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# Development of a Strategic Wholesale Provider Water Conservation Implementation Plan

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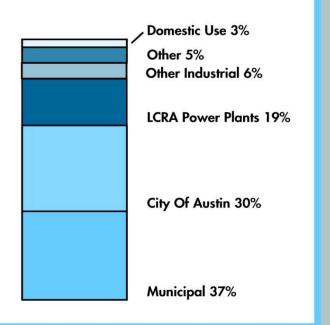


- LCRA Customers and Service Area
- Water Conservation Planning Process
- Wholesale Provider Benchmarking
- Stakeholder Involvement
- Evaluating Conservation Measures
- Recommendations
- Conservation Plan Implementation



### LCRA Total Water Use – 2008

Firm Water Use for Communities, Cities and Industry (24%)



Releases for Environment (9%)

Water Use by Agriculture (67%)



# **LCRA's Firm Water Customers**

- Approximate 200 water contracts
  - Municipal raw
  - Municipal treated
  - Irrigation
  - Recreation
  - Industrial
  - Power plants
  - Domestic use





# **Historical Approach to Conservation**

Agricultural >Acre-ft savings > Municipal and Industrial

➢Contract rules



- Education and outreach
- ➤Technical assistance





or LCRA 1-800-776-5272, Ext. 2230

HILL

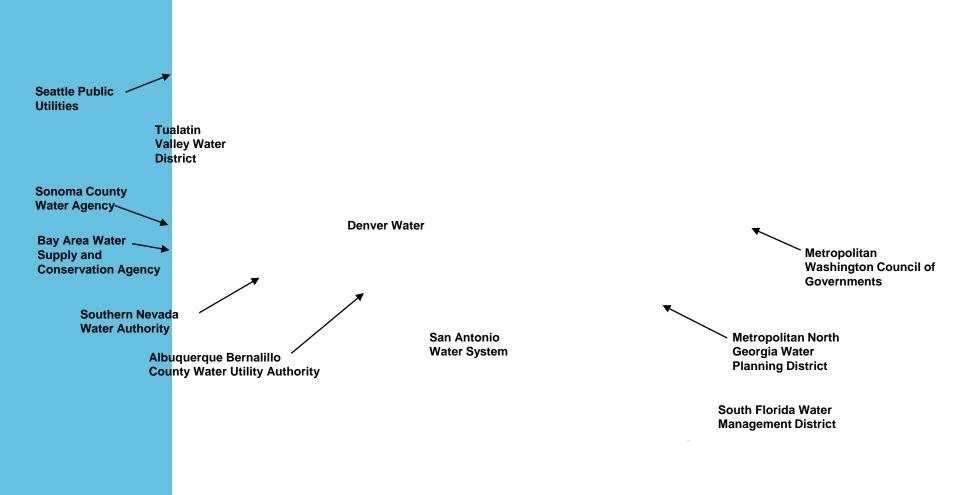
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COUNTRY LANDSCAPING



# **Water Utility Benchmarking**





# **Common Success Factors**

- Strong communication and customer service orientation
- Realistic and well-defined goals
- Conservation grows over time; programs change
- Long-term, dedicated funding source supports permanent savings
- Mix of conservation measures for all end users – education, incentives and regulation



# Water Conservation Task Force

### Identified potential conservation measures

- Policy Modifications
- Regulations/ conservation rules
- >Incentives/rebates
- Education and outreach
- Prioritized measures
- Recommended actions





# Water Conservation Criteria

- Cost effectiveness
- Technology maturity
- Certainty of savings
- Potential magnitude of savings

Criteria based on AWWA Manual M52: Water Conservation Programs – A Planning Manual (except for potential magnitude of savings).

- Service area match
- End User/Public Acceptability
- LCRA customer ability to implement





- Based on Task Force rankings and ability to be quantified
- Developed economic evaluation model
- Compared by water savings and estimated cost per acre-foot
- Focused on existing or new residential, Industrial, Commercial and Institutional, and wholesale customers
- Some measures not evaluated were included in plan



- Conservation is most cost-effective way to extend water resources; it is expected
- Long-term focus and continual stakeholder involvement is critical; establish advisory council
- Partnerships with customers and community interests are critical
- Continuous source of funding is needed



Conservation Plan: Water Savings and Costs

#### LCRA Board approved goals and strategies on March 25, 2009

#### ≻ 5-year plan:

> Water savings: 3,000 acre-feet/year

Cost: \$4 million

#### ≻ 10-year plan

- > Water savings: 6,200 acre-feet/year
- Cost: \$10 million



# **Conservation Plan: Education and Outreach**





- > Water saver new home program
- Golf course certification program
- Landscape irrigation audit training
- > LCRA Nature Parks







**"YOUR DRIVEWAY WON'T GROW IF YOU WATER IT."** -THE COLORADO RIVER





WATER



### Conservation Plan: Incentives



- Residential rebates: high efficiency toilets, clothes washers, showerheads, irrigation technology, rainwater harvesting
- Industrial, commercial and institutional rebates
- Firm water customer grants









Conservation Plan: Rules and Enforcement

- Landscape irrigation audits for large water users
- Industrial audits
- Irrigation and soil standards
- > Better enforcement mechanisms





# Phased Approach for Implementation

#### First year:

- Focus on residential customers with incentives and water saver new home program
- > Develop metrics for tracking and evaluation
- Establish Water Conservation Advisory Council

#### Second year:

- Add additional measures for residential and commercial customers
- > Add wholesale customer grant program
- Add golf course certification program

#### > Third year:

- Develop proposed rules for irrigation use and new development
- Potentially increase enforcement



- LCRA has implemented conservation plans historically
- Customer and public input supports conservation programs
- Successful programs balance education, incentives and rules
- LCRA Board approval of the conservation plan is innovative for raw water whole sale providers



# **Current Status**

- In a possible drought worse than the drought of record
- Mandatory water restrictions
- Discussions of possible pro-rata curtailment
- New conservation initiatives delayed; hope to begin in early 2010





