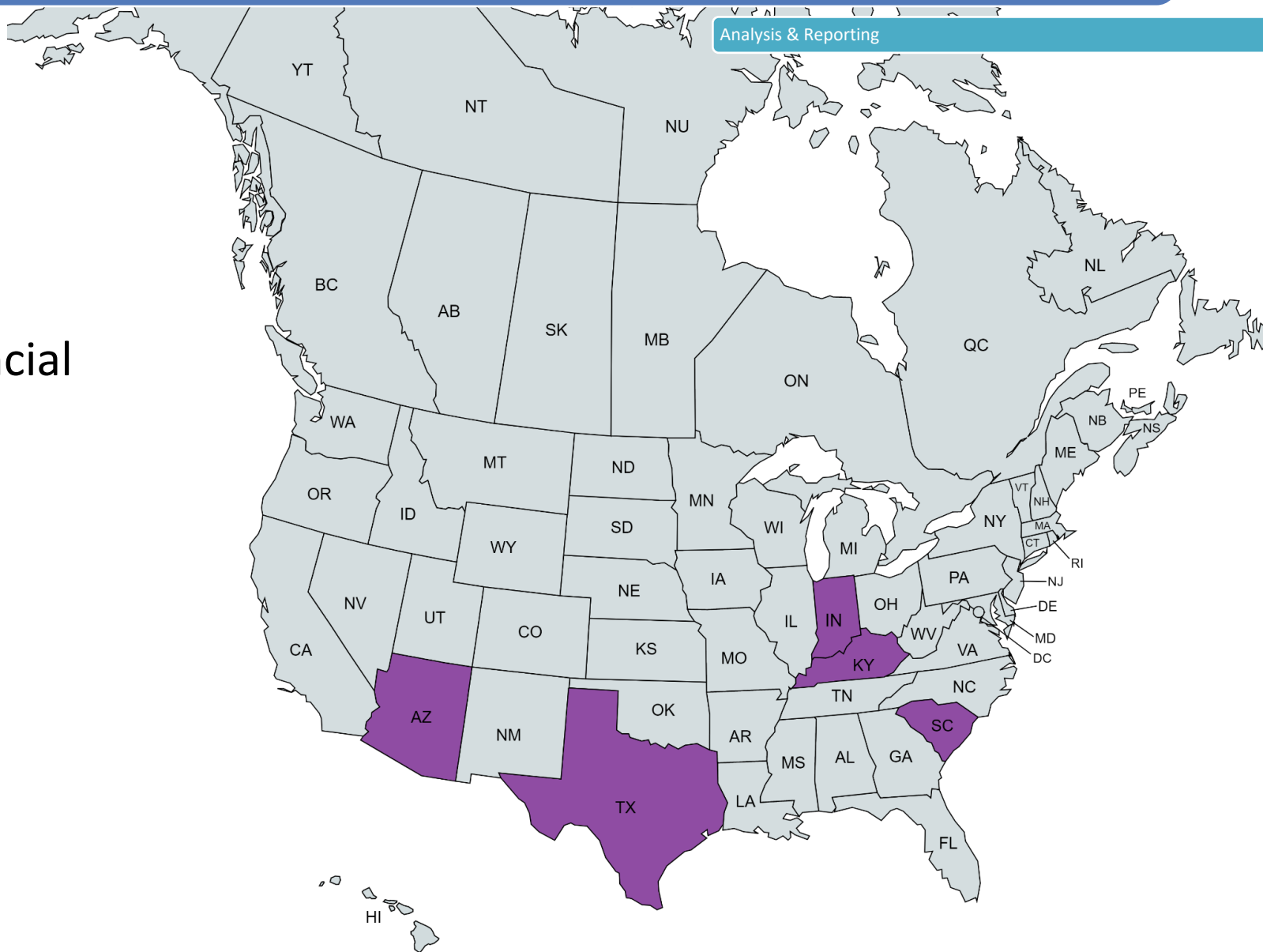
Range of establishment

Mix of environmental and financial
regulatory agencies

Interview Goals

Origin story

Path ahead





Analysis & Reporting

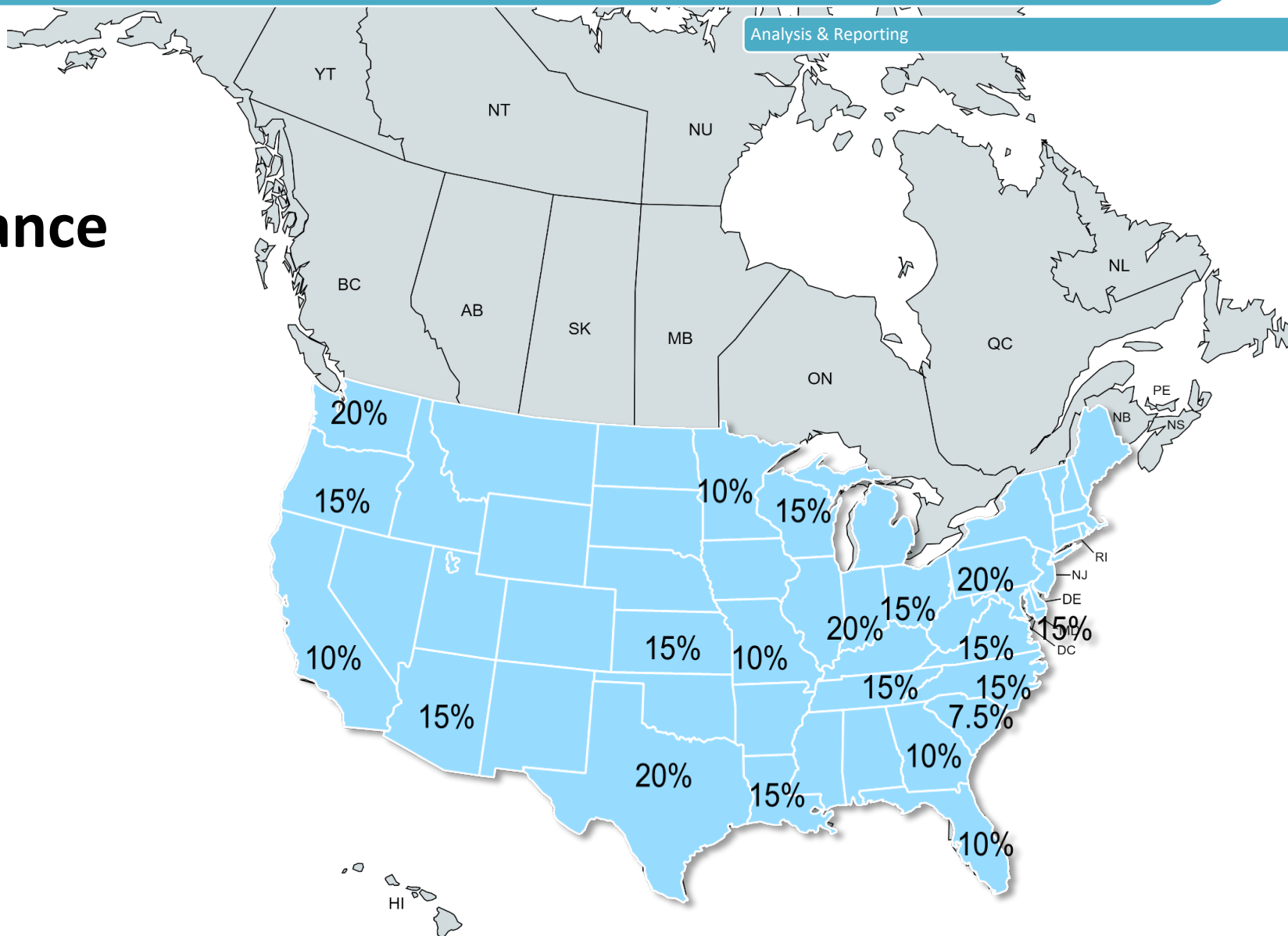
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Analysis & Reporting

Reporting & Performance Requirements

(Beecher, 2002)

20 States / Provinces





Analysis & Reporting

Agency Inventory & Database

Digital survey

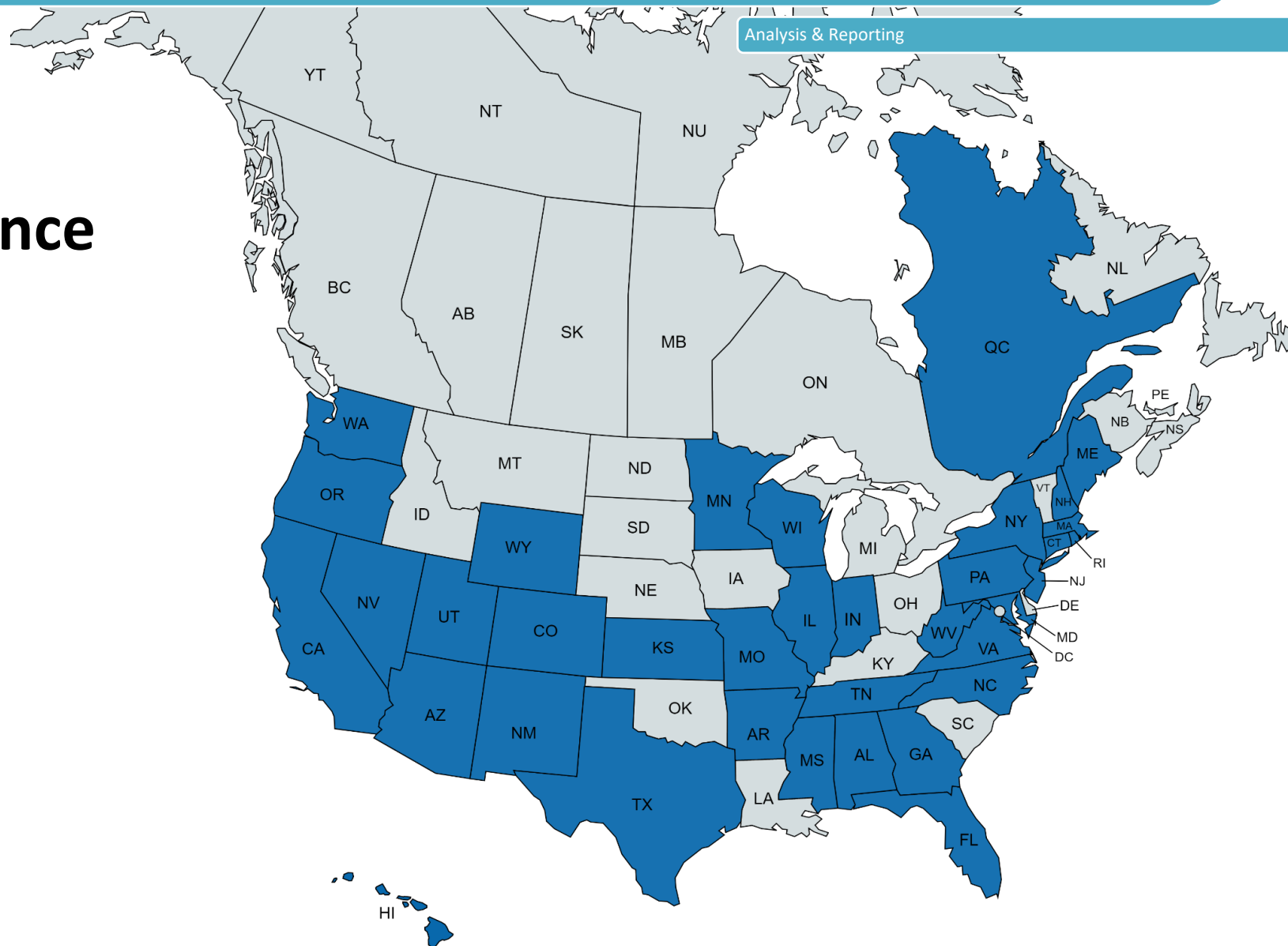
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Reporting & Performance Requirements (AWWA, 2021)

37 States / Provinces

~29,000 Water Systems





Analysis & Reporting

Agency Inventory & Database

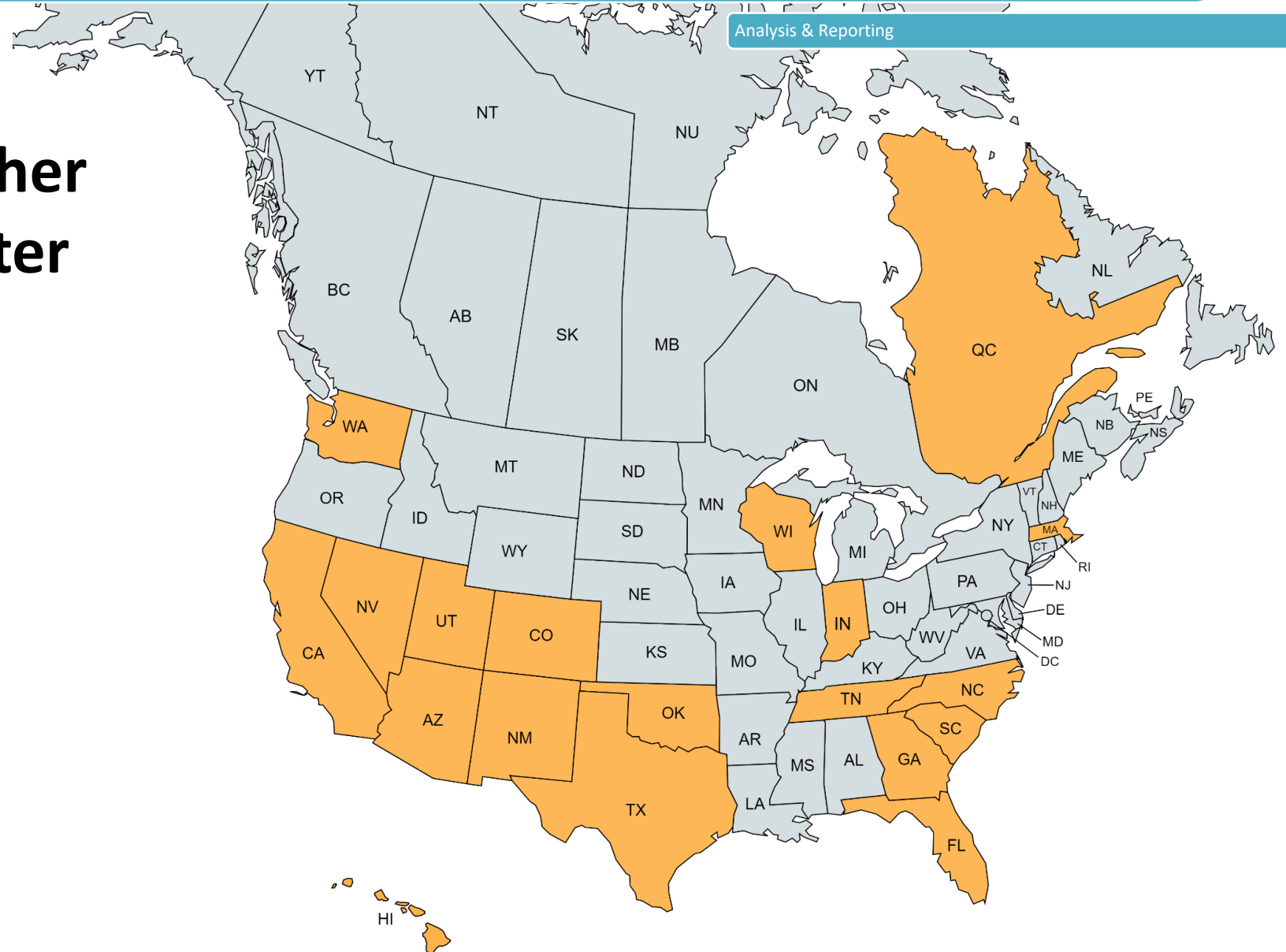
Digital survey

Select Interviews

Analysis & Reporting

Active Funding and Other Support for Utility Water Loss Programs (AWWA, 2021)

19 States / Provinces





Analysis & Reporting

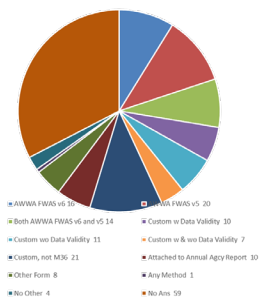
Agency Inventory & Database

Digital survey

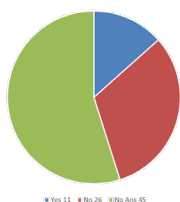
Select Interviews

Analysis & Reporting

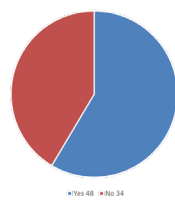
* What form(s) is accepted for water loss reporting? Check all that apply



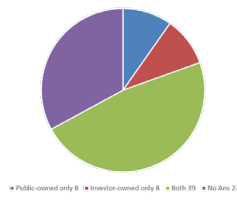
* Do water utilities voluntarily submit any kind of annual water loss reporting to your governmental entity?



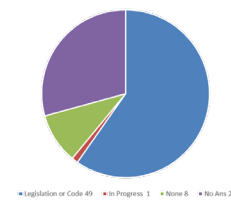
Are water utilities required to submit any kind of annual water loss reporting to your governmental entity?



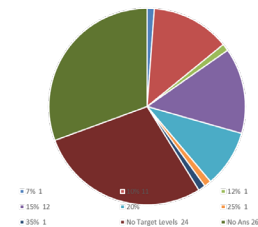
Utility type (publicly-owned, investor-owned, both)



What is the enabling legislation or applicable code for water loss reporting (provide bill or code citation if possible)?



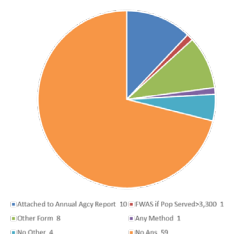
What are the required target levels (i.e., what numeric value)?



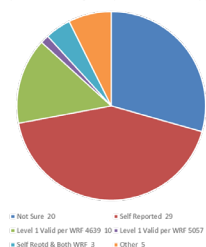
* For what topics does your governmental entity provide water utilities with water loss training and technical assistance to increase capacity development (technical, managerial, financial)? Check all that apply



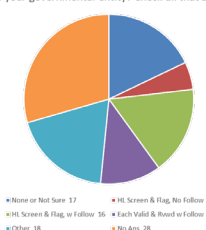
* What other form(s) is accepted for water loss reporting?



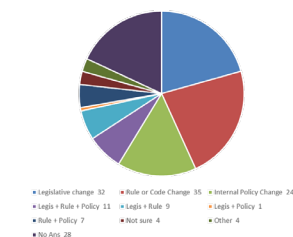
* What level of water audit validation is conducted by the submitting entity? Check all that apply



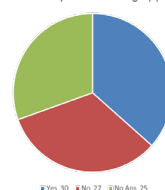
* What level of water audit validation is conducted by your governmental entity? Check all that apply



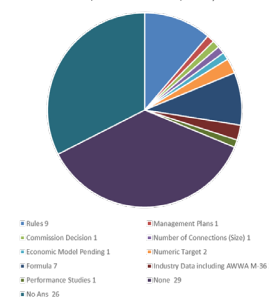
* What mechanism(s) would be needed to make changes to current water loss reporting requirements? Check all that apply



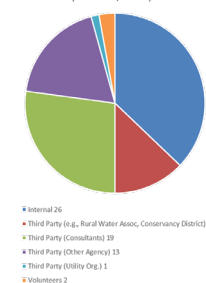
Are water utilities required to meet any water loss target(s)?



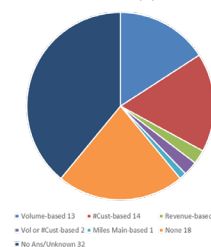
What are the target levels based on or how calculated (i.e. cited in rules, based on formula, other)?



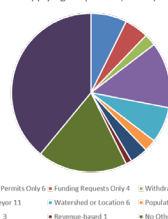
How does your governmental entity provide training and technical assistance to water utilities (i.e. directly, through third-party TA providers, other)?



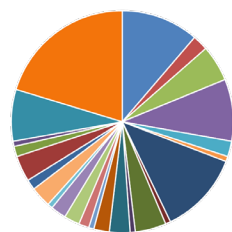
Size threshold for reporting (e.g., volume supplied, number of connections or population served)



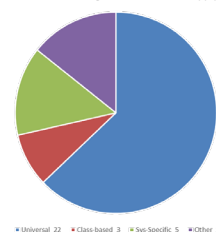
Other thresholds for reporting (i.e. only water systems who currently have State funding, only water systems applying for permits, other)



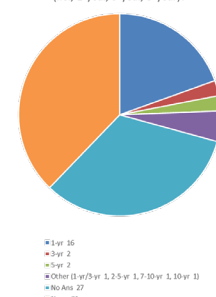
Does your governmental entity encourage or require demonstration of water loss best practices as part of its water loss requirements?



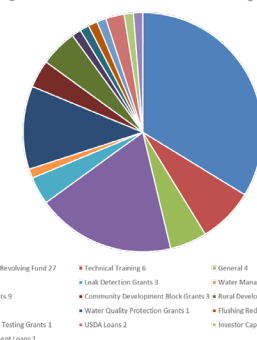
* What extent of customization is in place for water loss targets? Check all that apply



What timelines are used in assessing targets (i.e., 1-year, 3-year, 5-year)?



What funding is available to water utilities for water loss management activities?



2021 AWWA TEC Survey of Governmental Water Loss Policies



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Digital survey



Select Interviews



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DEC 2021



World Water Loss Day
4th December



NORTH AMERICAN WATER LOSS 2021

AUSTIN, TEXAS | DECEMBER 7-9



American
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With Support From:



Alliance
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Efficiency





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