# This presentation premiered at WaterSmart Innovations

watersmartinnovations.com







# CII Audit Training

Joanne Toms, City of Glendale Leeann Yacuel, Salt River Project







# CII Audit Training

Joanne Toms, City of Glendale Leeann Yacuel, Salt River Project



# Arizona Municipal Water Users Association

o10 large municipalities in Maricopa County, Arizona

oAMWUA members serve nearly 3.5 million people – more than 50 percent of the state's population

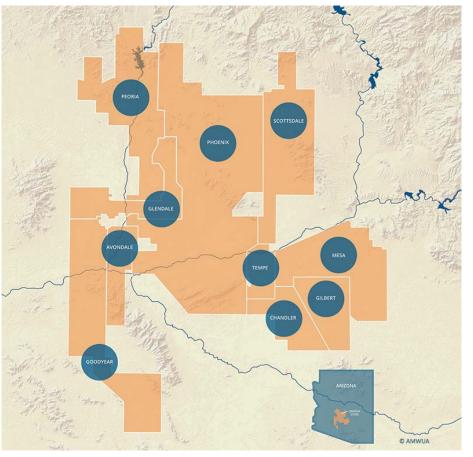
 Multiple sources of water: Salt River Project, Colorado River; reclaimed water; and groundwater

oAdvocate and leader on water issues

 Protect members' ability to provide assured, safe, and sustainable water supplies to their communities

•Work collaboratively to find effective solutions

oCommercial Programs Workgroup established in 2016



# Salt River Project

The Association – Formed in 1903 to provide water through reclamation projects

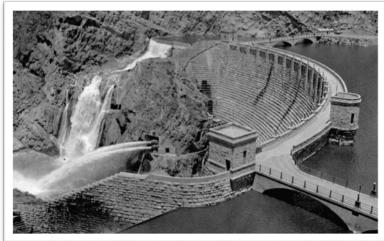
oSRP provides around 800,000 acre-feet of water annually to 10 cities in a 375-square-mile area

The District – First power to the Valley in 1909 from Roosevelt Dam

oBuilt additional hydropower through the 1930s

oServe around a million power customers









### Maddaus Water Management Inc.

#### o20+ years of serving clients

oOver 300 projects

oApproximately 100 professional papers

oPublished four books





# Timeline and Training

#### First Round of Audits with Hotels:

- oAugust 2017 SRP key account manager contact
- September 2017 Pre-audit webinar and conducted audits (Part class time and part field time)
- oLate September 2017 Audit follow up with MWM (2 sessions)
- December 2017 and January 2018 Presented hotel management with report

#### Second Round of Audits with High School and Grocery Store:

- oApril 2018 Pre-audit webinar with MWM
- oMay 2018 Conducted audits
- oJuly 2018 Post-audit webinar with MWM



oAugust and September 2018 - Presented high school director of operations and grocery store regional manager with reports

### Walkthrough



We are committed to the conservation of energy and our natural resources. We invite you to help us preserve our environment by participating in our sustainability program.

If you wish to reuse your towels, simply hang the towels up. A hanging towel means, "I'll use it again". A towel on the floor means, "Please exchange".

Our practice is to change your bed linen every third day and upon departure. If you would like your sheets changed each day of your stay, we will gladly accomodate you. Simply call Housekeeping at ext. 2718.

Thank you for helping us conserve our natural resources.



# Hotel #1 Findings and Data

o5,000 Visitors per day

o700+ Employees

o251,664 sq. ft. of landscape

o744 Rooms and 760 bathrooms

•Water park





2016 Total Water Consumption: 65,049,106 Gallons

# Hotel #1 Recommended Projects

oReplace 1.6 gpf tank toilet in guest room

oReplace 4, 1.6 gpf flush valve in lobby restrooms

oReplace leaking 1 gpm spray rinse valve with .91 gpm

oTurf replacement

Water Savings	212,352 gallons
Projected Costs	\$15,575
Annual Cost Savings	\$6 <i>,</i> 498

**AVERAGE PAYBACK OF 2.4 YEARS** 

### Landscape Calculation

#### HOTEL #1

#### 251,664 sq. ft. of Irrigated Landscape

oCommercial and landscape not differentiated

o7,372,306 Gal/Year requirement

Overwatering turf

oRecommended pilot turf replacement

oFollow landscape water budget



#### **Resorts Most Positive Reception was to Landscape Findings**

# Hotel #2 Findings and Data

o3,000 Visitors per day

o800+ Employees

- o394,388 sq. ft. of landscape
- oIn-house laundry
- o740 Rooms

o8 Pools







2016 Total Water Consumption: 105,194,813 Gallons

# Hotel #2 Recommended Projects

oReplace all diaphragms in McArthur women's restrooms

oInstall foot pedal in kitchen hand wash sink

oReplace all 1 gpm spray rinse valves with .91 gpm in kitchen

oCheck remodeled rooms for toilet issues

olmprove conservation signage in guest rooms

Water Savings	572,904 gallons
Projected Costs	\$3 <i>,</i> 635
Annual Cost Savings	\$20,877

**AVERAGE PAYBACK OF .2 YEARS** 

### Landscape Calculation

HOTEL #2

#### **394,388 sq. ft. of Irrigated Landscape** •Commercial and landscape not differentiated

oMoving forward in submetering

- o12,863,326 Gal/Year requirement
- oSewer credit potential
- oPilot turf replacement
- oFollow landscape water budget



### Walkthrough



# Hotel #3 Findings and Data

o240 Visitors per dayo120 Employees

o772,592 sq. ft. of facility

o59,949 sq. ft. of landscape

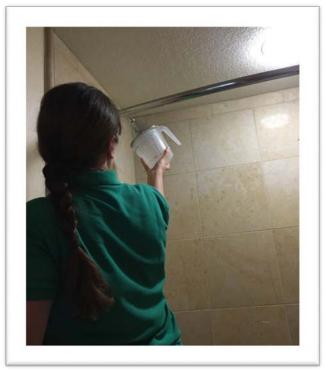
o320 Rooms

On-site laundry

oPool, lap pool, & spa

-Corporate office decided to go from chlorine to salt treatment in pool





# Hotel #3 Recommended Projects

oReplace a pre-rinse spray valve using 1 gpm or greater with a 0.91 gpm

•Retrofit parts in all urinals to go from 1.0 gpf to 0.5 gpf

- •Convert to high efficiency tank toilets and flush valves
- oInstall foot pedals for all handwashing sinks in kitchen areas
- Fix the water leaks near the backflow area of the 60 lb extractor
- oInstall a submeter on the bleed line at your cooling tower and reuse condensate water

Water Savings	163,958 gallons
Projected Costs	\$14,075
Annual Cost Savings	\$2,573

AVERAGE PAYBACK OF 5.5 YEARS

### Landscape Calculation

HOTEL #3

#### 59,949 sq. ft. of Landscape

oMostly desert landscaping, some turf and some artificial turf

oRecommended landscape water budget and turf replacement

oRecommended Smartscape Training



# Findings and Data

#### **GROCERY STORE**

o3,000 Customers per day

oCommercial kitchens (deli, bakery, meat department, produce washing)

o100 Employees

o5 Restrooms

OStarbucks

oFlorist

oPharmacy counter

o2 Cooling towers



2017 Total Indoor Water Consumption: 4,692,000 Gallons





### Grocery Store Recommended Projects

oRepair several leaks

• Repair 1.6 gpf flush valve toilets (8)

• Replace older pre-rinse spray valve (7)

• Replace faucet aerators with 0.5 gpm aerators (9)

oAdd INSTANT-OFF water savers at hand wash sinks

Water Savings	726,185 gallons
Projected Costs	\$3,915
Annual Cost Savings	\$7,320

AVERAGE PAYBACK OF 0.5 YEARS

# High School Recommended Projects

oRepair leak on Cooling Tower 1

oConsider installation of new dishwasher in kitchen

oRepair leak in sink foot pedal in agricultural processing room

oRepair leaking showerhead in locker room









### Get Your Feet Wet

- •You don't have to be an expert
- oTake notes and photos
- oUse tools
- oBe respectful of their time
- •Create a Rock star report







# Ripple Effect

oFlagstaff – Working with Maddaus Water Management, Inc.

oGlendale Water Efficiency Partner Program

oGlendale and Gilbert – Grocery store audits

oPhoenix - Hospitals

OSurprise - Brewery

oTempe - High school audits





### Experience with the Consultant

Water audit tool was helpful overall, but needed some fine-tuning
Trouble creating formulas for water savings on custom projects
Maddaus team hands-on and willing to help
Reception from participants was excellent









### The End – Any Questions?

#### **Contact information:**

Joanne Toms

City of Glendale

jtoms@glendaleaz.com

Leeann Yacuel

Salt River Project

Leeann.Yacuel@srpnet.com

