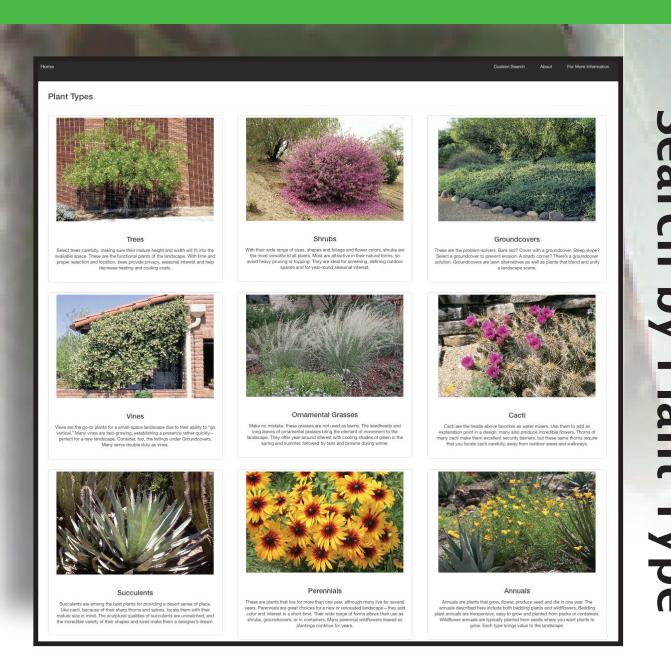
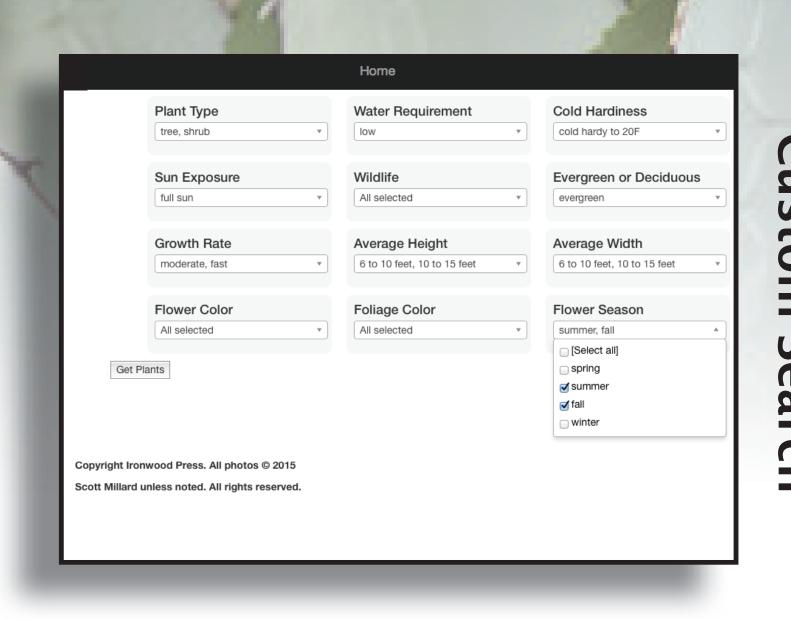
## Educating Your Customers on using Watersmart Plants

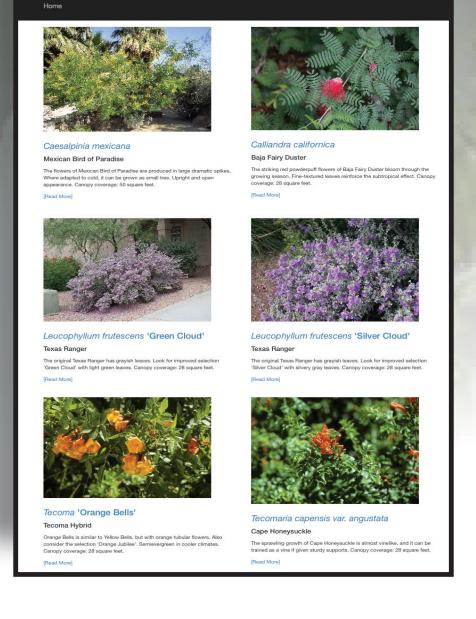
## INTERACTIVE WEBSITE



OR



**EQUALS** 



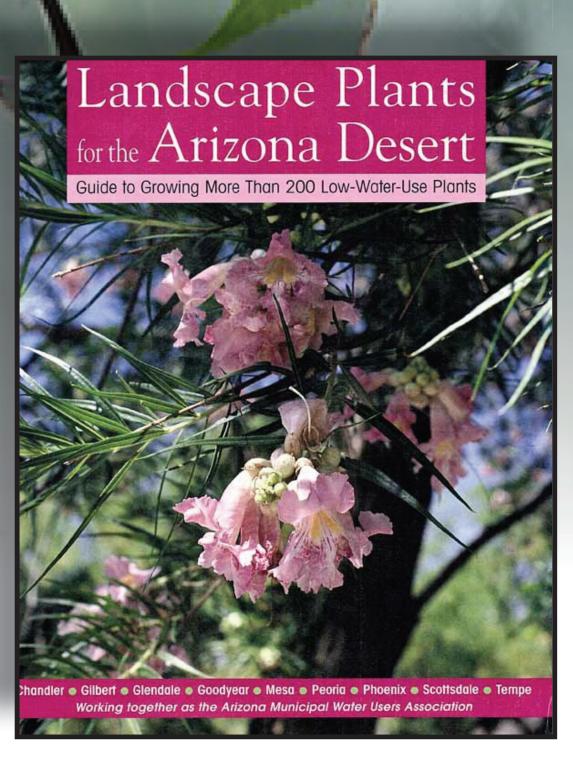
**THEN REVIEW** 

**Cost:** Variable, depending on population served, customization of site, license vs. purchase.

**Advantages:** Utility customers can access 24/7. Access available via computer as well as mobile devices. Website can provide unlimited information and photos of waterefficient plants. Easy to update. Content creates customer goodwill, draws them to utility website. Can provide canopy coverage data for turf replacement programs. **Disadvantages:** Customers need internet access. Customers must print out for hardcopy reference.

## PRINT: COMPARING BOOKS, BOOKLETS & BROCHURES





Cost: Variable depending on print quantity/ method, paper quality. Est. .25 to .50 per unit.

Advantages: Inexpensive. Easy access, targeted information. Low-cost mail expense (bill stuffers) or hand out.

**Disadvantages:** May not be retained by customer.

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IRONWOOD PRESS

Scott Millard, Publisher scott@ironwoodpress.com www.ironwoodpress.com 303.350.7690

Cost: Variable depending on page count, print quantity/method, amount of color printing, paper quality. Est. \$7-\$10 per unit.

Advantages: High perception of value. Retained by customer, potentially for years. Easy access, extensive information.

**Disadvantages:** Cost. Requires updating.

Book produced by Ironwood Press, © Coachella Valley Water District.

Cost: Variable depending on page count, print quantity/method, amount of color printing, paper quality. Est. \$1-\$3 per unit.

Advantages: If substantial content, retained by customer. Easy access, extensive information. Mail or hand out at events.

**Disadvantages:** Cost. High postage cost.

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