

# This presentation premiered at WaterSmart Innovations

[watersmartinnovations.com](http://watersmartinnovations.com)





# As The River Flows:

Catawba-Wateree's Innovative Model  
for Building Water Loss Control



**Relevant Roles:**

Chair, AWWA Water Loss Outreach Subcommittee  
IWA Water Loss Specialist Group, US Representative  
Chief Innovation Officer, Cavanaugh

**Steve Cavanaugh, P.E.**

[steve.cavanaugh@cavanaugholutions.com](mailto:steve.cavanaugh@cavanaugholutions.com)





**CATAWBA**  
**WATEREE**  
WATER MANAGEMENT GROUP

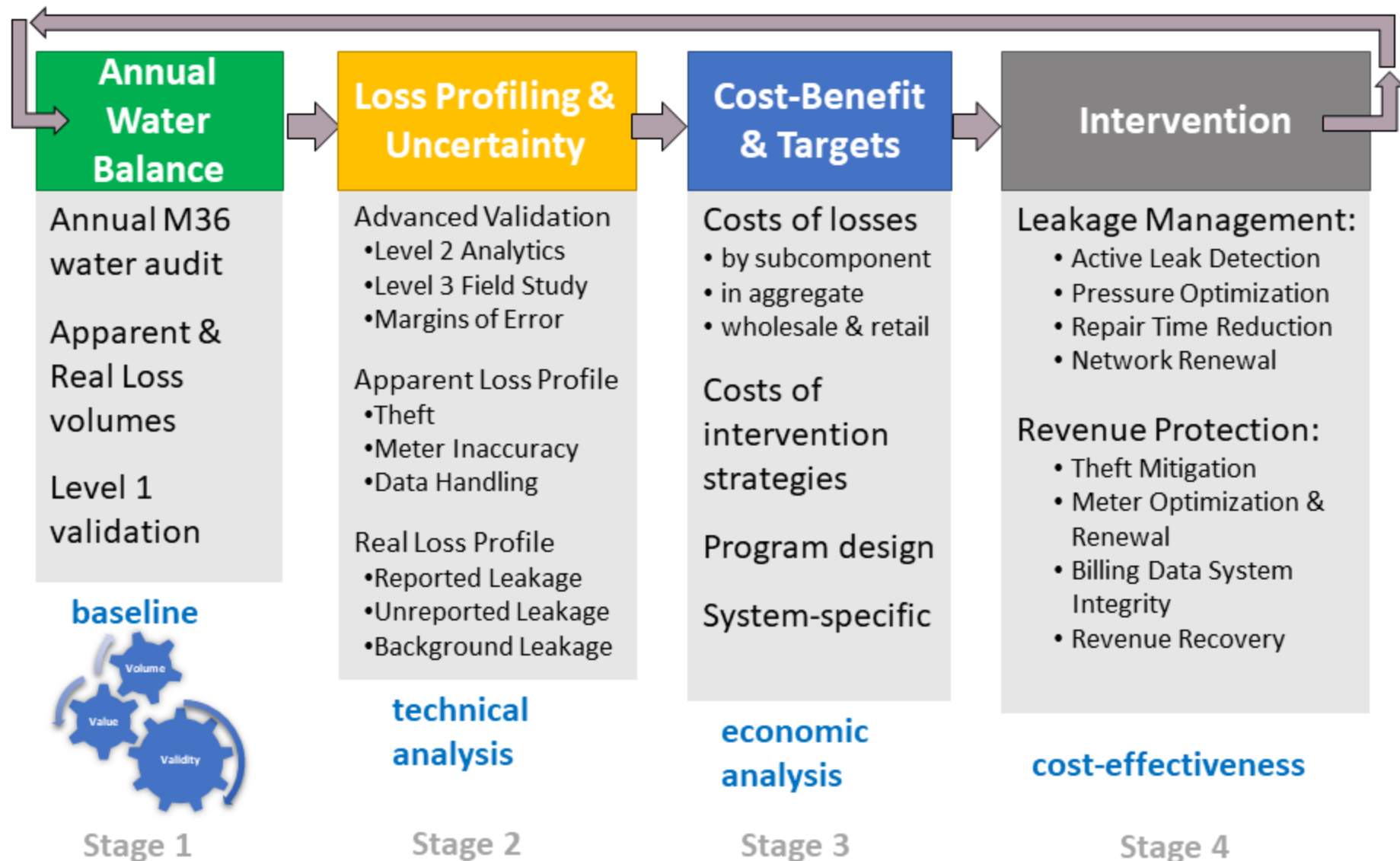
**North  
Carolina**

**South  
Carolina**

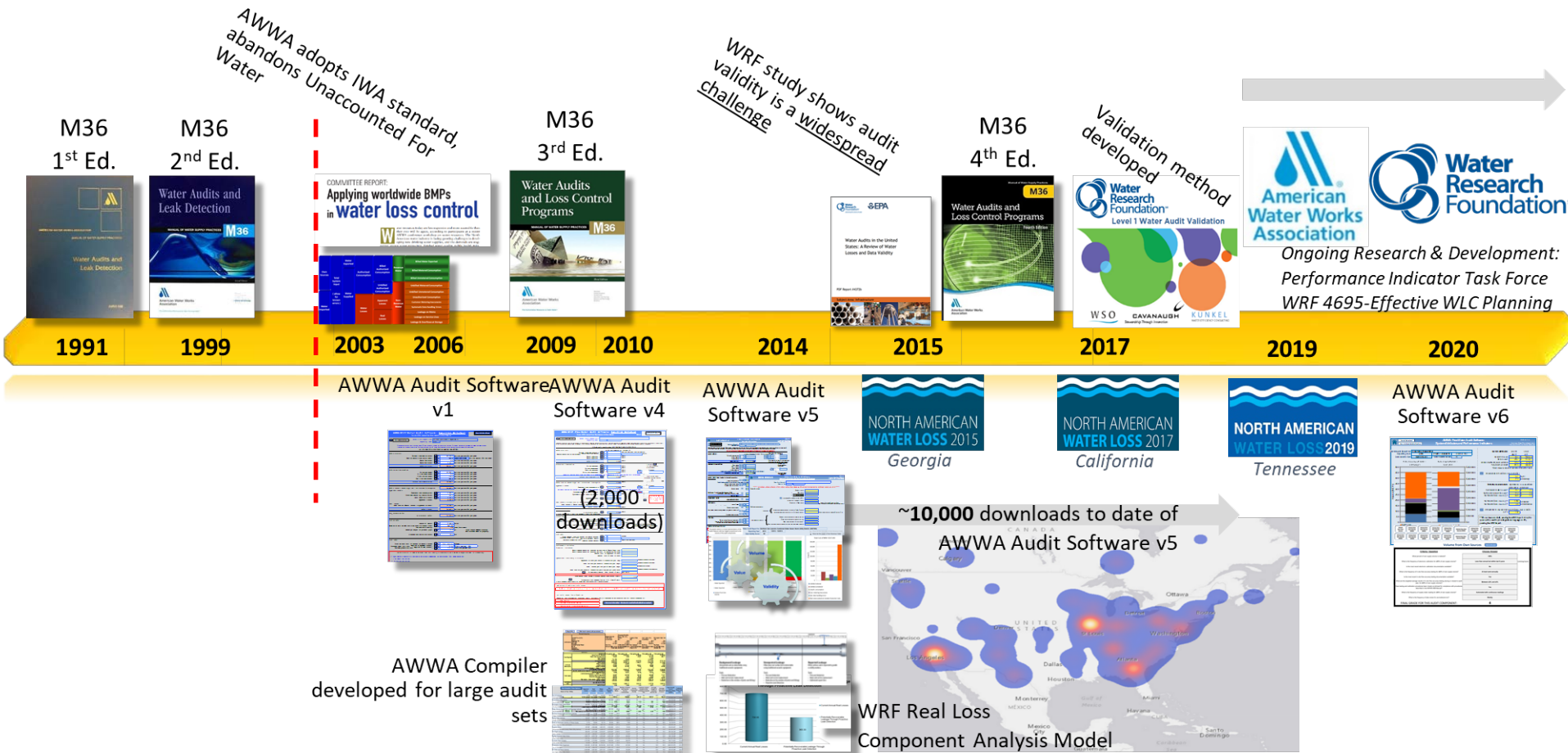




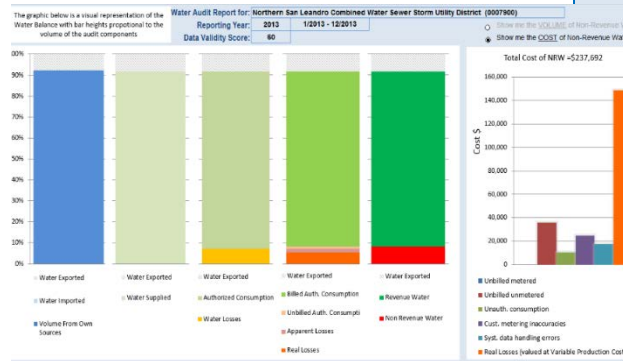
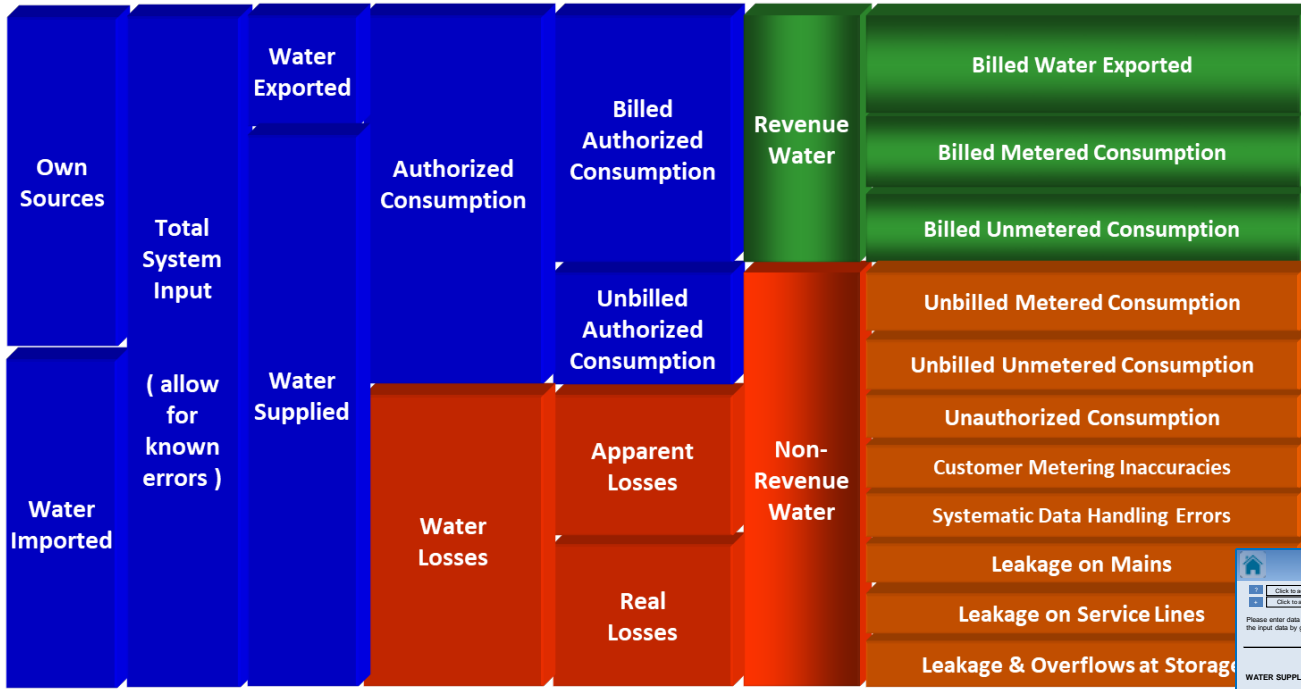
# The Big Picture: Economic Intervention



# IWA/AWWA M36 Methodology – State of the Art Water Auditing & Loss Control



# IWA/AWWA Standard Water Balance



# AWWA Free Reporting Software: Reporting Worksheet

Version 16-0  
 American Water Works Association  
 Copyright © 2014, All Rights Reserved

Click to insert a definition  
 Click to add a comment

Water Audit Report for: **Northern San Leandro Combined Water Sewer Storm Utility District (007900)**  
 Reporting Year: **2013** | **12/013 - 12/013**

Please enter data in the white cells below. Where available, metered values should be used if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the input data by grading each component (1/a or 1-10) using the drop-down list to the left of the input cell. Hover the mouse over the cell to obtain a description of the grades

All volumes to be entered as: **MILLION GALLONS (MG)** PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria that grade and all grades below it.

## WATER SUPPLIED

|                          |                                |           |       |
|--------------------------|--------------------------------|-----------|-------|
| Volume from own sources: | <input type="text" value="5"/> | 1,000.000 | MG/Yr |
| Water imported:          | <input type="text" value="1"/> |           |       |
| Water exported:          | <input type="text" value="1"/> | 100.000   | MG/Yr |

**WATER SUPPLIED: 825.000** MG/Yr

## Master Meter Error Adjustments

| Enter grade in column 'E' and 'F' | Pct:                           | Value:  | MG/Yr |
|-----------------------------------|--------------------------------|---------|-------|
| <input type="text" value="1"/>    | <input type="text" value="0"/> | 100.000 | MG/Yr |
| <input type="text" value="1"/>    | <input type="text" value="0"/> | 25.000  | MG/Yr |

Enter negative % or value for under-registration  
 Enter positive % or value for over-registration

## AUTHORIZED CONSUMPTION

|                     |                                |        |       |
|---------------------|--------------------------------|--------|-------|
| Billed metered:     | <input type="text" value="2"/> | 70.000 | MG/Yr |
| Billed unmetered:   | <input type="text" value="2"/> | 50.000 | MG/Yr |
| Unbilled metered:   | <input type="text" value="2"/> |        |       |
| Unbilled unmetered: | <input type="text" value="2"/> | 10.313 | MG/Yr |

Default option selected for Unbilled unmetered - a grading of 5 is applied and not displayed

**AUTHORIZED CONSUMPTION: 760.313** MG/Yr

Click here:   
 for help using option buttons below  
 Pct:   
 Value:

Use buttons to select percentage of water supplied  
 0%  
 10%  
 20%  
 30%  
 40%  
 50%  
 60%  
 70%  
 80%  
 90%  
 100%

**ES (Water Supplied - Authorized Consumption) 64.688** MG/Yr

|                                                                                       |                                |       |       |
|---------------------------------------------------------------------------------------|--------------------------------|-------|-------|
| Unauthorized consumption:                                                             | <input type="text" value="2"/> | 3.000 | MG/Yr |
| Unauthorized consumption volume entered is greater than the recommended default value |                                |       |       |
| Customer metering inaccuracies:                                                       | <input type="text" value="2"/> | 7.071 | MG/Yr |
| Systematic data handling errors:                                                      | <input type="text" value="2"/> | 5.000 | MG/Yr |

**Apparent Losses: 15.071** MG/Yr

Pct:   
 Value:   
 1.00%  
 10.00%  
 20.00%  
 30.00%  
 40.00%  
 50.00%  
 60.00%  
 70.00%  
 80.00%  
 90.00%  
 100.00%

## Current Annual Real Losses or CARL

**Real Losses = Water Losses - Apparent Losses: 49.617** MG/Yr

**WATER LOSSES: 64.688** MG/Yr

## EWATER

**NON-REVENUE WATER: 75.000** MG/Yr

Unbilled Metered + Unbilled Unmetered

|                                                                  |                                |       |                 |
|------------------------------------------------------------------|--------------------------------|-------|-----------------|
| Length of main:                                                  | <input type="text" value="7"/> | 100.0 | miles           |
| Number of <u>active</u> AND <u>inactive</u> service connections: | <input type="text" value="7"/> | 6     |                 |
| Service connection density:                                      | <input type="text" value="7"/> | 10    | conn./mile main |

where typically located at the curbside or property line?

Yes  (length of service line below the property boundary, that is the responsibility of the utility)

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

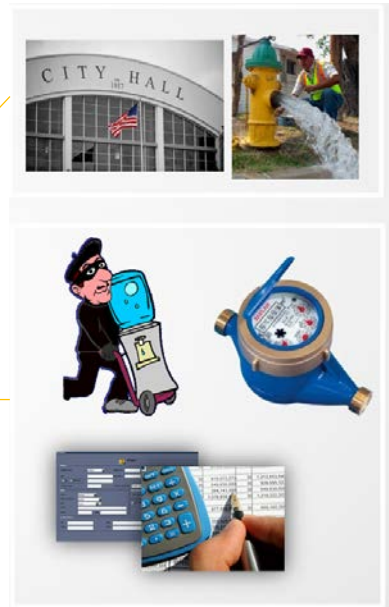
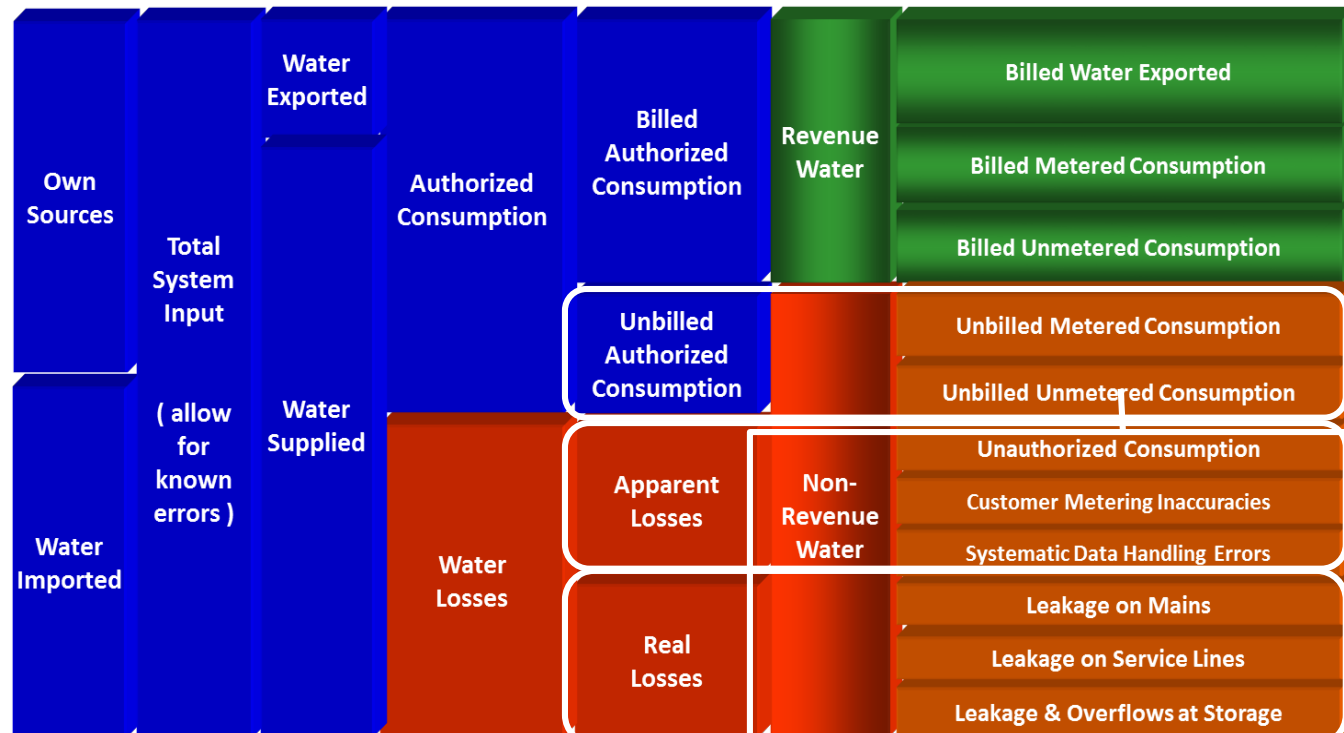
Average operating pressure:  60.0 psi

## COST DATA

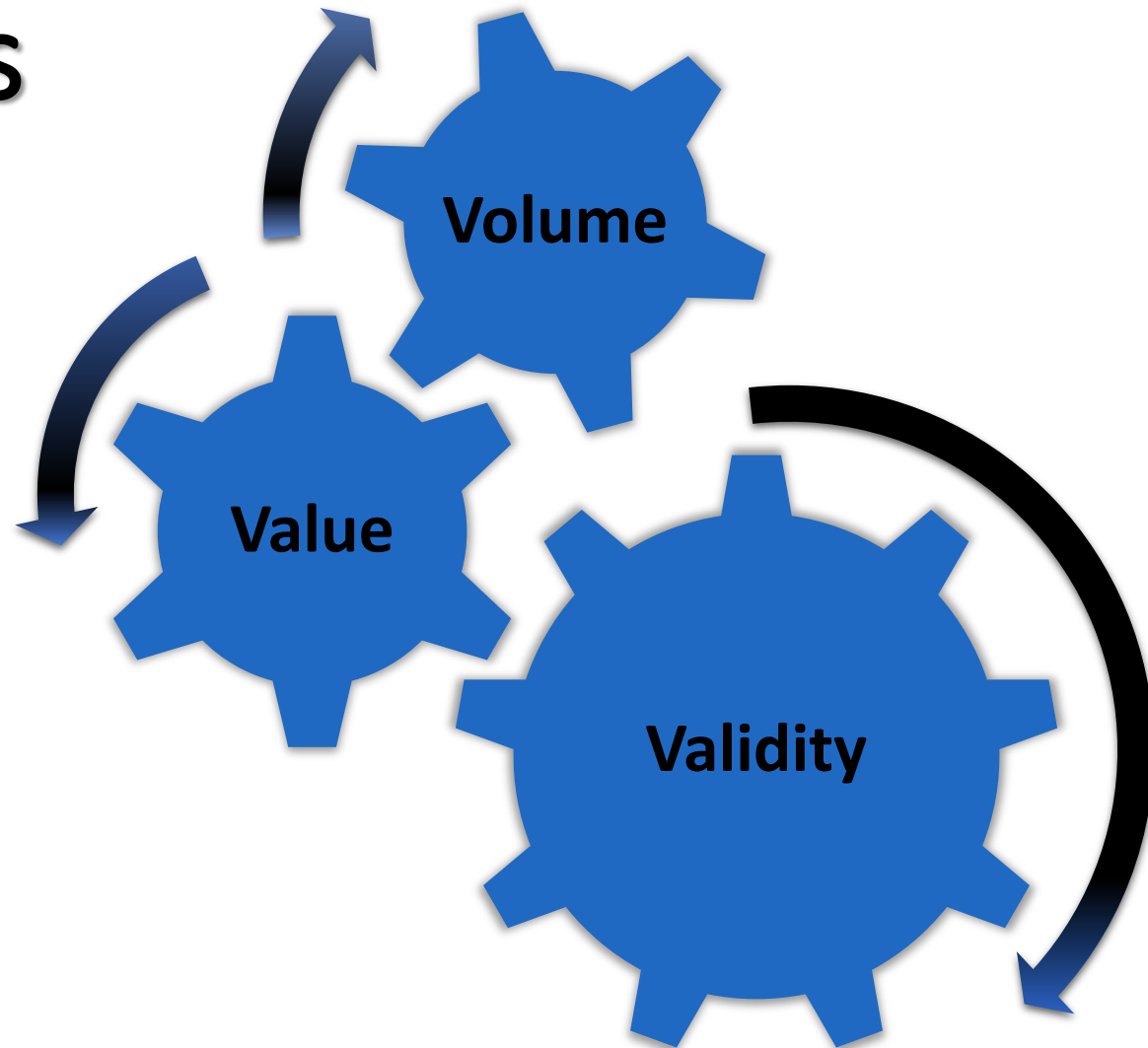
|                                                         |                                |             |                       |
|---------------------------------------------------------|--------------------------------|-------------|-----------------------|
| Total annual cost of operating water system:            | <input type="text" value="2"/> | \$1,000,000 | \$/year               |
| Customer retail unit cost (applied to Apparent Losses): | <input type="text" value="2"/> | \$3.50      | \$/1000 gallons (LBS) |
| Variable production cost (applied to Real Losses):      | <input type="text" value="2"/> | \$3.00      | \$/million gallons    |

Use Customer Retail Unit Cost to value real losses

# Non-Revenue Water

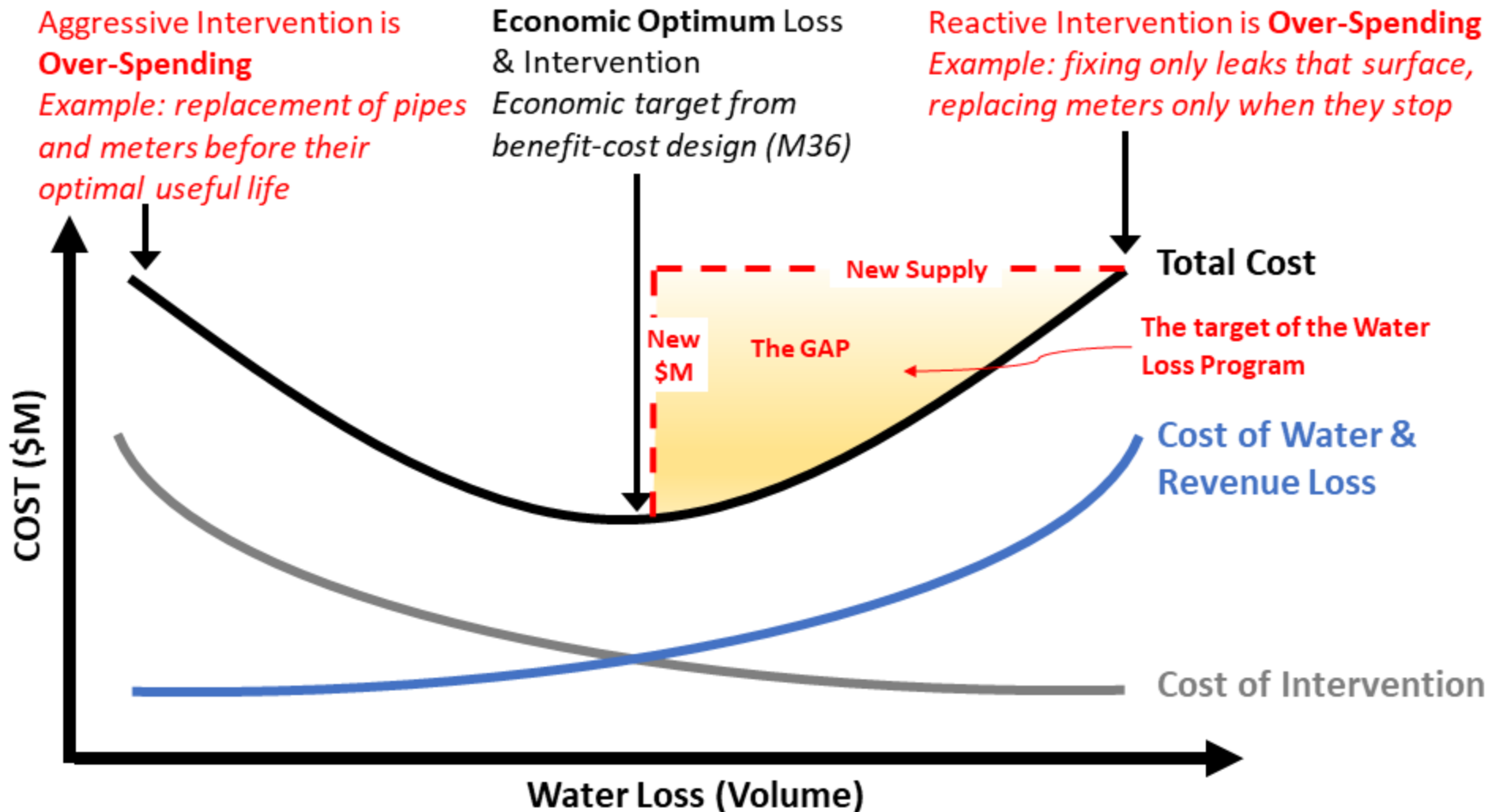


**3-V's**





# AWWA M36 Economic Optimum



# LEGEND

Training/Education/Technical Assistance led by Cavanaugh

Utility led effort

Cavanaugh led effort

M36 Water Audit Basics Workshop – November 2014

Basinwide Water Loss Program Development Plan

Phase 1

Basics Refresh, Validation/Component Analysis Training

Phase 2

M36 AWWA Water Audit?

Phase 3

Audit Data Submission

Audit Data Collection Guidance Webcast

No

Preliminary AWWA Water Audit

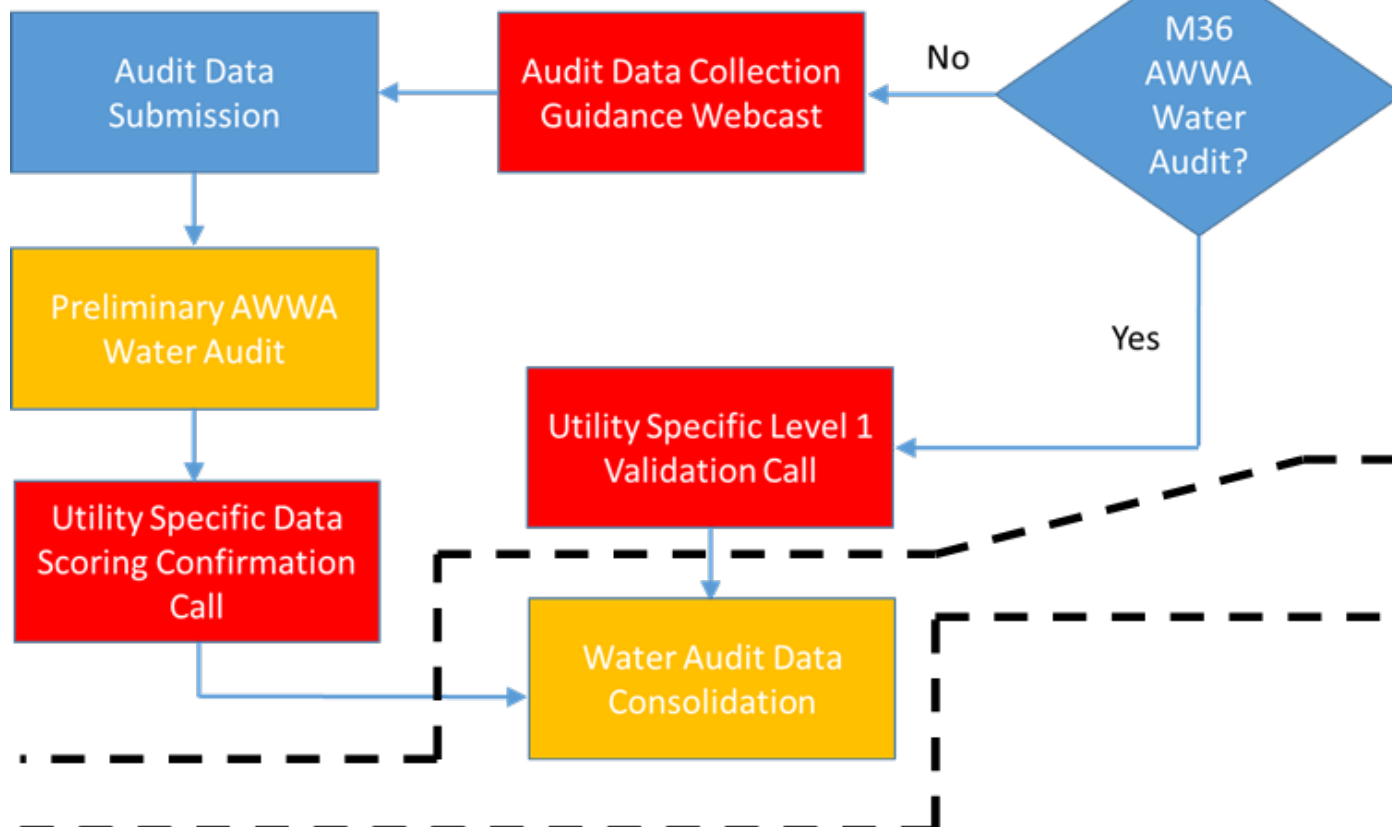
Utility Specific Data Scoring Confirmation Call

Utility Specific Level 1 Validation Call

Yes

Phase 4

Water Audit Data Consolidation



[Home](#)[About CWWMG](#)[Program Phases](#)[Outcomes](#)[Resources](#)[Upload Portal](#)[Schedule](#)[Photos](#)

Photo Credit Ken Teeter

# WELCOME TO THE CATAWBA WATER LOSS SITE

This site has been developed for members of the Catawba-Wataree  
Water Management Group.

[Enter](#)

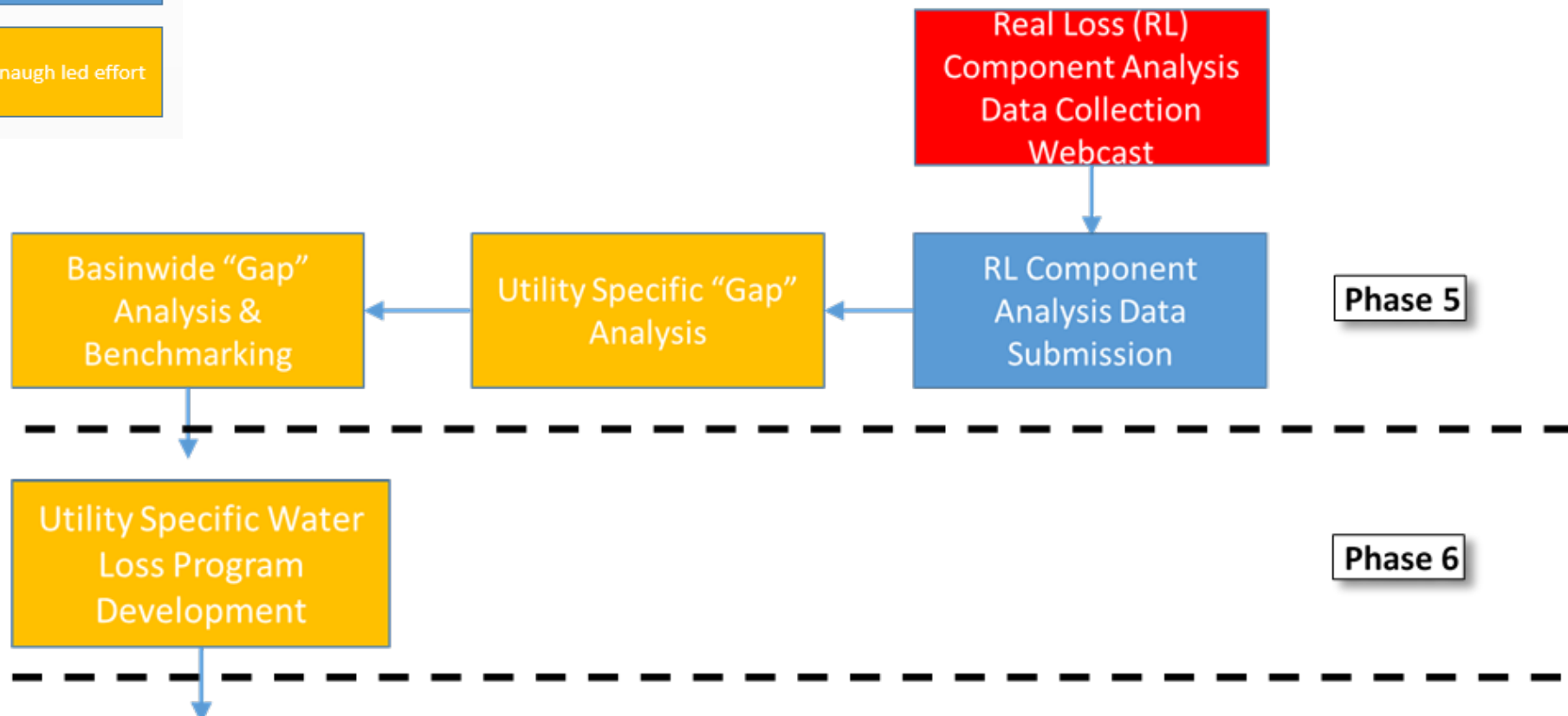
Not a participant in this program, but  
want to learn more? Contact us [here](#).

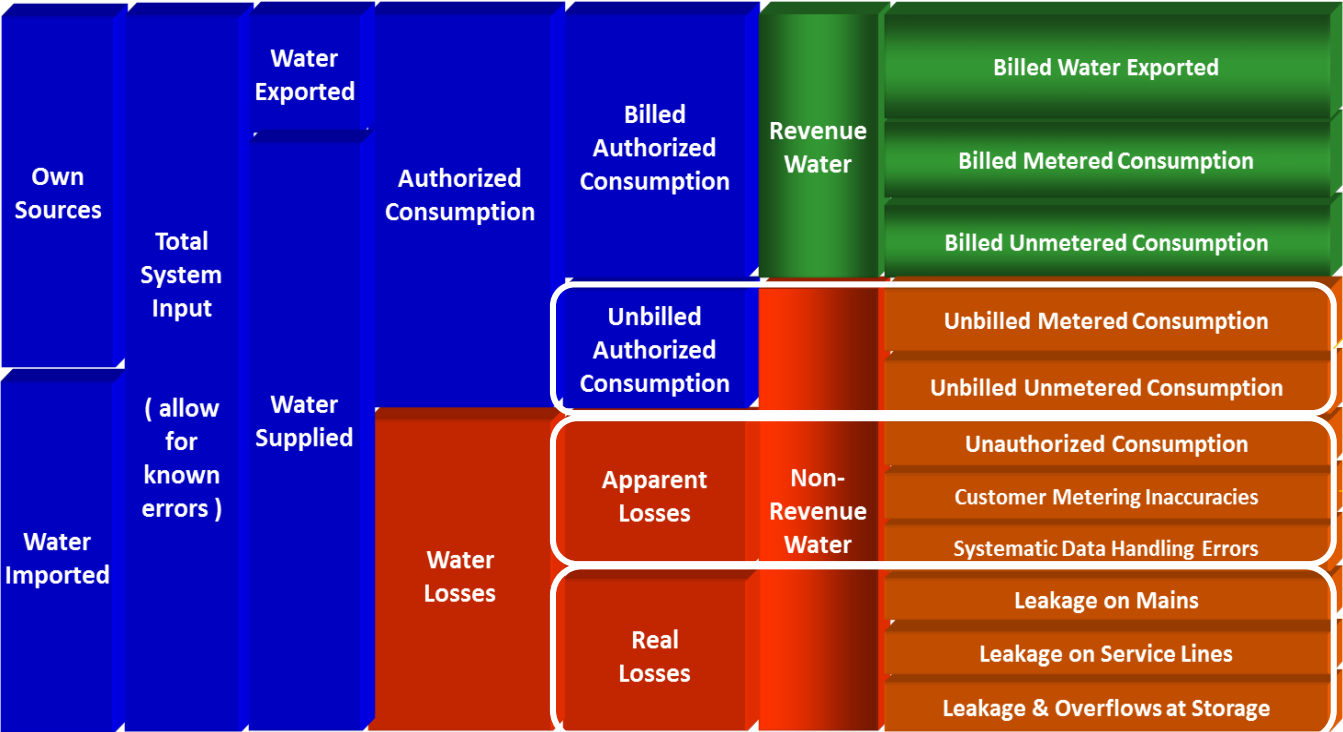
# LEGEND

Training/Education/Technical Assistance led by Cavanaugh

Utility led effort

Cavanaugh led effort





|                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                     |
| <p><b>Background Leakage</b><br/>Unreported and un-detectable using traditional acoustic equipment.</p> <p><b>Tools</b></p> <ul style="list-style-type: none"> <li>• Pressure Reduction</li> <li>• Main and service replacement</li> <li>• Reduction in the number of joints and fittings</li> </ul> | <p><b>Unreported Leakage</b><br/>Often does not surface but is detectable using traditional acoustic equipment.</p> <p><b>Tools</b></p> <ul style="list-style-type: none"> <li>• Pressure Reduction</li> <li>• Main and service replacement</li> <li>• Reduction in the number of joints and fittings</li> <li>• Proactive Leak Detection</li> </ul> | <p><b>Reported Leakage</b><br/>Often surfaces and is reported by public or utility workers.</p> <p><b>Tools</b></p> <ul style="list-style-type: none"> <li>• Pressure Reduction</li> <li>• Main and service replacement</li> <li>• Optimized repair time</li> </ul> |
|                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                     |

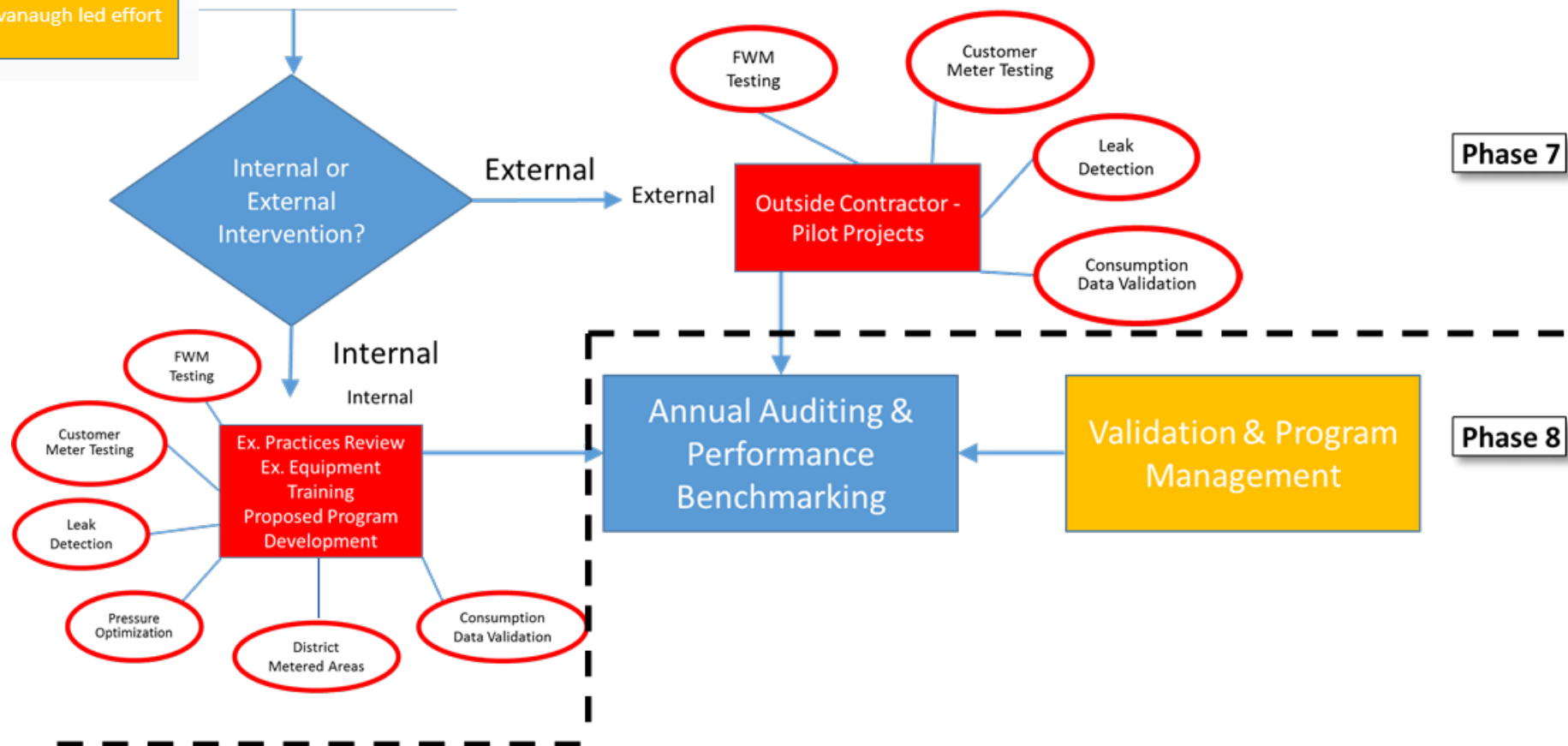


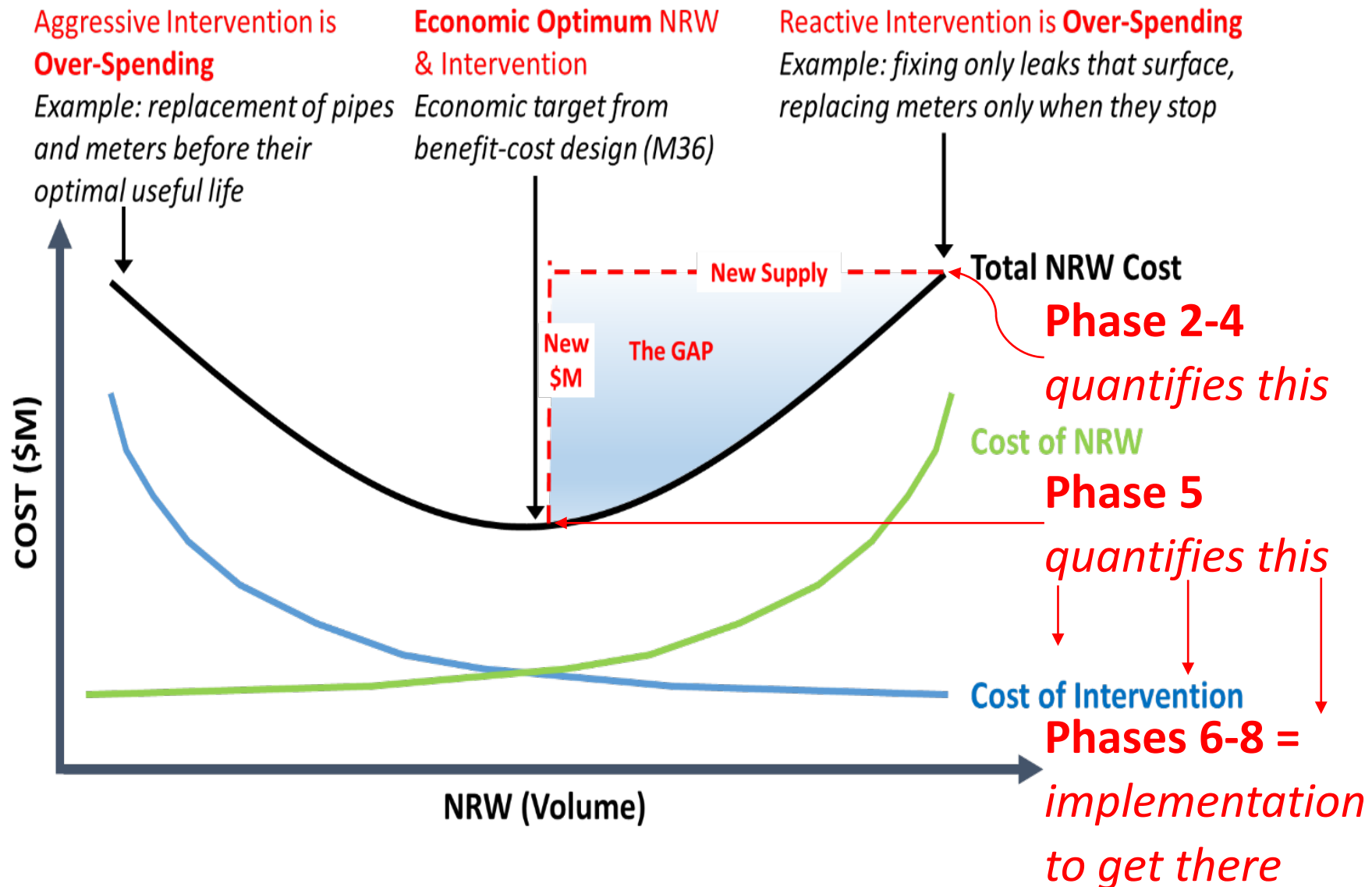
# LEGEND

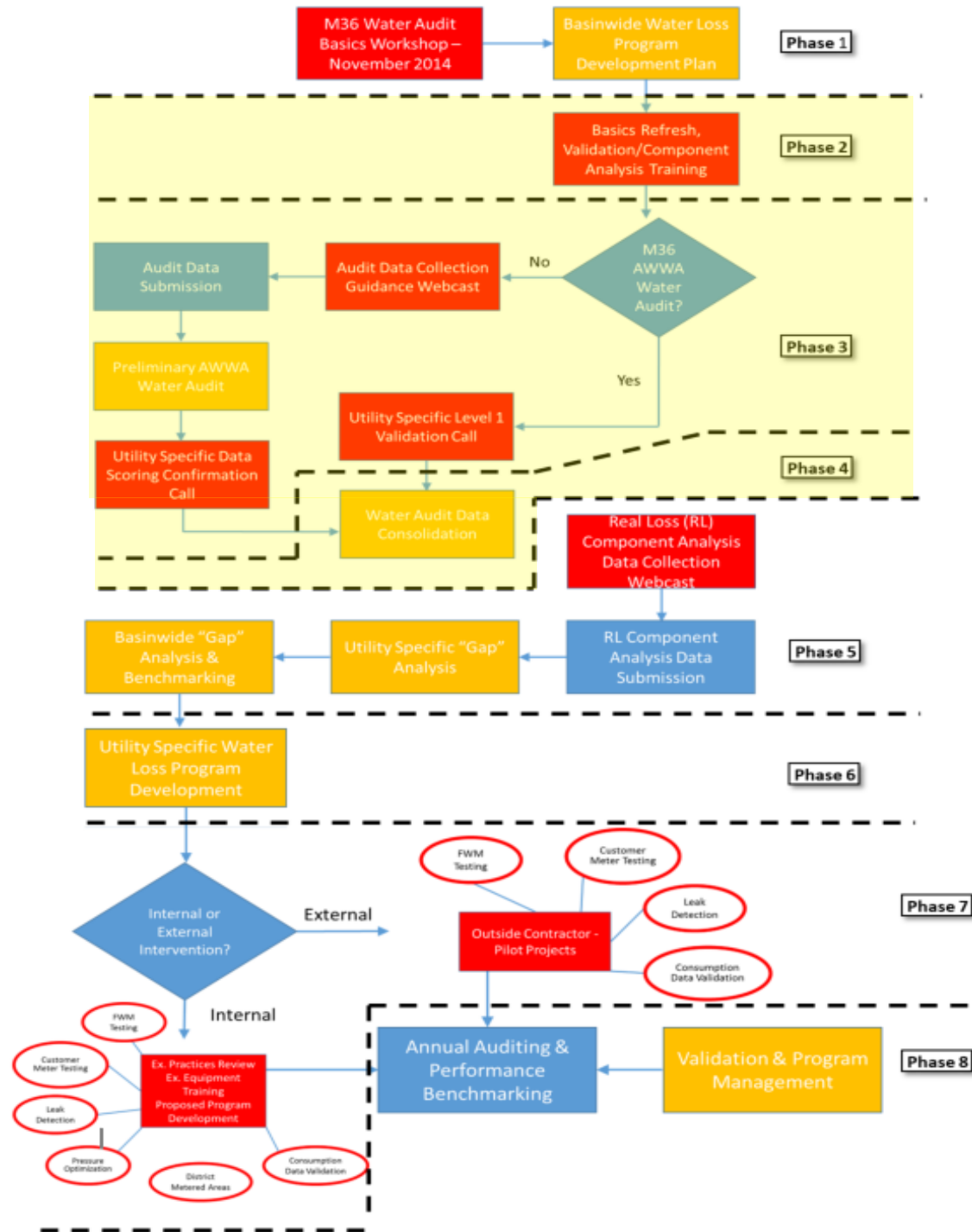
Training/Education/Technical Assistance led by Cavanaugh

Utility led effort

Cavanaugh led effort

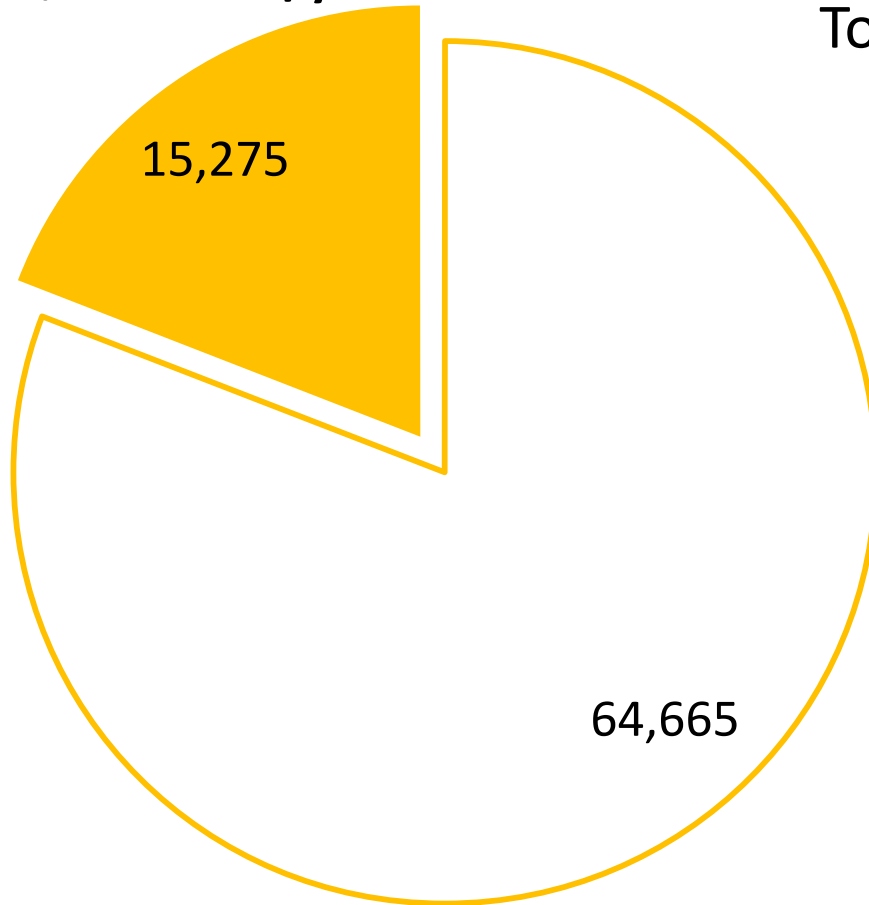






# Statistics for Basinwide Aggregate

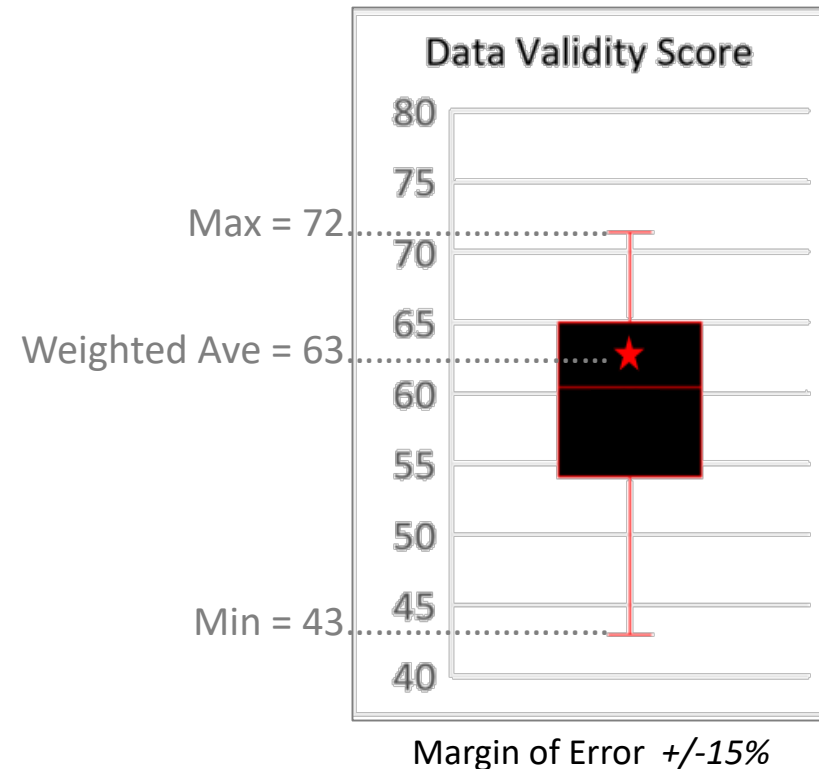
\$16 Million/year



Total Non-Revenue Water  
Volume (MG) in 2016

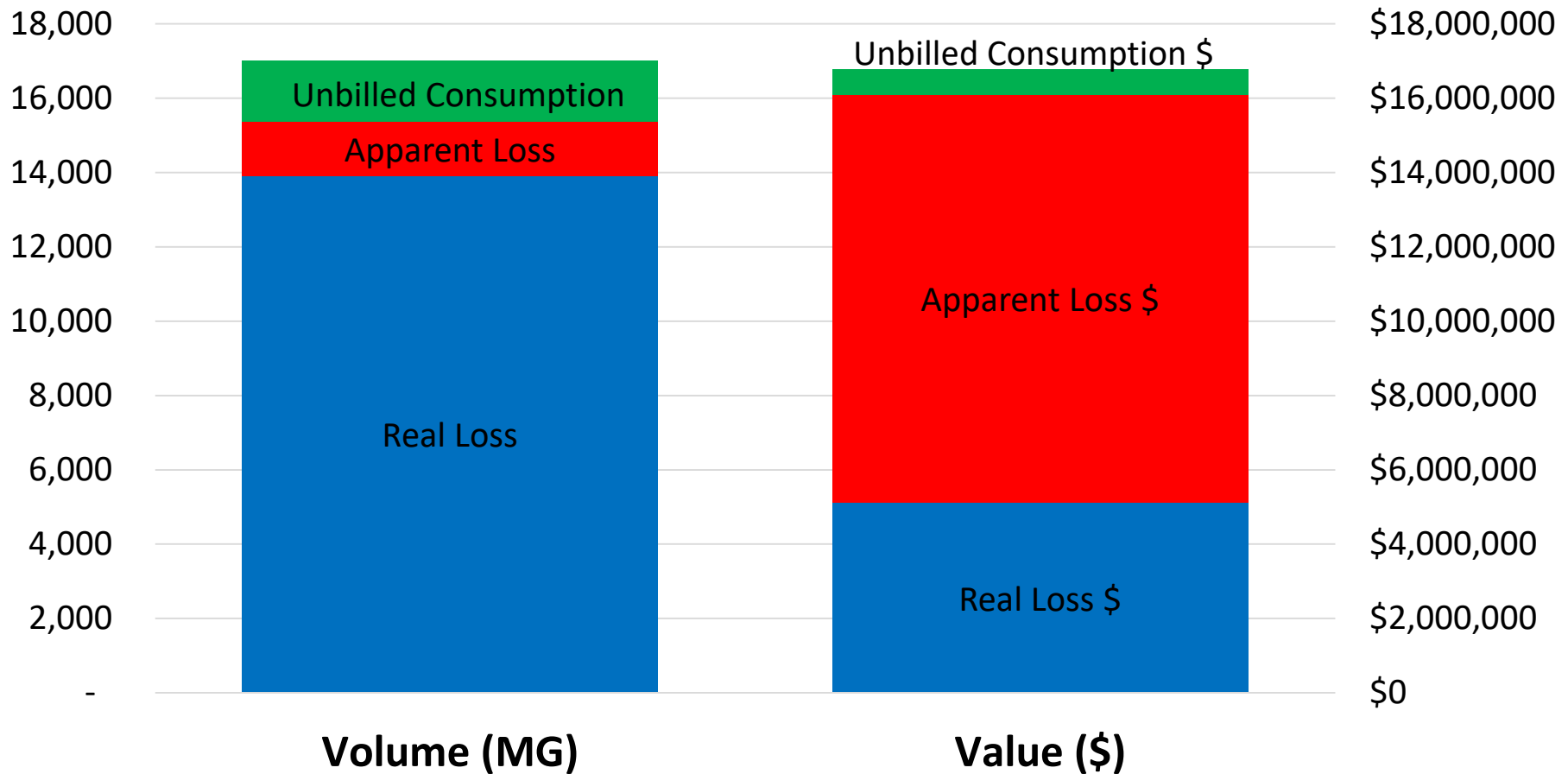
□ Billed Consumption

■ NRW



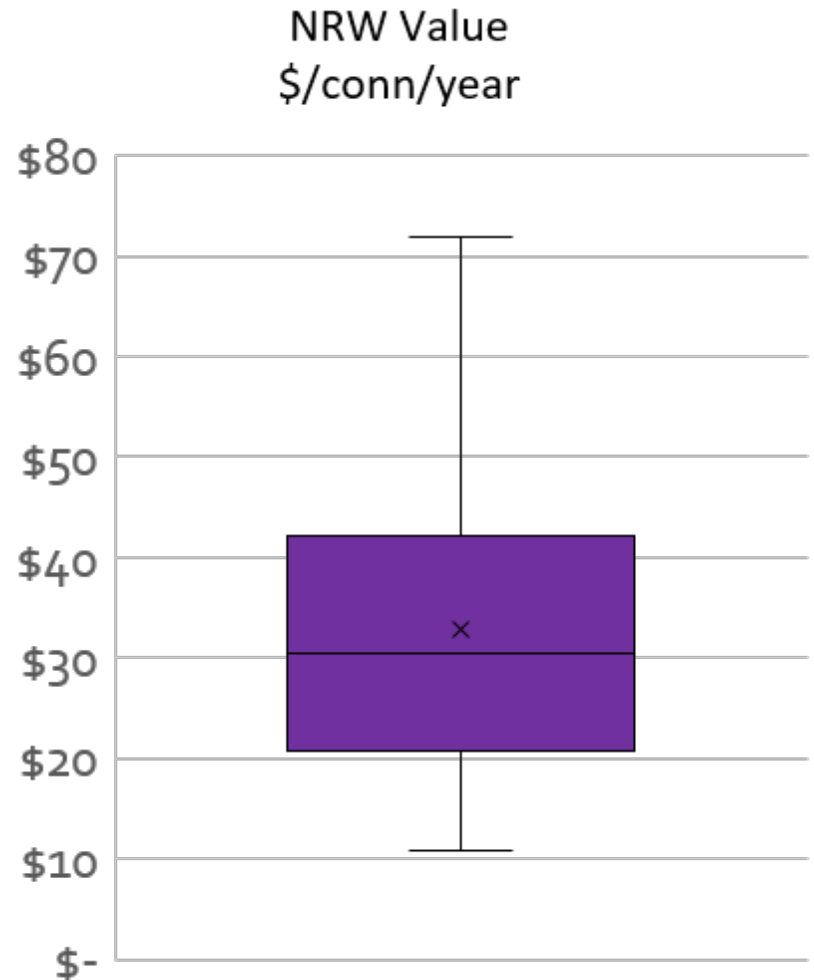
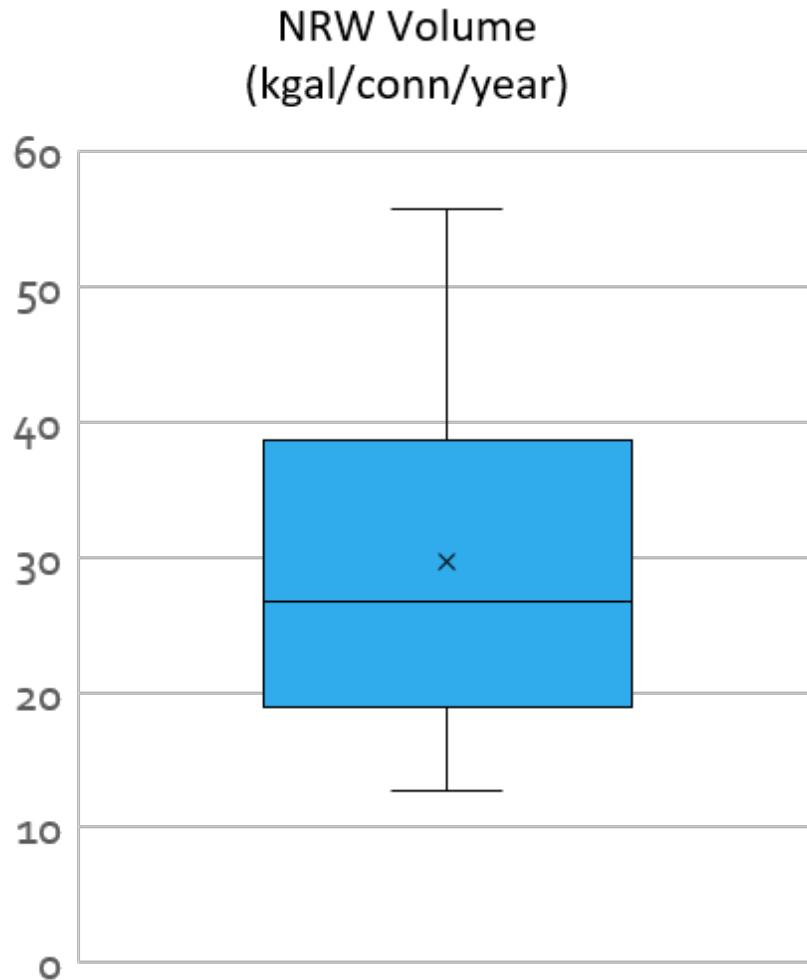
# Catawba Water Loss Program Outcomes

## NRW Components - Volumes & Values



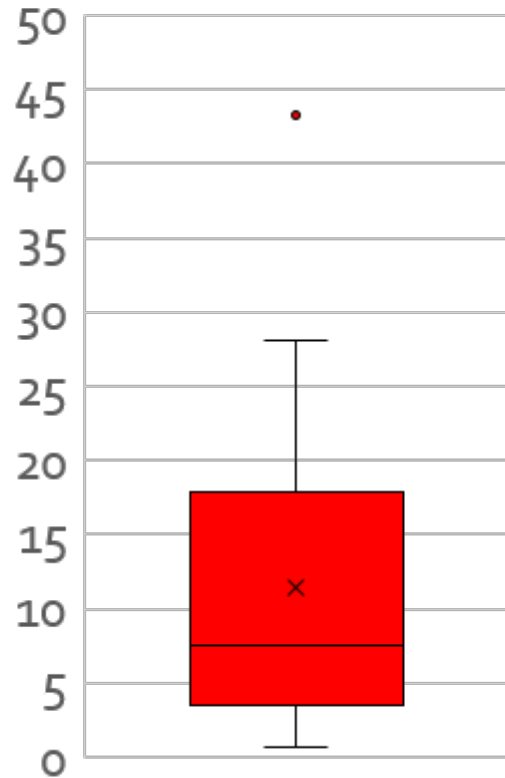


# Statistics for Individual Utilities

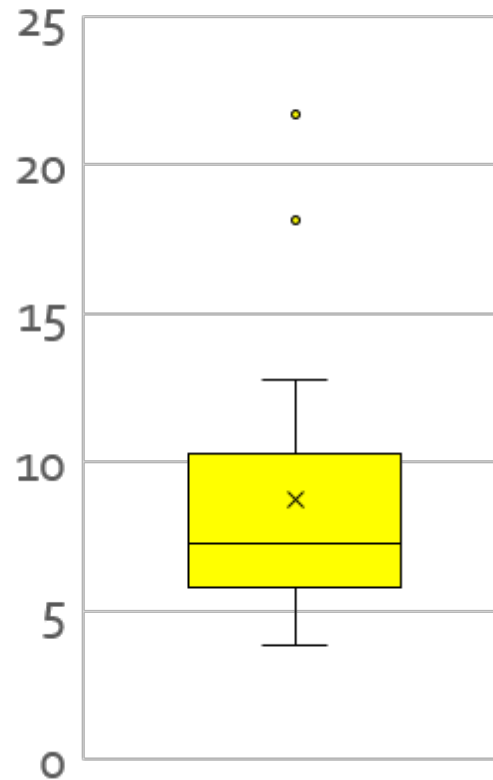


# Statistics for Individual Utilities

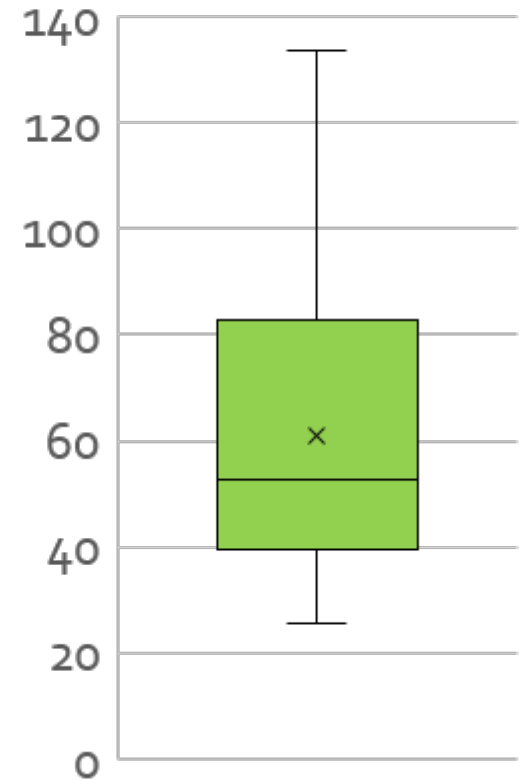
Unbilled Consumption  
(gal/conn/day)



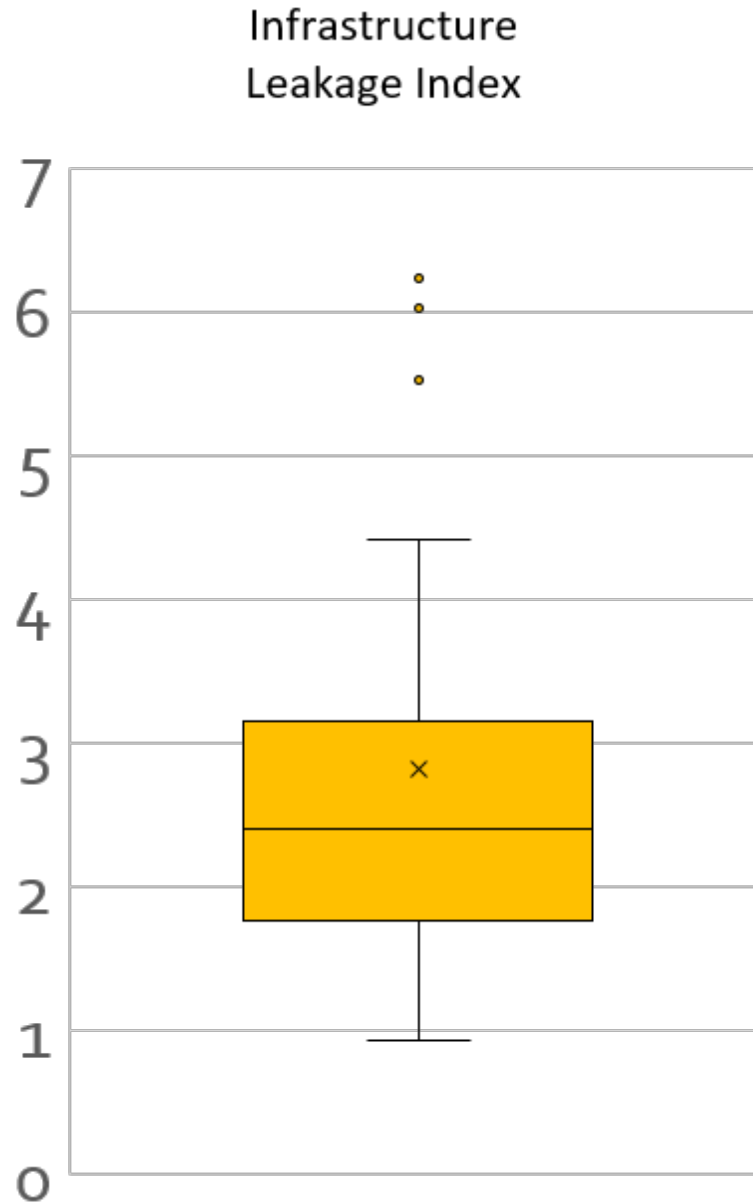
Apparent Loss  
(gal/conn/day)

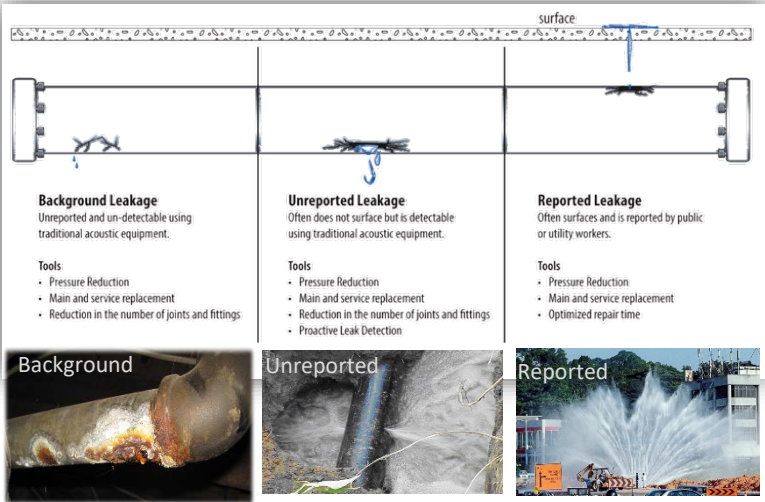
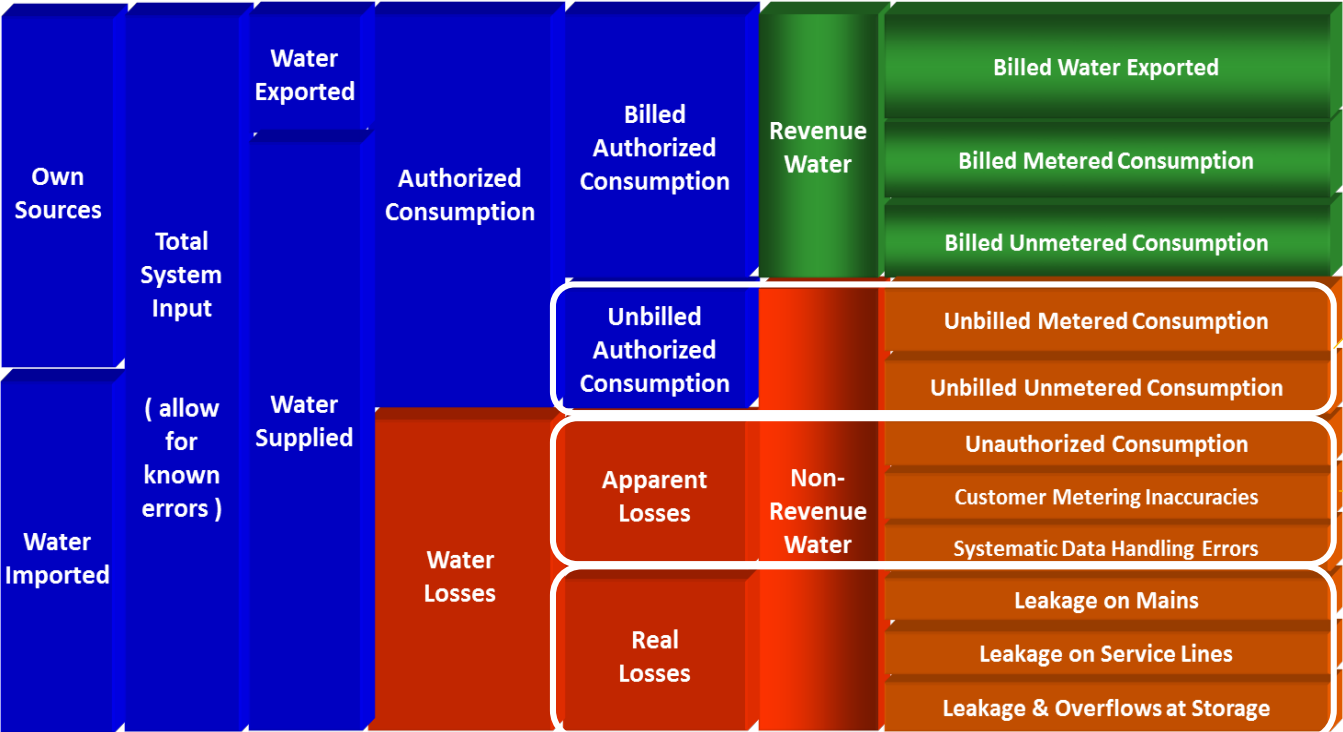


Real Loss  
(gal/conn/day)

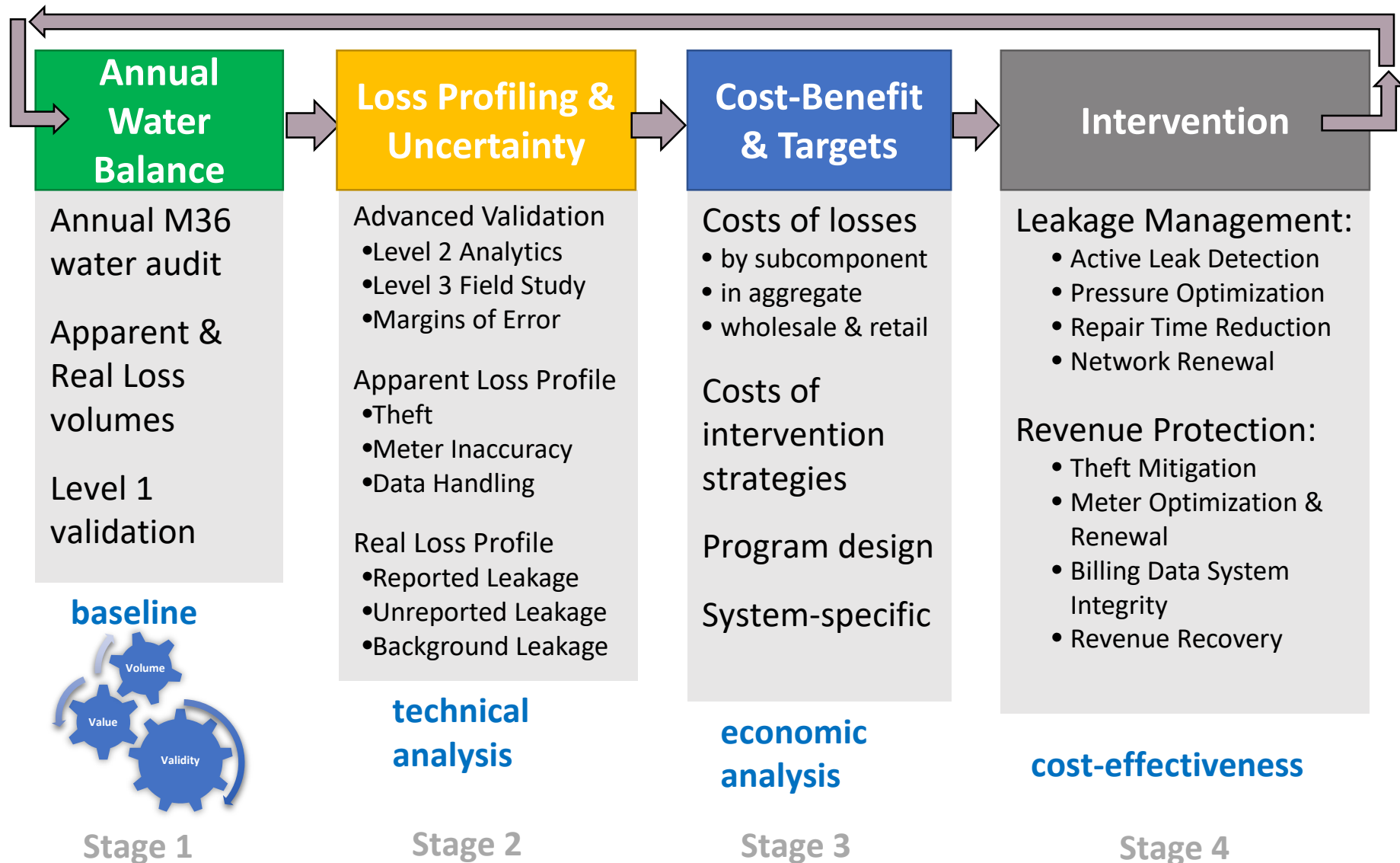


# Statistics for Individual Utilities

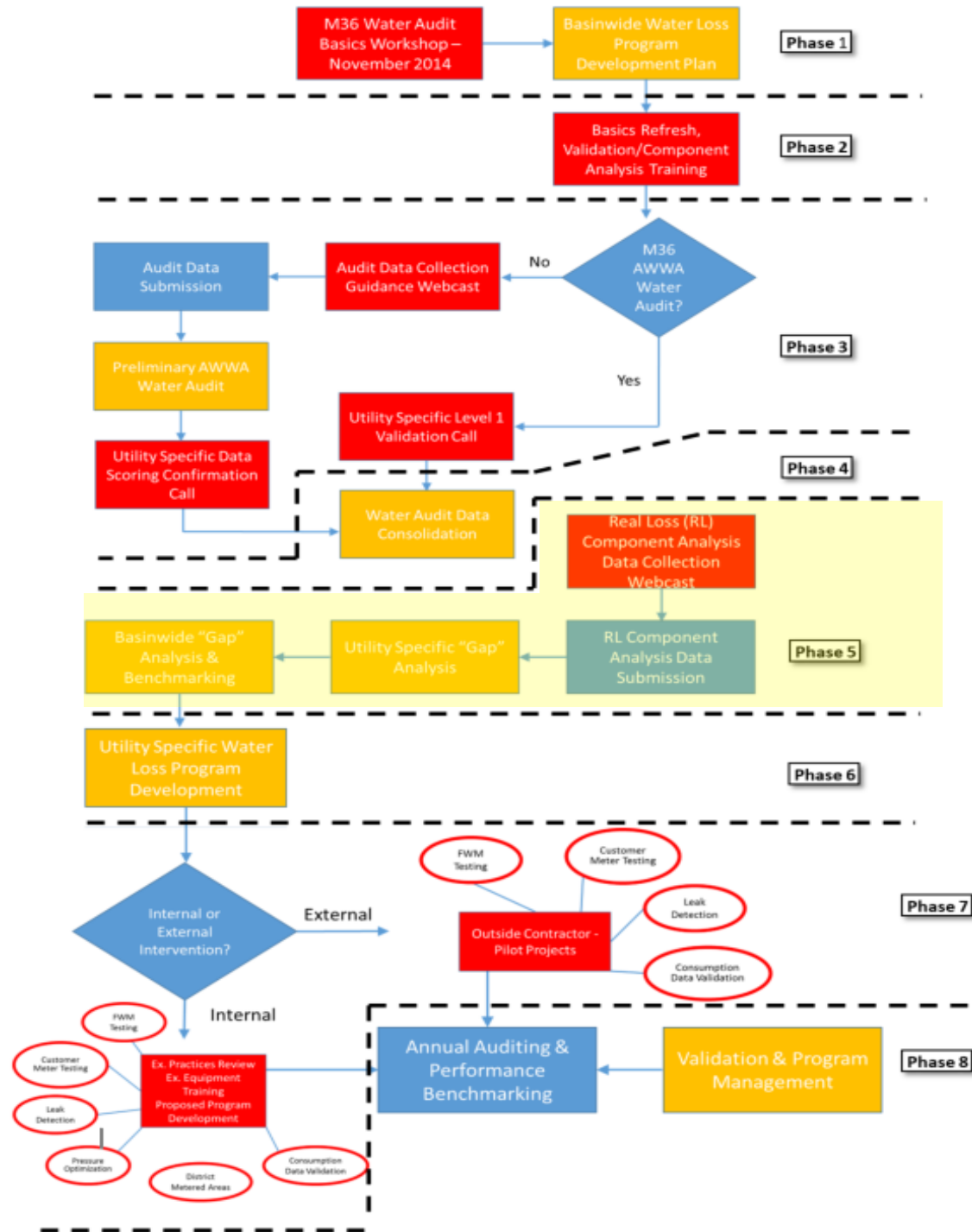




# The Big Picture: Economic Intervention

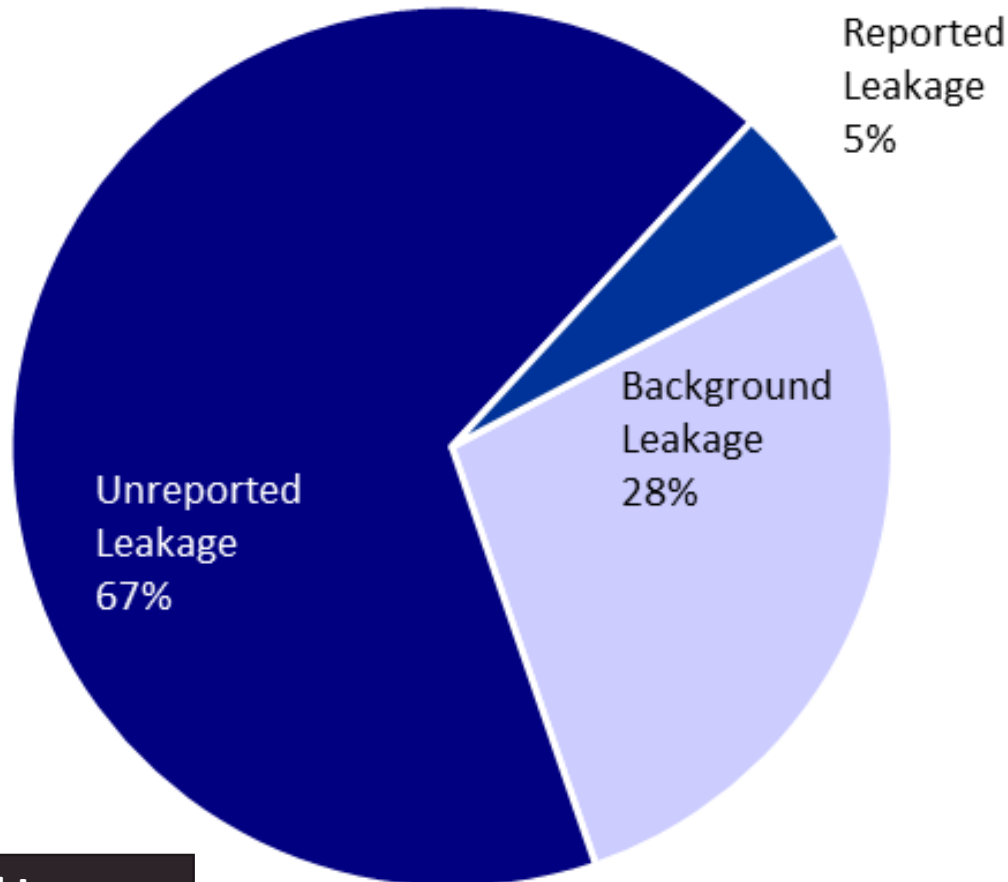






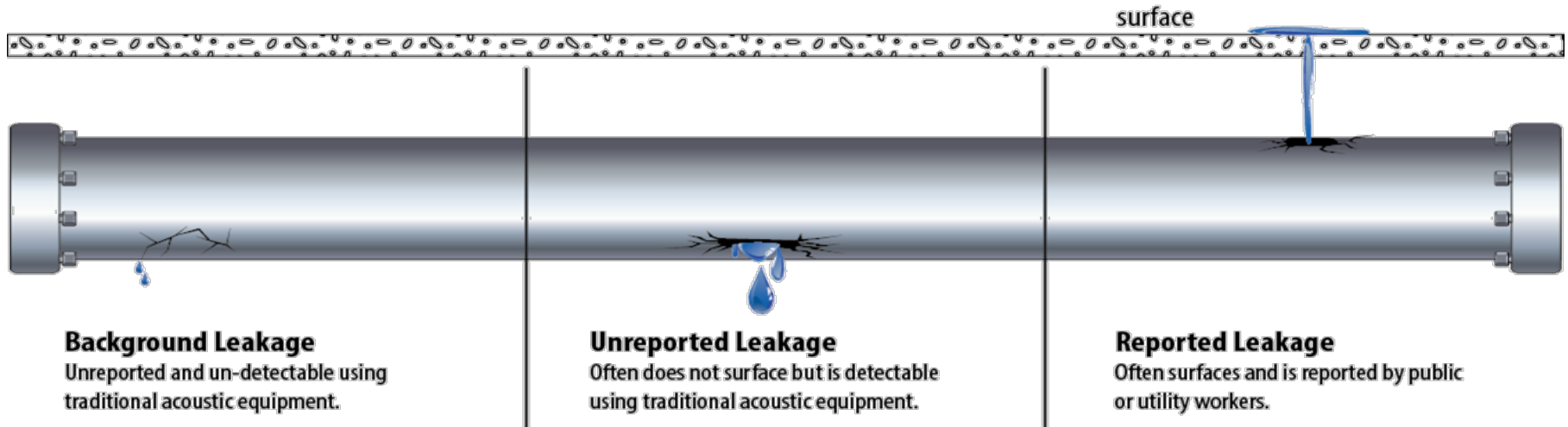
# Catawba Water Loss Program Outcomes

**Real Loss Components - By Volume**

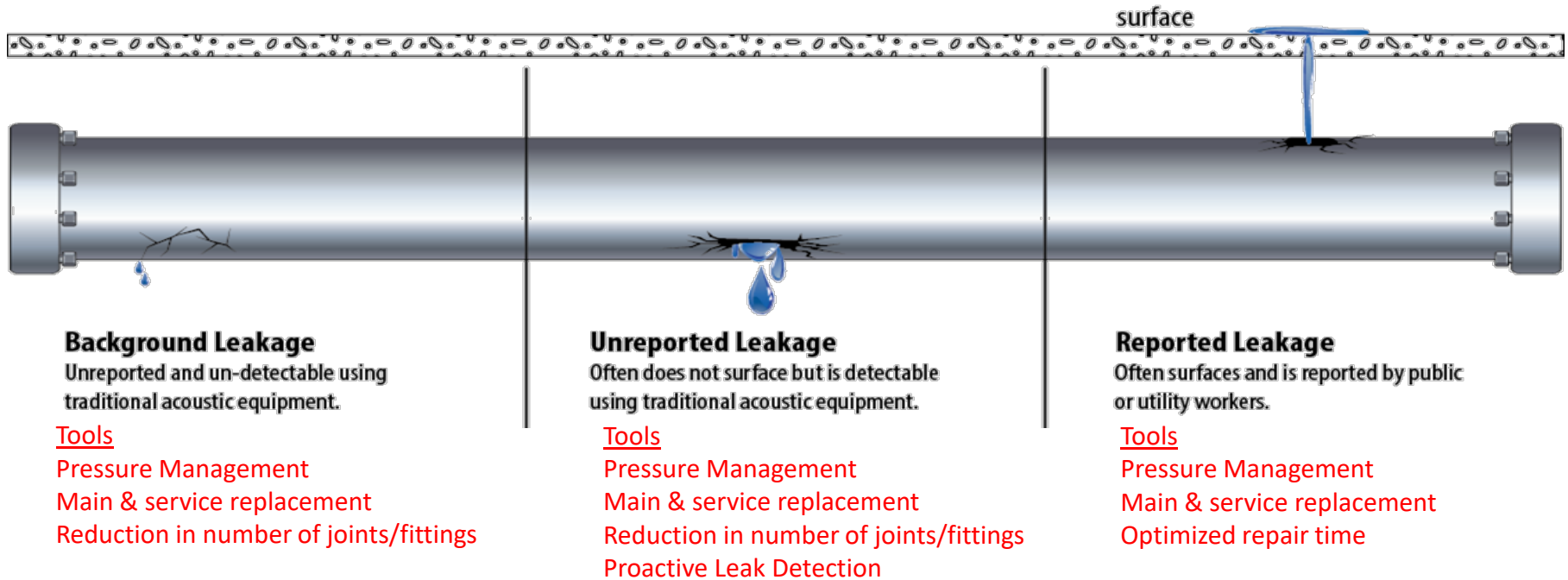


**Annualized Cost of Real Losses -  
\$5M**

# Types of Leakage



# Selecting the Right Tool



Background



Unreported

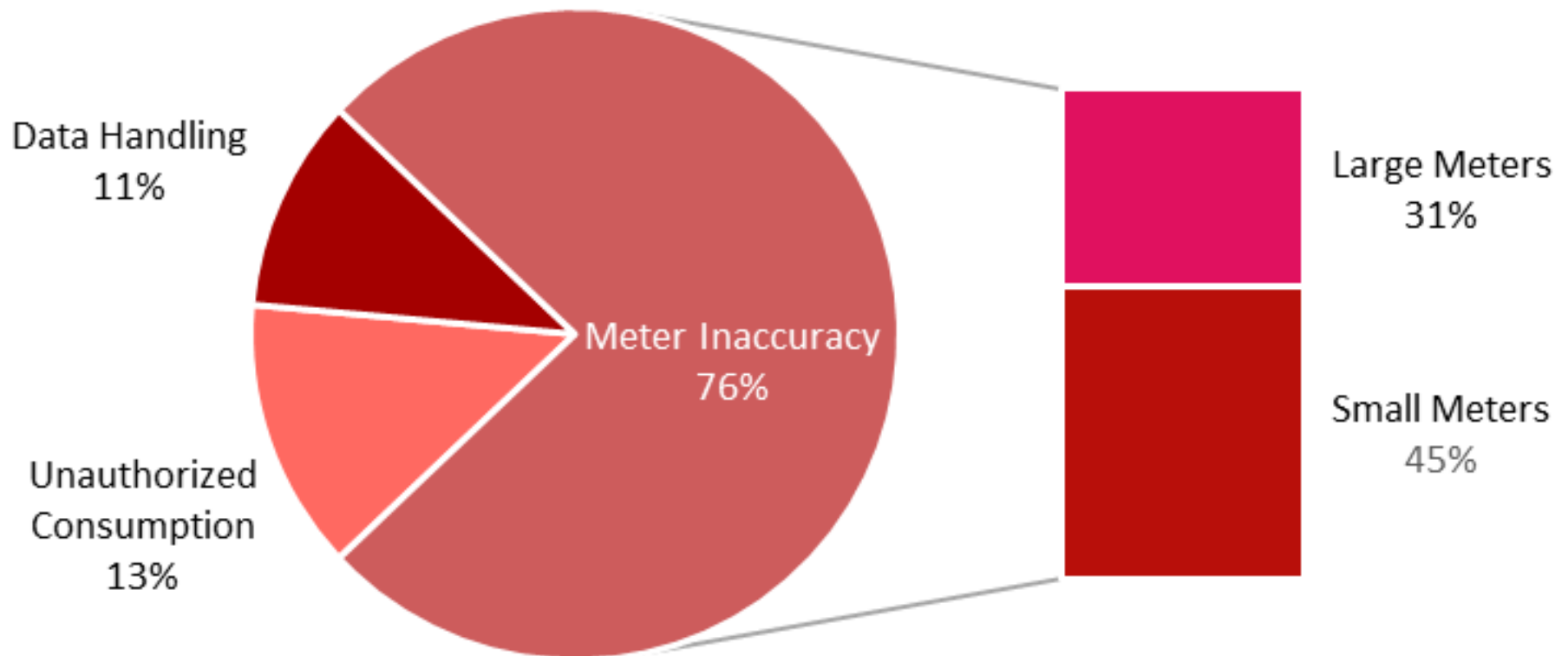


Reported



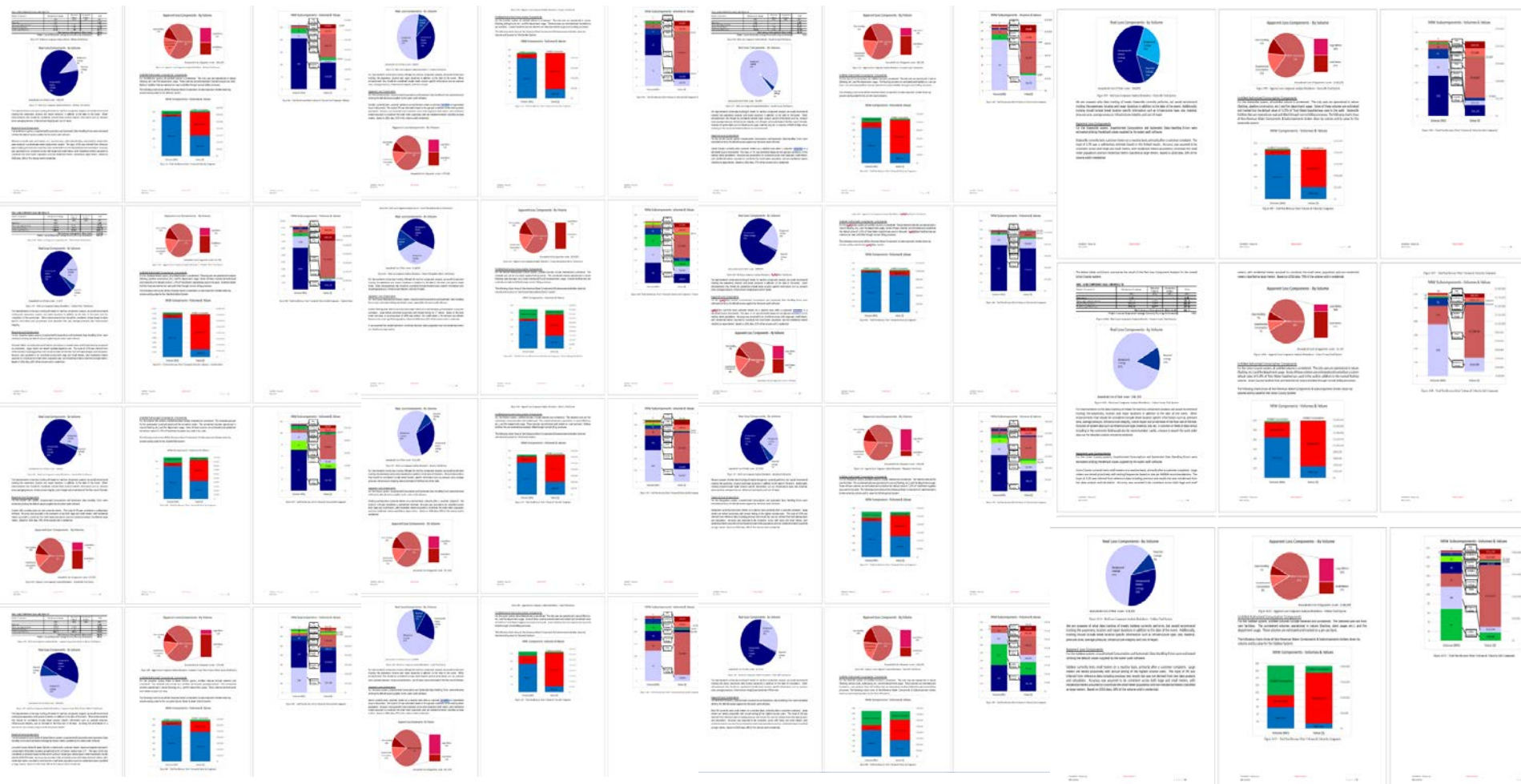
# Catawba Water Loss Program Outcomes

## Apparent Loss Components - By Volume



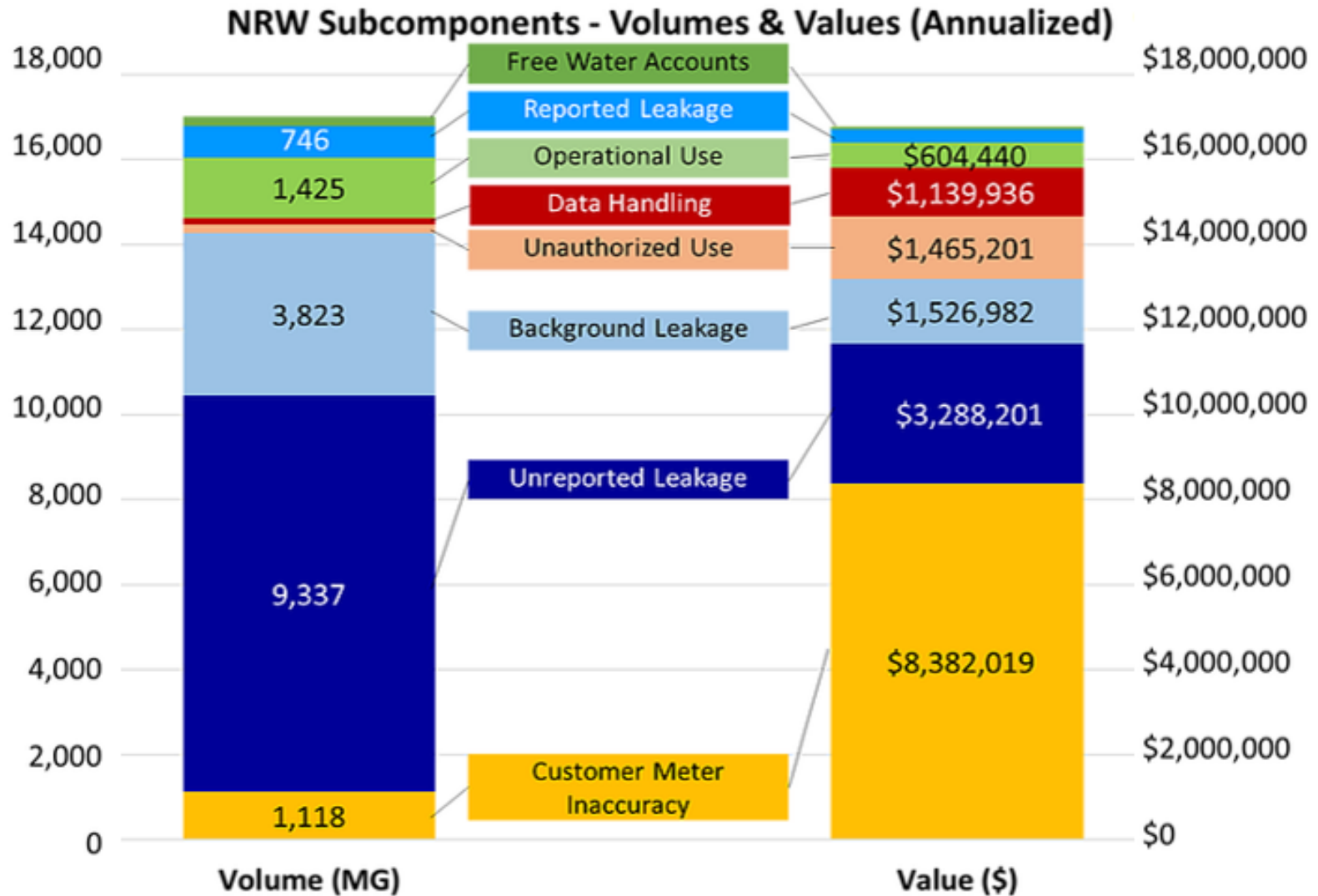
**Annualized Cost of Apparent Losses - \$11M**

# Disaggregated NRW Profiles (2017)



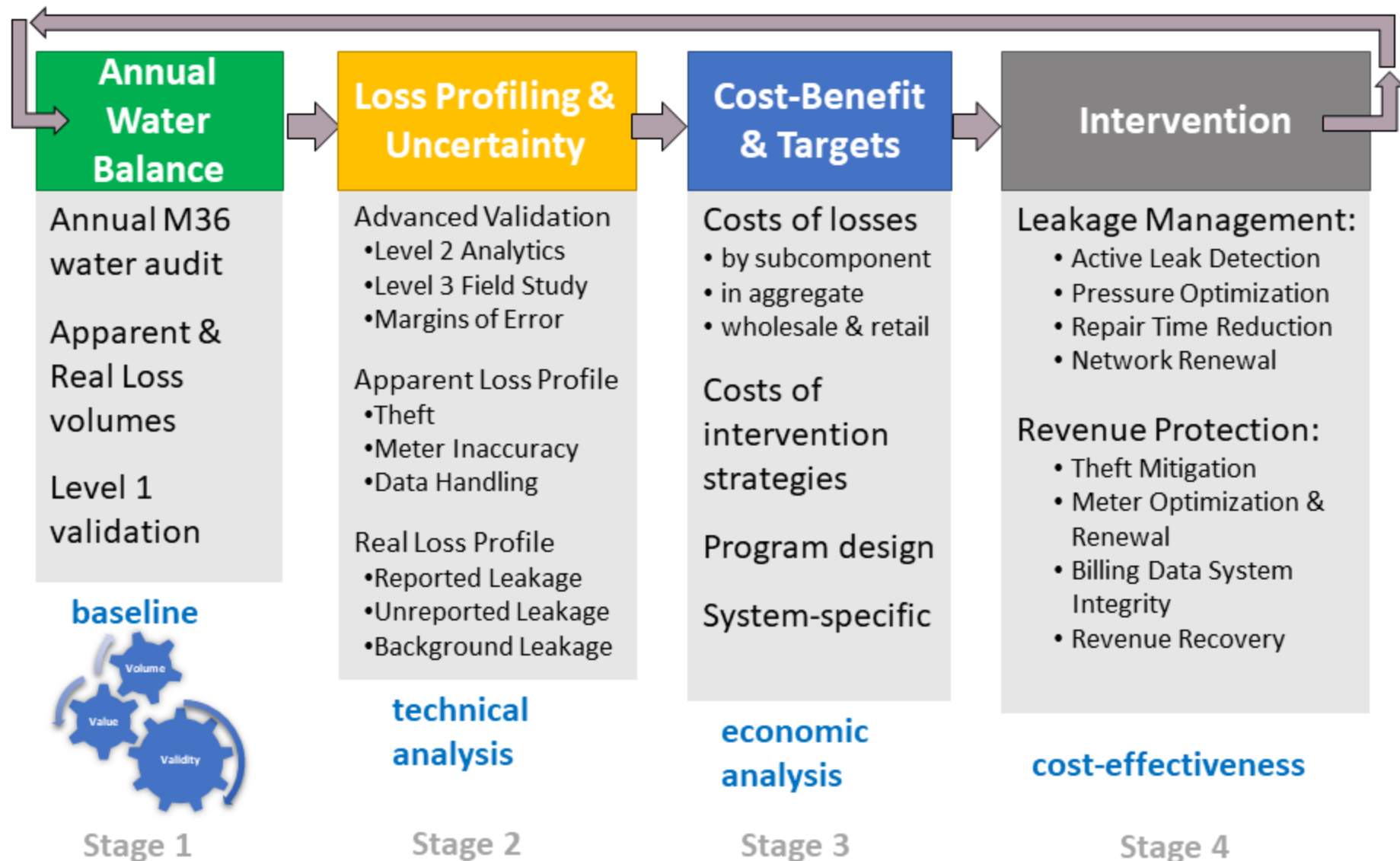


# Catawba Water Loss Program Outcomes



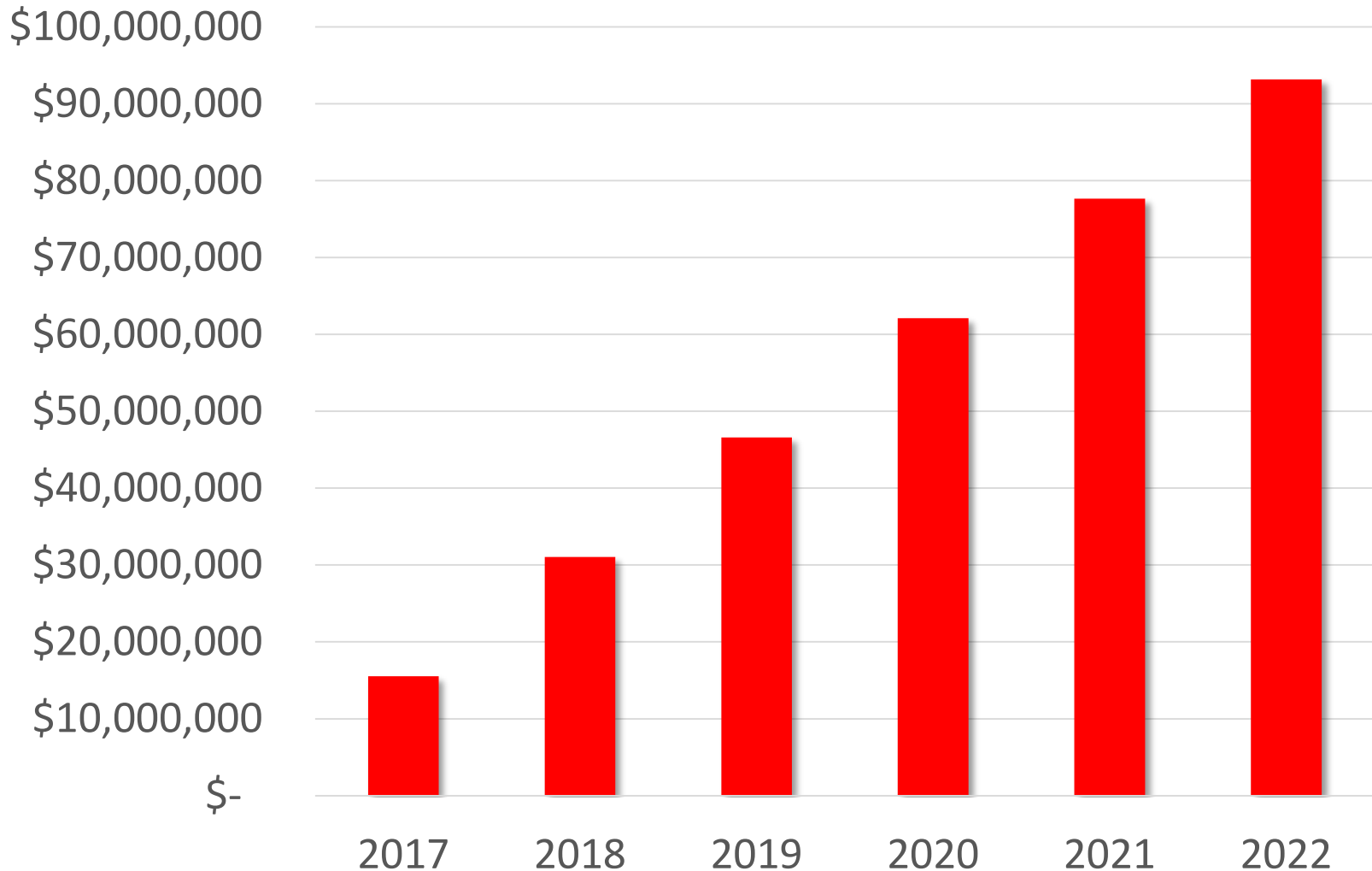


# The Big Picture: Economic Intervention



# Statistics for Basinwide Aggregate

CWWMG Cumulative NRW Cost Impacts for  
5-Year Horizon



# Advantages of a Basinwide Water Loss Program

Source Water

Collaboration

Perspective



# Water Loss Control Programs - United States

## Washington

Pilot, 10 Systems, 9 Months

## Colorado

Full Scale, 165 Systems, 2 Years

## Wisconsin

Pilot, 6 Systems, 6 Months

## Utah

2 Pilots, 12 Systems, 6 Months

## Massachusetts

60 Systems, 2 Years

## California

Full Scale, 460 Systems, 2 Years

## Arizona

Pilot, 6 Systems, 6 Months

## Hawaii

Full Scale, 100 Systems, 4 Years

## New Mexico

Full Scale, 134 Systems, 12 Months

## North Carolina + South Carolina

Regional Basin, 19 Systems, Multi-year

## Georgia

Full Scale, 230 Systems, 5 Years

## Florida

Pilot, 10 Systems, 12 Months





**American  
Water Works  
Association**



**NORTH AMERICAN  
WATER LOSS 2019**

NASHVILLE, TENNESSEE  
DECEMBER 3-5

**Registration is Open!**

[www.awwa.org/waterloss](http://www.awwa.org/waterloss)

**With Support From:**



**Local Host:**



American Water Works  
Association

**Kentucky/Tennessee  
Section**



# As The River Flows:

Catawba-Wateree's Innovative Model  
for Building Water Loss Control



**Relevant Roles:**

Chair, AWWA Water Loss Outreach Subcommittee  
IWA Water Loss Specialist Group, US Representative  
Chief Innovation Officer, Cavanaugh

**Steve Cavanaugh, P.E.**

[steve.cavanaugh@cavanaugholutions.com](mailto:steve.cavanaugh@cavanaugholutions.com)

