# This presentation premiered at WaterSmart Innovations

watersmartinnovations.com





# **Blue Thumb Neighbors**

### Tackling the Most Challenging Water Wise Behaviors

**Presented at Water Smart Innovations** 

October 3, 2012



FREE Water Wise Tips and Services: rwah20.org or call us at: 888-WTR-TIPS (888-987-8477)

### **Presentation Overview**

- Background/Blue Thumb regional outreach campaign
- Research
- Planning/piloting
- Implementation
- Evaluation and results
- Next steps
- Q&A





















# Pop Quiz

### Which behavior are residents <u>MOST</u> willing to adopt?

- Adjust schedule according to season
- Reduce watering to prevent runoff
- Use low water-use plants in yard
- Replace lawn with low water-use plants
- Check irrigation system monthly for leaks
- Fix irrigation problems monthly







### Answers

### Residents are <u>MOST</u> willing to...

- Adjust schedule according to season
- Reduce watering to prevent runoff
- Fix irrigation problems monthly

### Residents are <u>LEAST</u> willing to...

- Use low water-use plants in yard
- Replace lawn with low water-use plants
- Check irrigation system monthly for leaks







- Motivate participants to undertake key behaviors
- Foster a positive attitude about sustainable, River-Friendly landscaping
- Create lasting behavior change







# **Key Behaviors**

# Behaviors focused on 26 River-Friendly practices within four broad areas:

- <u>Conserve Water</u>: Stop runoff, schedule properly, plant low-water use plants, check/fix irrigation
- <u>Water and Air Quality</u>: Reduce/eliminate pesticides and herbicides
- <u>Conserve Energy</u>: Use low-water use plants and trees
- <u>Landscape Less to the Landfill</u>: Grasscycle, mulch, compost







### **Blue Thumb Neighbors includes:**

- At-home consultation on efficient watering (landscape survey by water provider)
- Three fun, classroom-style workshops
- Hands-on workshop (Garden Party)
- Resource kits
- Chance to win weather-based "smart" controller
- Brief pre- and post-program surveys







# **Social Marketing Strategy**

- Identify a cohesive neighborhood/careful selection
- Work with well-respected neighborhood influencers
- Ask participants to sign a participation pledge
- Make that pledge public
- Engaging education
- Provide participation incentives







# **Neighborhood Selection**

- Water providers nominated neighborhoods
- Nominations considered according to:
  - o 13 criteria
  - Strong community leadership
  - Demographic similarities to other successful programs
  - o No HOA
- Interviewed influencers from three neighborhoods







# Neighborhood Assoc. Outreach

- Web site
- Newsletter
- E-mail
- Direct mail
- Facebook page
- Events/meetings
- Other existing outreach



COPYRIGHT 2008-2011. ROSEMONT COMM. ASSOC.. ALL RIGHTS RESERVED.





## **Additional Outreach**

- Neighborhood Watch groups
- Community facebook and other social media sites
- News releases to local media
- Direct mail postcard
- Promotional lawn signs
- Door-to-door canvassing







# Messaging

- Message for participants: Design and create a <u>beautiful</u> <u>landscape</u>, that is water-efficient, too
- Pre-program survey: Why are you participating?
  - Use water more efficiently
  - Have an improved lawn or garden
  - To learn landscape care practices

#### Want to Create a Beautiful, Sustainable Landscape?

#### Blue Thumb Neighbors is for You!

This **FREE** program includes:

- An at-home consultation on landscape water efficiency
- Three fun classroom-style workshops taught by landscape experts
- A hands-on workshop where volunteers improve a participant's front yard
- The chance to win a weather-based "smart" irrigation controller from Rain Bird or Hunter

Blue Thumb Neighbors will provide ideas and inspiration for creating your ideal landscape that also uses resources efficiently!

Sponsored by the Regional Water Authority and Carmichael Water District in partnership with the Carmichael/Oreek Neighborhood Association BeWaterSmart.info





# **Engaging Education**

- At-home consultation on efficient watering
- Three workshops by landscape experts:
  - "Sustainable Landscape Design"
  - o "Efficient Watering"
  - "Right Plant, Right Place"
- Hands-on "Garden Party"
- Detailed resource kit







### **Blue Thumb Garden Party**

- Workshop piloted in November 2011
- Hands-on opportunity to reinforce classroom workshops
- Incentive prize for full participation
- Chance for former BTN
   participants to refresh knowledge









### Improve two areas of a participant's front yard





### Hands-on learning







### Incentives

### By participating fully:

- Chance to host Garden Party/ have yard improved
- Chance to win weather-based "smart" controller (donated)







#### "Blue Thumb" Neighbor Program Home Water Use Report

#### uly 2010



Definitions:

- Water Efficient Neighbors: Average water use of nearby homes with similar square footage and lot size that are
  considered to be highly efficient
- All Neighbors: Average water use of nearby homes with similar square footage and lot size



#### Water Efficiency Tips

#### Is it Time for a Tune Up?

Remember to evaluate and adjust sprinkler heads and nozzles every month during the watering season to keep your irrigation system running efficiently.

- Spray and Rotor Nozzles: Check for clogging or blow outs; re-adjust the arc or radius if needed; and replace broken nozzles with the identical manufacturer and size.
- Drip Systems: Make sure the filter is clean; look for missing drippers, chewed or punctured tubing; and check for tube connections that may have blown apart.

Prepared by the Regional Water Authority (RWA) in partnership with the City of Roseville. For more information, contact Linda Higgins, RWA Water Efficiency Program Manager, at (916) 967-7625 or <u>iniggins@rwah2a.org</u>.







### **Evaluation and Results**

# According to pre- and post-program surveys:

- Roseville: Positive change in 17 of 18 behaviors tested
- Rosemont: Positive change in 24 of 26 behaviors
- Witter Ranch: Positive change in 26 of 26 behaviors







## "How Often Do You..."

### **Greatest change:**

- Use low-water use plants in yard (all programs)
- Check irrigation system every month (all programs)

- Group plants by their water needs (all programs)
- Buy plants to support beneficial insects (2 of 3)
- Choose plants to match soil conditions (2 of 3)







Which behaviors are BTN participants <u>LEAST</u> willing to adopt even after the program?







# **Pop Quiz Answer!**

# Which behaviors are BTN participants <u>LEAST</u> willing to adopt even after the program?

- Add compost to garden beds
- Install a rain shut-off valve on their irrigation system
- Purchase a mulching mower or replace their mower blade with a mulching blade





## "What Have You Done So Far..."

### According to phone interviews:

- Developed a landscape design plan
- Improved irrigation
- Installed drip irrigation
- Made landscape changes
- Changed watering schedule
- Petitioned HOA board to implement water-efficient landscaping ideas



























#### 4/2/11 | 268 views

ANTE THIS

#### 'Blue Thumb' participants save water

17 Cresthaven families involved in innovative water-wise landscaping program

#### By Sena Christian, The Press Tribune



Larry Bergeron says residents in his Cresthaven neighborhood of Roseville have started watering their lawns at night to prevent evaporation and save water.





Sometimes when people pass by one particular house Cresthaven neighborhood of Roseville, they stop and

🖸 SHARE 📲 🎡 🦓 ...)

They see a dozen or so cactus, lavender and other d tolerant plants native to northern California. They see newly planted crape myrtle tree. But mostly, they no how there's no grass, only shredded bark.

The homeowners of this residence, Charlie and Jan C participated in their neighborhood's "Blue Thumb" pr sponsored by the Regional Water Authority, City of Ro and California Department of Water Resources.

The Catlins are one of 17 Cresthaven families involved 2. Issue 30 innovative water-wise landscaping program. Larry Ber vice president of the Cresthaven Neighborhood Ass said the couple's front yard showcases the conservation aesthetic benefits of eco-friendly landscaping.

'The grass was dead most of the time," Charlie Catlin to Serve "We hadn't taken good care of it. I didn't like taking d of Congress it anyhow, to tell you the truth."

The Regional Water Authority, which represents 19 v providers in the region, launched Blue Thumb last yea promote landscape water efficiency throughout Place Sacramento counties.

More than 65 percent of a household's annual water consumption typically goes to landscape irrigation. Of 30 percent is lost due to over watering or evaporation

In February 2010, the Regional Water Authority appro the Cresthaven Neighborhood Association to see if the group would help pilot Blue Thumb on a neighborhood scale.

Bergeron, who has lived in Roseville since 1986, said Cresthaven was chosen because the community is we

oen House

Page 2



leturns

### **Positive media**



#### Serving Carmichael and Sacramento County since 1981

### Carmichael Creek Community Selected for 'Blue Thumb Neighbors' Program

CARMICHAEL - Carmichael Water District is pleased to announce that its Carmichael Crock service area has been selected to participate in "Blue Thumb Neighbors," a free program designed to teach participants how to create beautiful, **River-Friendly landscapes** 

Change Location: Roseville

**MVRoseville** 

Welcome!

Log In Sign Up Learn More

Share

**River-Friendly landscaping** is a holistic approach to sustainable landscaping that uses resources, like water, efficiently and incorporates practices that foster soil health, reduce waste and prevent pollution of the air and waterways.

Each participating household will receive a free at-home consultation on efficient watering, sponsored by the Carmichael Water District, and then education and resource kits during three workshops. Workshops will be held at the Deterding Elementary School, Multipurpose Room at 6000 Stanley Ave. from 6:30-8:30 p.m.

Workshop dates are; Tuesday, September 11: Sustainable Landscape Design-taught by Landscape Designer Cheryl Buckwalter of Landscape Liaisone, Tacaday, September 18: Efficient Watering-taught by licensed Landscape Contractor and Irrigation Specialist Don



Chervi Ruckwalter of Landacase Lisisons, st a most like Teamb Garden Party, when participants import two areas of a Election Neighbors participant's front yard during a hands-on workshop. Proto courtery of Bias Thanh Neighbors

program," said Carmichael Water After interviews with leaders the Regional Water Authority

#### July 25 Arrest Made and Run Coll in Carmich

CHP Special Report CARMICHAEL-O

2012, at approximate p.m., Harison Long-R 21 year old from Ora and Gomily West, a 23 from Carmichael, we ing their four dogs on a Engle Road at Carfield An unknown driver, metallic light brown 1987 Nissan Maxima, cling southbound on Avenue just north Road As Randall, Wo four dogs were crossin in the crosswalk, th vehicle struck a stop on the northwest out intersection. The susp continued in a south tion striking Mr. Ran West and the four do the crosswalk. The di the scene of the collis suspect vehicle.

In a collaborative of the Sacramento County Department, CHP inv utilized several inve resources where inf was developed that Mr. Walden as having matching the descrip vided by witnesses of run collision. On July 19, 2012, a

nately 1-22 a.m.

## Water Use Analysis

- Participant water use compared to "test" neighborhood
- Most participants already consistently use less water than test neighborhood
- Irrigation season: Water use down six out of seven months compared to the previous year









- Continuing to track and evaluate
- Keep the momentum going to turn plans into action
  - Progress reports to participants
  - Follow up/offer assistance/resources, as needed







### **Questions?**







### **Thank You!**

Linda Yager, Former Manager Regional Water Efficiency Program lyager@pcwa.net O: (530) 823-4880

**Christine Kohn, Outreach Consultant** 

ckohn@INcommunications.biz

O: (916) 944-1631 C: (916) 548-8988



