

CONSUMER ENGAGEMENT POWERED BY ADVANCED METERING INFRASTRUCTURE (AMI)

HOW YOU CAN LEVERAGE THE DATA THAT YOUR AMI SYSTEM PROVIDES



CONSERVATION



10% of U.S. homes waste 90 gallons of water or more every day through leaks.

Source: WaterSense®: An EPA Partnership Program, epa.gov

Help your customers manage their usage by providing:



Leak alerts



Unauthorized consumption alerts



Consumption level alerts



Tips to improve water efficiency



CUSTOMER SERVICE



Unexpected high bills are a leading cause of delinquent payments.

Actively engage your consumers:



Provide proactive alerts of high consumption



Make information accessible through mobile apps



PUSH information to consumers to PULL them into your web portal



Talk in units that we all understand – dollars and gallons



Allow user-defined parameters to be set



Use graphs and icons



Enable self-service

COMMUNITY



Water stewardship is everyone's job.

Leverage AMI data to preserve scarce water resources:



Identify and address sources of Non-Revenue Water



Give consumers a win-win:



Make historical comparisons



Compare usage with peer groups



Align with temperature and precipitation



Provide hourly consumption data



Leverage data including leak flags from your AMI System

