


Advanced Metering Infrastructure (AMI) Customer Leak Notifications: How Low Will you Go?

Year	AMI Meters	Accounts Notified	Leak Investigations	Minimum Leak Notification
2012	33,508	500	-	180 gpd, 7 days
2013	33,572	1,862	-	180 gpd, 7 days
2014	45,939	430	-	180 gpd, 5 days
2015	69,962	489	--	
2016	92,648	2,694	431	150 gpd, 5 days
2017	96,929	4,496	681	100 gpd, 5 days


Did You Know?
The City of Sacramento has a new Eye on Water website that allows you to get more information about your water consumption.




Eye on Water

Your water meter was recently retrofitted or installed, which means you are now eligible to sign up to access Eye on Water. We encourage you to use this website to monitor your water usage, look for ways to conserve and make informed decisions about water efficiency in your home.

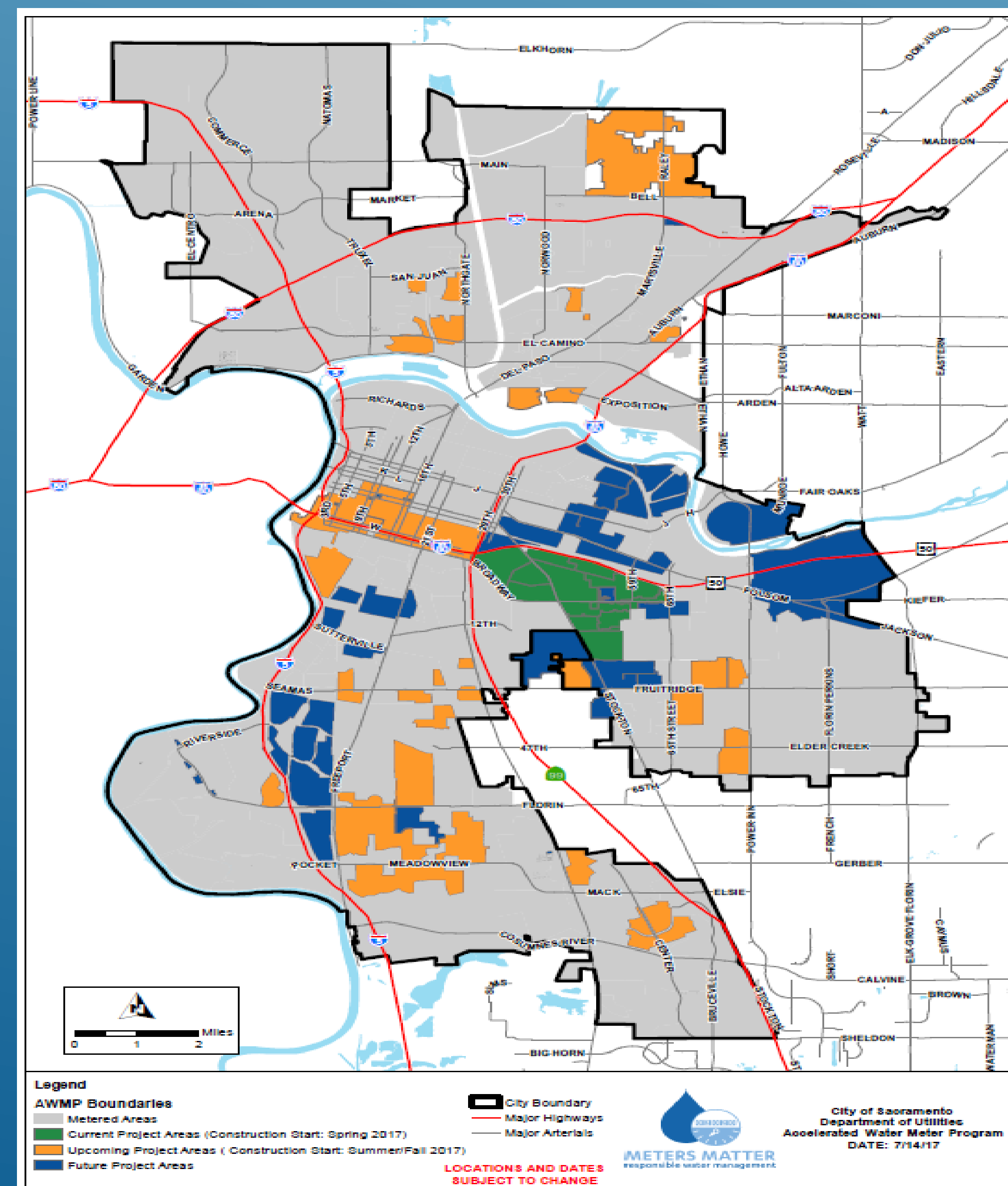
Accessing Eye on Water is easy! Just log onto mywater.cityofsacramento.org to create your account and begin viewing your water usage today.



METERS MATTER
responsible water management



311 Español | 中文 | Tagalog | Tiếng Việt | Hmoob | Русский



URGENTI YOU MAY HAVE A LEAK!

Dear Customer:

The Department of Utilities automated water meter read system indicates nonstop water use at: «Address_1_Prem».

We estimate that you may be losing approximately «Gals_Lost» gallons per day.

Irregular use can often indicate an indoor leak (such as a leaky toilet) or outdoor irrigation system leak (such as a leaky valve). We would like to assist you further in identifying the reason for the irregular water usage and encourage you to call us to schedule a free site visit. Once scheduled, a Water Conservation Representative will visit your home or business to help evaluate your system and water use. Recommendations for using water wisely, indoors and out, and details on our rebate programs may also be provided.

In addition, the City is excited to announce the launch of a free web-based portal that will allow you to track and be notified of any abnormal usage and set leak alerts in the future. To create your own account, please visit mywater.cityofsacramento.org.

The table below provides a conversion of gallons to cubic feet for the estimated water loss:

Gallons/day Loss	Gallons/month Loss	Cubic Foot (CF) conversion
100	3,000	401
250	7,500	1,003
500	15,000	2,005
1,000	30,000	4,010

We are here to assist you in identifying ways to save money by saving water. To schedule a free site visit, please call 311 or 916-264-5011.

Sincerely,
Water Conservation Office

William Granger
Water Conservation Administrator
wgranger@cityofsacramento.org
916-808-1417